



AGENDA

LICENSING COMMITTEE

Date: TUESDAY, 10 AUGUST 2021 at 7.15 pm

Via Microsoft Teams - the public are welcome to observe via the Council's website at <https://lewisham.publicitv/core/portal/home>

Enquiries to: Clare Weaser
Telephone: 0208 314 7369 (direct line)
Email: clare.weaser@lewisham.gov.uk

MEMBERS

This meeting is an open meeting and all items on the agenda may be audio recorded and/or filmed.

Councillors:

Councillor Eva Stamirowski (Chair)
Councillor Bill Brown (Vice-Chair)
Councillor Juliet Campbell
Councillor Colin Elliott
Councillor Alan Hall
Councillor Coral Howard
Councillor Caroline Kalu
Councillor Samantha Latouche
Councillor Susan Wise

Members are summoned to attend this meeting

Kim Wright
Chief Executive
Laurence House
Catford
London SE6 4RU
Date: 2 August 2021



INVESTOR IN PEOPLE

The public are welcome to attend our committee meetings, however occasionally committees may have to consider some business in private. Copies of reports can be made available in additional formats on request.

ORDER OF BUSINESS – PART 1 AGENDA

Item No		Page No.s
1.	Minutes	1
2.	Declarations of Interest	2 - 5
3.	Merkur Slots 40 Deptford High Street London SE8 4AF	6 - 61
4.	Jiffy Grocery Unit 23-25 Parkside Business Estate	62 - 105
5.	Good Friend Chinese Takeaway 2a Douglas Way SE8 4RJ	106 - 142
6.	20 Orion Business Centre	143 - 161



INVESTOR IN PEOPLE

The public are welcome to attend our Committee meetings, however, occasionally, committees may have to consider some business in private. Copies of reports can be made available in additional formats on request.



Licensing Committee

Minutes

Date: 10 August 2021

Key decision: No

Class: Part 1

Ward(s) affected: All

Contributors: Chief Executive

Outline and recommendations

Members are asked to consider the Minutes of the meetings of the Licensing Committee, held on 13 July 2021.

Recommendation

That the Minutes of the meeting of the Licensing Committee, held on 13 July 2021 be confirmed and signed.

Agenda Item 2



Licensing Committee

Declarations of Interest

Date: 10 August 2021

Key decision: No

Class: Part 1

Ward(s) affected: All

Contributors: Chief Executive

Outline and recommendations

Members are asked to declare any personal interest they have in any item on the agenda.

1. Summary

1.1. Members must declare any personal interest they have in any item on the agenda. There are three types of personal interest referred to in the Council's Member Code of Conduct:

- (1) Disclosable pecuniary interests
- (2) Other registerable interests
- (3) Non-registerable interests.

1.2. Further information on these is provided in the body of this report.

2. Recommendation

2.1. Members are asked to declare any personal interest they have in any item on the agenda.

3. Disclosable pecuniary interests

3.1 These are defined by regulation as:

- (a) Employment, trade, profession or vocation of a relevant person* for profit or gain
- (b) Sponsorship –payment or provision of any other financial benefit (other than by the Council) within the 12 months prior to giving notice for inclusion in the register in respect of expenses incurred by you in carrying out duties as a member or towards your election expenses (including payment or financial benefit from a Trade Union).
- (c) Undischarged contracts between a relevant person* (or a firm in which they are a partner or a body corporate in which they are a director, or in the securities of which they have a beneficial interest) and the Council for goods, services or works.
- (d) Beneficial interests in land in the borough.
- (e) Licence to occupy land in the borough for one month or more.
- (f) Corporate tenancies – any tenancy, where to the member’s knowledge, the Council is landlord and the tenant is a firm in which the relevant person* is a partner, a body corporate in which they are a director, or in the securities of which they have a beneficial interest.
- (g) Beneficial interest in securities of a body where:
 - (a) that body to the member’s knowledge has a place of business or land in the borough; and
 - (b) either:
 - (i) the total nominal value of the securities exceeds £25,000 or 1/100 of the total issued share capital of that body; or
 - (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person* has a beneficial interest exceeds 1/100 of the total issued share capital of that class.

*A relevant person is the member, their spouse or civil partner, or a person with whom they live as spouse or civil partner.

4. Other registerable interests

4.1 The Lewisham Member Code of Conduct requires members also to register the following interests:

- (a) Membership or position of control or management in a body to which you were appointed or nominated by the Council
- (b) Any body exercising functions of a public nature or directed to charitable purposes, or whose principal purposes include the influence of public opinion or policy, including any political party
- (c) Any person from whom you have received a gift or hospitality with an estimated value of at least £25.

5. Non registerable interests

- 5.1. Occasions may arise when a matter under consideration would or would be likely to affect the wellbeing of a member, their family, friend or close associate more than it would affect the wellbeing of those in the local area generally, but which is not required to be registered in the Register of Members' Interests (for example a matter concerning the closure of a school at which a Member's child attends).

6. Declaration and impact of interest on members' participation

- 6.1. Where a member has any registerable interest in a matter and they are present at a meeting at which that matter is to be discussed, they must declare the nature of the interest at the earliest opportunity and in any event before the matter is considered. The declaration will be recorded in the minutes of the meeting. If the matter is a disclosable pecuniary interest the member must take not part in consideration of the matter and withdraw from the room before it is considered. They must not seek improperly to influence the decision in any way. **Failure to declare such an interest which has not already been entered in the Register of Members' Interests, or participation where such an interest exists, is liable to prosecution and on conviction carries a fine of up to £5000**
- 6.2. Where a member has a registerable interest which falls short of a disclosable pecuniary interest they must still declare the nature of the interest to the meeting at the earliest opportunity and in any event before the matter is considered, but they may stay in the room, participate in consideration of the matter and vote on it unless paragraph 6.3 below applies.
- 6.3. Where a member has a registerable interest which falls short of a disclosable pecuniary interest, the member must consider whether a reasonable member of the public in possession of the facts would think that their interest is so significant that it would be likely to impair the member's judgement of the public interest. If so, the member must withdraw and take no part in consideration of the matter nor seek to influence the outcome improperly.
- 6.4. If a non-registerable interest arises which affects the wellbeing of a member, their, family, friend or close associate more than it would affect those in the local area generally, then the provisions relating to the declarations of interest and withdrawal apply as if it were a registerable interest.
- 6.5. Decisions relating to declarations of interests are for the member's personal judgement, though in cases of doubt they may wish to seek the advice of the Monitoring Officer.

7. Sensitive information

- 7.1. There are special provisions relating to sensitive interests. These are interests the disclosure of which would be likely to expose the member to risk of violence or intimidation where the Monitoring Officer has agreed that such interest need not be registered. Members with such an interest are referred to the Code and advised to seek advice from the Monitoring Officer in advance.

8. Exempt categories

- 8.1. There are exemptions to these provisions allowing members to participate in decisions notwithstanding interests that would otherwise prevent them doing so. These include:-
- (a) Housing – holding a tenancy or lease with the Council unless the matter relates to your particular tenancy or lease; (subject to arrears exception)
 - (b) School meals, school transport and travelling expenses; if you are a parent or

guardian of a child in full time education, or a school governor unless the matter relates particularly to the school your child attends or of which you are a governor

- (c) Statutory sick pay; if you are in receipt
- (d) Allowances, payment or indemnity for members
- (e) Ceremonial honours for members
- (f) Setting Council Tax or precept (subject to arrears exception).

Agenda Item 3



Licensing Committee

Report title: Merkur Slots 40 Deptford High Street Deptford SE8 4AF

Date: 10 August 2021

Key decision: No.

Class: Part 1.

Ward(s) affected: New Cross

Contributors: Community Services – Crime, Enforcement & Regulation Service, Head of Law.

Outline and recommendations

Determination of New Premises Licence Application submitted by Merkur Slots UK Ltd.

This application was scheduled to be considered on 24 June 2021, but postponed to enable consideration of late documentation.

After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the Licensing Objectives.

Timeline of engagement and decision-making

The Application was advertised in accordance with regulation 12 of the Gambling Act 2005.

The last day for representations was 28 April 2021.

This matter must be heard as soon as is reasonably practicable after the expiry of any period for representations.

1. Summary

1.1. Merkur Slots UK Ltd. have applied for a new Premises Licence for the purposes of the following activity:

Bingo

24 hours 7 days a week

Any Bingo Premises Licence is also also entitled to make available for use a number of

category B gaming machines not exceeding 20% of the total number of gaming machines on the premises. For example, a premises with a total of 25 gaming machines available for use can make five or fewer category B3 gaming machines available on that premises. Premises that were licensed before 13 July 2011 are entitled to make available eight category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. There are no restrictions on the number of category C or D machines that can be made available.

- 1.2. Representations were received from fifteen interested persons on the grounds of all the licensing objectives. These representations included an objection to the application by Cllr Brenda Dacres, Ward Councillor for New Cross and Cabinet Member for Safer Communities. The representations received from interested parties have been examined by Officers and are considered not to be vexatious or frivolous. These representations were all received within the specified time.
- 1.3. When considering this application, members are advised to have regard to the following points in the Council's Statement of Principles for Gambling 2019-22:

Protection of Children and young people: Section 10.2.1 of the Statement of Principles for Gambling states that Children and Young people are allowed into bingo premises; however they are not permitted to participate in the bingo and if category B or C gaming machines are made available for use these must be separated from areas where children and young people are allowed, where it is made clear that entry is permitted only for those aged 18 or over. Appropriate signage should be provided to this effect and the area should be monitored by staff, either through direct supervision or by monitored CCTV. The Gambling Commission's Social Responsibility (SR) code 3.2.5(3) states that 'licensees must ensure that their policies and procedures take account of the structure and layout of their gambling premises' in order to prevent underage gambling.

Provision of Gaming Machines: Section 10.2.4 of the Statement of Principles for Gambling states that to avoid a situation where a premises holds a bingo Premises Licence primarily to benefit from the gaming machine allowance, the Licensing Authority will need to be satisfied (in line with Gambling Commission Guidance 18.4) that bingo is regularly played in any premises for which a Premises Licence is issued and that the premises presentation is clearly that of a bingo premises and readily identifiable as such to any customer using the premises

Promotion of Licensing Objectives: Section 10.2.5 of the Statement of Principles for Gambling states that in determining applications for bingo premises, the Licensing Authority shall consider the following:

- proof of age schemes
- CCTV
- entry control system
- staff numbers
- staff training
- supervision of entrances/ machine areas
- whether children are permitted on the premises and, if so, how the operator intends to prevent them from playing bingo or being able to access adult only machine areas
- notices/ signage
- opening hours
- the times and frequency of which bingo is offered
- whether bingo is offered by a caller or only electronically
- whether the premises are clearly identifiable as being licensed for the purposes of offering bingo facilities
- provision of responsible gambling information

This list is not exhaustive, and is merely indicative of example measures the Licensing Authority will expect applicants to offer to meet the licensing objectives.

2. Recommendations

- 2.1 After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the prevention of crime and disorder and public nuisance.
- 2.2 On considering an application for a premises licence (whether at a hearing or not) a licensing authority shall—
 - (a) grant it, or
 - (b) reject it.
- 2.3 Either party has a right of appeal to the Magistrates Court against a decision which should be submitted to the court within 21 days of the date of the decision letter.

3. Policy Context

- 3.1. Decisions by Members of the Licensing Committee should have regard to the Gambling Act 2005 and the promotion of the three Licensing Objectives at all times, which includes the following:
 - (a) preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
 - (b) ensuring that gambling is conducted in a fair and open way, and
 - (c) protecting children and other vulnerable persons from being harmed or exploited by gambling.
- 3.2. Members should also have regard to the Licensing Authority's Statement of Gambling Policy 2019-22.
- 3.3. Decisions made will link in with the following objectives under the Council's Corporate Strategy – Building an Inclusive Local Economy and Building Safer Communities.

4. Financial implications

- 4.1. Applicants have the right of appeal against any decision by the Licensing Committee. Therefore there would likely be costs for the Authority in seeking legal support should an appeal be brought by the applicant.

5. Legal implications

- 5.1 The Licensing Authority is a public authority under the Human Rights Act 1998. Therefore the licensing authority is required to act compatibly with the convention rights in the exercise of their functions. Article 6 (1) of the Convention provides that everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial hearing established by law.
- 5.2 A Premises Licence is a possession for the purpose of the Human Rights Act 1998. The right to hold a licence is a qualified rather than an absolute right. Therefore the right to hold a licence may be interfered with if it affects the interests of local residents or others. Such interference may be justified if it is necessary and proportionate to

promote the licensing objectives.

6. Equalities implications

6.1 The Equality Act 2010 (the Act) introduced a public sector equality duty (the equality duty or the duty). It covers the following protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

6.2 In summary, the Council must, in the exercise of its functions, have due regard to the need to:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
- advance equality of opportunity between people who share a protected characteristic and those who do not.
- foster good relations between people who share a protected characteristic and those who do not.

6.3 It is not an absolute requirement to eliminate unlawful discrimination, harassment, victimisation or other prohibited conduct, or to promote equality of opportunity or foster good relations between persons who share a protected characteristic and those who do not. It is a duty to have due regard to the need to achieve the goals listed above.

6.4 The weight to be attached to the duty will be dependent on the nature of the decision and the circumstances in which it is made. This is a matter for the Mayor, bearing in mind the issues of relevance and proportionality. The Mayor must understand the impact or likely impact of the decision on those with protected characteristics who are potentially affected by the decision. The extent of the duty will necessarily vary from case to case and due regard is such regard as is appropriate in all the circumstances.

6.5 The Equality and Human Rights Commission has issued Technical Guidance on the Public Sector Equality Duty and statutory guidance entitled "Equality Act 2010 Services, Public Functions & Associations Statutory Code of Practice". The Council must have regard to the statutory code in so far as it relates to the duty and attention is drawn to Chapter 11 which deals particularly with the equality duty. The Technical Guidance also covers what public authorities should do to meet the duty. This includes steps that are legally required, as well as recommended actions. The guidance does not have statutory force but nonetheless regard should be had to it, as failure to do so without compelling reason would be of evidential value. The statutory code and the technical guidance can be found at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-codes-practice>

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-technical-guidance>

6.6 The Equality and Human Rights Commission (EHRC) has previously issued five guides for public authorities in England giving advice on the equality duty:

- [The essential guide to the public sector equality duty](#)
- [Meeting the equality duty in policy and decision-making](#)
- [Engagement and the equality duty: A guide for public authorities](#)
- [Objectives and the equality duty. A guide for public authorities](#)
- [Equality Information and the Equality Duty: A Guide for Public Authorities](#)

Is this report easy to understand?

Please give us feedback so we can improve.

Page 9

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

- 6.7 The essential guide provides an overview of the equality duty requirements including the general equality duty, the specific duties and who they apply to. It covers what public authorities should do to meet the duty including steps that are legally required, as well as recommended actions. The other four documents provide more detailed guidance on key areas and advice on good practice. Further information and resources are available at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/public-sector-equality-duty-guidance#h1>

7. Climate change and environmental implications

- 7.1. Any decision made by Members must fall in line with the Gambling Act 2005, to that end there are no climate change or environmental considerations.

8. Crime and disorder implications

- 8.1. Under the Gambling Act 2005, one of the 3 licensing objectives is preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
- 8.2. It is the a requirement of the Gambing Act 2005 that any decision made by the Licensing Committee must not negatively impact on the Licensing objectives.

9. Background papers

- 9.1. Application received 31 March 2021
- 9.2. Premises plan
- 9.3. Local Area Risk Assessment
- 9.4. Copy of Merkur Slots UK Limited's Operational Standards
- 9.5. Copy of Merkur Slots UK Limited's 'Working Together'
- 9.6. Fifteen Representations as served

10. Glossary

Term	Definition
Appeal	asking a court to overturn a lower court's decision. If the decision of a court is disputed it may be possible to ask a higher court to consider the case again by lodging an appeal.
Bingo	<p>Bingo is not given a statutory definition in the Act although two types of bingo are commonly understood:</p> <ul style="list-style-type: none"> • cash bingo, where the stakes paid make up the cash prizes that are won • prize bingo, where various forms of prizes are won, not directly related to the stakes paid. <p>Cash bingo is the main type of bingo played in commercial bingo premises. They also offer prize bingo, largely as games played in the intervals between main stage games. This means that only premises with a bingo premises licence, or a large casino premises licence issued under the Act (where the</p>

Is this report easy to understand?

Please give us feedback so we can improve.

Page 10

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

Term	Definition
	operator holds a bingo as well as a casino operating licence), will be able to offer bingo in all its forms.
Gaming & game of chance	<p>In the Gambling Act 2005 “gaming” means playing a game of chance for a prize.</p> <p>A “game of chance”—</p> <p>(a) includes—</p> <ul style="list-style-type: none"> - a game that involves both an element of chance and an element of skill, - a game that involves an element of chance that can be eliminated by superlative skill, and - a game that is presented as involving an element of chance, but <p>(b) does not include a sport.</p>
Licence	an authority to do something.
Licensee	the holder of a licence to do something.
Licensing Authority	<p>The Council (London Borough of Lewisham)</p> <p>Under section 2 of the 2005 Act, the licensing authority’s area is the area for which the authority acts.</p>
Licence Objectives	<p>Under section 1 of the 2005 Act the Licensing Authority must promote the following 3 objectives</p> <ul style="list-style-type: none"> • preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime, • ensuring that gambling is conducted in a fair and open way, and • protecting children and other vulnerable persons from being harmed or exploited by gambling.
Interested Person	<p>A person who lives in the vicinity of the premises</p> <p>A body who represents the persons who live in that vicinity</p> <p>A person involved in a business in that vicinity</p> <p>A body representing businesses in that vicinity</p> <p>An elected member of the council</p>

Is this report easy to understand?

Please give us feedback so we can improve.

Term	Definition
Relevant Representation	A representation that is specific to the premises in question, related to the four licensing objectives and/or the local licensing policy.
Responsible Authorities	<p>Public bodies that must be notified of all applications and who are entitled to make representations in relation to Premises Licences, as follows:</p> <ul style="list-style-type: none"> • LBL Childrens Services • The Gambling Commission • HM Revenue and Customers • LBL Licensing Authority • LBL Planning Authority • Environmental Protection (noise) • London Fire Brigade

11. Report author and contact

- 11.1. Lisa Hooper, Crime, Enforcement & Regulation Manager,
lisa.hooper@lewisham.gov.uk, 020 8314 6324.

**Application for a premises licence
under the Gambling Act 2005 (standard form)**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Where the application is—

- In respect of a vessel, or
- To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968,

the application should be made on the relevant form for that type of premises or application.

Part 1 – Type of premises licence applied for

Regional Casino <input type="checkbox"/>	Large Casino <input type="checkbox"/>	Small Casino <input type="checkbox"/>
Bingo <input checked="" type="checkbox"/>	Adult Gaming Centre <input type="checkbox"/>	Family Entertainment Centre <input type="checkbox"/>
Betting (Track) <input type="checkbox"/>	Betting (Other) <input type="checkbox"/>	

Do you hold a provisional statement in respect of the premises? Yes No

If the answer is "yes", please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement):

Part 2 – Applicant Details

If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.

Section A

Individual applicant

1. Title: Mr Mrs Miss Ms Dr Other (please specify)

2. Surname: _____ Other name(s): _____

[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence]

3. Applicant's address (home or business – *[delete as appropriate]*):

Postcode:

4(a) The number of the applicant's operating licence (as set out in the operating licence):

4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:

5. Tick the box if the application is being made by more than one person.

[Where there are further applicants, the information required in questions 1 to 4 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Section B

Application on behalf of an organisation

6. Name of applicant business or organisation: **Merkur Slots UK Limited**

7. The applicant's registered or principal address:

**Seebeck House
1A Seebeck Place
Knowlhill
Milton Keynes**

Postcode: **MK5 8FR**

8(a) The number of the applicant's operating licence (as given in the operating licence):

000-003266-N-103444

8(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made: **N/A**

9. Tick the box if the application is being made by more than one organisation.

[Where there are further applicants, the information required in questions 6 to 8 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Part 3 – Premises Details

10. Proposed trading name to be used at the premises (if known): **Merkur Slots**

11. Address of the premises (or, if none, give a description of the premises and their location):

**40 Deptford High Street
Deptford
Postcode: SE8 4AF**

12. Telephone number at premises (if known): **N/A**

13. If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should include the number of floors within the building and the floor(s) on which the premises are located.

Ground floor, high street location.

14(a) Are the premises situated in more than one licensing authority area? **No**

14(b). If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, **other than the licensing authority to which this application is made:**

N/A

Part 4 – Times of operation

15(a). Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case? **No**

15(b). If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence. **N/A**

	<i>Start</i>	<i>Finish</i>	<i>Details of any seasonal variation</i>
Mon			
Tue			
Wed			
Thurs			
Fri			
Sat			
Sun			

16. If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates: **N/A**

Part 5 – Miscellaneous

17. Proposed commencement date for licence (leave blank if you want the licence to commence as soon as it is issued):

18(a). Does the application relate to premises which are part of a track or other sporting venue which already has a premises licence? **No**

18(b). If the answer to question 18(a) is yes, please confirm by ticking the box that an application to vary the main track premises licence has been submitted with this application.

19(a). Do you hold any other premises licences that have been issued by this licensing authority?
Yes

19(b). If the answer to question 19(a) is yes, please provide full details:

97-99 Lewisham High Street, London

SE13 6BA

BINGO

GPL106

20. Please set out any other matters which you consider to be relevant to your application:

The Applicant operates a national estate of licensed bingo premises which include the provision of bingo tablets and Bingo Plus and Bingo Express terminals. Substantive facilities for non-remote bingo will be made available in accordance with legislative provisions.

The operator has full authority to provide licensed bingo by the provision of an Operating Licence granted by the Gambling Commission. The UK's Gambling Regulator has therefore approved the measures implemented to ensure that effective anti-money laundering procedures are implemented and policies have been developed to ensure responsible trading in accordance with the gambling legislation, the licensing objectives and the licence conditions and code of practice.

A copy of the applicants Operational Standards has been provided in support of the application and full copies of the Applicant's policies and procedures are available, if required.

A copy of the applicants 'Working Together' document has also been supplied in support of the application, which provides an overview of the licensee's proposed operation.

Part 6 – Declarations and Checklist (Please tick)

We confirm that, to the best of our knowledge, the information contained in this application is true. We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application.

We confirm that the applicant(s) have the right to occupy the premises.

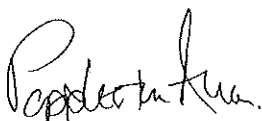
Checklist:

- Payment of the appropriate fee has been made/is enclosed
- A plan of the premises is enclosed
- We understand that if the above requirements are not complied with the application may be rejected
- We understand that it is now necessary to advertise the application and give the appropriate notice to the responsible authorities

Part 7 – Signatures

21. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:



Print Name:	Popleston Allen		
Date:	31 March 2021	Capacity:	Solicitors for & on behalf of the applicant
22. For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity: Signature:			
Print Name:	_____		
Date:	_____	Capacity:	_____
<p><i>[Where there are more than two applicants, please use an additional sheet clearly marked "Signature(s) of further applicant(s)". The sheet should include all the information requested in paragraphs 21 and 22.]</i></p> <p><i>[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]</i></p>			

Part 8 – Contact Details

23(a) Please give the name of a person who can be contacted about the application:

Felix Faulkner

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted:

0115 9349 172

24. Postal address for correspondence associated with this application:

**Felix Faulkner
Popleston Allen
37 Stoney Street
The Lace Market
Nottingham
Postcode: NG1 1LS**

25. If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

f.faulkner@popall.co.uk

Merkur Slots, 40 Deptford High Street, SE8 4AF

Local Area Risk Assessment

Trading Name:	Merkur Slots
Premise	40 Deptford High Street, Deptford, SE8 4AF
Local Authority:	London Borough of Lewisham
Premise Licence No:	New application
Operator Licence No:	000-003266-N-103444-025 (Merkur Slots UK Limited)
Company Details:	Merkur Slots UK, 1a Seebeck House, Seebeck Place, Knowlhill, Milton Keynes MK5 8FR Premise Licence Holder: Merkur Slots UK Limited
Name and Title of Assessor:	Gill Clulow – Senior Compliance Auditor
Date of Assessment:	1.4.2021
Review Date:	On opening in conjunction with local staff

Local Area Profile Risk Factors

Local Risk Profile:	Merkur Slots, a former William Hill Bookmakers, licensed for gambling by the London Borough of Lewisham. There is residential accommodation above this and most units on the High Street. The High Street is vibrant and ethnically diverse with a range of retailers and food outlets catering for the local population. SE8 4AF is a mixed residential and non-residential postcode in Lewisham. Merkur Slots operates a Bingo licensed Premises at 97-99 Lewisham High Street which is open 24/7.
Establishments of note:	Deptford Reach, 64 Speedwell St, SE8 4AT, Deptford Action Group For The Elderly, 71 Deptford High St, SE8 4AA, Deptford Salvation Army Centre, Mary Ann Gardens, SE8 3DP
Adjoining premises:	The venue is located between Fu Quing Chao Shi Chinese supermarket and Star Pizza Takeaway
Crime statistics:	<p>Deptford High Street, Lewisham, London, SE8 4AF is within the New Cross policing neighbourhood, under the Metropolitan Police Service force area.</p> <p>In February 2021 there were 251 crimes reported within a half mile radius of the venue – Anti-social behaviour (93), Violence and sexual offences (63), Criminal Damage and Arson (20). (streetcheck.uk).</p> <p>In the year ending September 2020 crime rates in Lewisham were 90.2/1000 about the same as similar areas such as Croydon, Hounslow, Newham – all areas in which Merkur Slots operate currently. When compared to other areas in the Metropolitan Police force area crime rates were lower than the average. (police.uk)</p>
Population:	<p>In the 2011 census, there were 66 people resident in SE8 4AF, of which 40 were male and 26 were female. The area containing Deptford High Street, Lewisham, London consists predominantly of flats, which is common in inner cities, student neighbourhoods and poorer suburban settings. Around 50% of the population live alone.</p>
Culture:	<p>Deptford High Street, Lewisham, London can be considered more ethnically diverse than the UK average with 48% white compared to UK average of 86%. 14% of the area are Black African, 7.3% Chinese, 7.1% other Asian, 5.8% Black Caribbean.</p>
Unemployment:	<p>Census 2011 showed 41.4% of working age population in full time employment, 3.4% in part time employment and 3.4% were students. No one industry was substantially larger than others – the largest industries were Accommodation/food and education at – 2.4%, then professional and scientific, retail and health.</p>
Deprivation:	<p>In relative terms Lewisham has become less deprived since 2015. It is now ranked 63rd most deprived LA, compared to 48th in 2015, 31st in 2010 and 39th for 2007. However, relative to London, Lewisham has become more deprived moving from 10th most deprived to 7th. Increasing in Income, Employment, Education and Health and Disability.</p>
Local Police:	Lewisham Police Station, 43 Lewisham High St, SE13 5JZ



The Gambling Act 2005 sets out the three licensing objectives (LO), which are:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.
- Ensuring that gambling is conducted in a fair and open way.
- Protecting children and other vulnerable people from being harmed or exploited by gambling.

Localised Risks to the Licensing Objectives

This Local Area Risk assessment takes into consideration London Borough of Lewisham local authority Statement of Gambling Principles 2019, reference section 10 for Bingo Centres and Lewisham Council Borough Profile 2011.

Environmental Factors

In preparing this assessment Praesepe has considered the relevance of environmental factors. In this context, environmental factors include the physical location of schools, playgrounds, residential areas, other retail premises and locations (bus stations, tube stations) which influence football. We have set out below our position on risk in this area:

Licensing Objectives	Local Risks	Control Measures
Protecting children and other vulnerable people from being harmed or exploited by gambling	<p>Unemployment: Census 2011 showed 41.4% of working age population in full time employment, 3.4% in part time employment and 3.4% were students. No one industry was substantially larger than others – the largest industries were Accommodation/food and education at – 2.4%, then professional and scientific, retail and health.</p> <p>Deprivation: In relative terms Lewisham has become less deprived since 2015. It is now ranked 63rd most deprived LA, compared to 48th in 2015, 31st in 2010 and 39th for 2007. However, relative to London, Lewisham has become more deprived moving from 10th most deprived to 7th. Increasing in Income, Employment, Education and Health and disability.</p> <p>Schools and Education Tidemill Academy, 11 Giffin St, SE8 4RJ Kush Academy, 190-196 Deptford High St, SE8 3PR Deptford Park Primary School, Evelyn St, SE8 5RJ Addey and Stanhope School, 472 New Cross Rd, SE14 6TJ Deptford Green School, 61 Edward St, E14 6AN St Joseph's Catholic Primary School, Crossfield St, SE8 3PH Lewisham College, 1 Deptford Church St, SE8 4RX Bellerbys College London, Bounty House, Stowage, Greenwich, SE8 3DE Coventry University London, 1st Floor, Bounty House, Stowage, SE8 3DE Coventry University Greenwich Campus, Royal Hill, SE10 8RG</p>	<p>Age Verification <i>Ensuring Under 18's do not have access to licensed premises</i></p> <p>All Merkur Slots venues are strictly adult only (over 18's only).</p> <p>Gambling is an age restricted product and Praesepe operates a 'Think 25' policy.</p> <p>Age verification is embedded in training platforms and responsible gambling policies.</p> <p>Over 18's notices are displayed on the entrance.</p> <p>Think 25 advertising is prominently displayed throughout the premise.</p> <p>Merkur Slots West Bromwich Premise frontage will be of a style which obscures the interior with no advertising depicting images that may appeal to children.</p> <p>Marketing and Promotional activity complies with LCCP and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP).</p> <p>Merkur Slots operate a comprehensive Think 25 Policy, age verification checks are carried out and recorded, any person unable or unwilling to verify their age with appropriate ID will be told to leave, if they have managed to play machines, their staked money will be returned to them.</p>

Goldsmiths, University of London, 8 Lewisham Way, SE14 6NW

Community Centres and Youth Centres

Community Hall, Evelyn St, SE8 5QW
Lewisham Indo Chinese Community, 33 Clyde St, SE8 5LW
Deptford Lounge, 9 Giffin St, SE8 4RJ
Riverside Youth Club, 185 Grove St, SE8 3QQ
Deptford Church Hall, 131 Deptford High St, SE8 4NS
Second Wave Youth Arts, 1 Creek Rd, SE8 3BT

Parks, play grounds and sports/leisure facilities

Ferranti Park, Creekside, Deptford, SE8 3DW
Fordham Park, New Cross, SE14 6LU
Margaret McMillan Park, 54 Glenville Grove, SE8 4BP
Mary Ann Gardens, 43 Mary Ann Gardens, SE8 3DP
Deptford Park, 23 Scawen Rd, SE8 5AE
Richard MacVicar Deptford Adventure Playground, New King St, Deptford, London SE8 3JB

Vulnerable and addiction support services

Deptford Action Group For The Elderly, 71 Deptford High St, SE8 4AA
Deptford Methodist Church and Mission, Mary Ann Gardens, SE8 3DP
Deptford Reach, 64 Speedwell St, SE8 4AT
The Samaritans of Lewisham Greenwich and Southwark, 1-5 Angus St, SE14 6LU
Centrepoint, 204 Evelyn St, SE8 5BZ

Homeless shelters and food banks

Lewisham Refugee & Migrant Network, 341 Evelyn St, SE8 5QX
Bench Outreach, 14 New King St, SE8 3HS
Deptford Reach, 64 Speedwell St, SE8 4AT
999 Club, 21 Deptford Broadway, SE8 4PA
The Bear Church, Shaftesbury Christian Centre, Frankham St, SE8 4RN
Deptford Salvation Army Centre, Mary Ann Gardens, SE8 3DP

Pawnbrokers and Loan Shops

H&T Pawnbrokers, 72 Deptford High St, SE8 4RT
Cash Xchange, 184 Deptford High St, SE8 3PR
H&T Pawnbrokers, 121 Lewisham High St, SE13 6AT
Cash Converters, 292-294 Lewisham High St, SE13 6JZ
Everyday Loans, 39 Lewis Grove, SE13 6BG

Age verification test purchasing, and mystery shopper visits are frequently carried out by 3rd party companies - Check Policy and Store Checker. Age verification tests for 2019/2020 resulted in a pass rate of 96.09% which is 20% higher than the Industry average, all venues receive 3 or 4 random test visits per year.

Test purchase fails are reviewed within 48 hours by the Area Manager, this involves reviewing CCTV footage of the incident and implementing appropriate training or where necessary disciplinary action.

All age verification checks are recorded on the IHL SMART Tablet AV App, this data is collated centrally and regularly reviewed by an independent team of compliance auditors.

Results of age verification checks and third-party results are shared with the Gambling Commission.

Proof of Age scheme in place with application forms available in the venue.

The children and young persons gambling participation survey shows that the number of 11-16 years olds that say they have gambled on fruit machines of whatever kind in an arcade, pub or club is around 2%. Of those around a half to two thirds do so legally on Category D fruit machines which are located in FECs or holiday parks, where any play will be of short duration (as families will be on a day trip or holiday), in venues which they can only access with their parents, and in premises licensed to offer Category Ds which are as a result tightly-regulated.

We also know from a study by Professor David Forrest and Dr Ian McHale that whilst adolescents at the coast are more likely to participate in gambling activities than those that do not, they are no more likely to be problem gamblers than those that do not live at the coast. This is an important finding. Many people cite early exposure to gambling as a cause of later gambling problems. There is no evidence of a causal link. As David Forrest stated at conference in Toronto in 2012 'marginal gamblers induced to participate by ease of access do not appear prone to problem gambling and more children gambling does not carry through to more children being problem gamblers. Panic about arcades does not appear justified'
<https://www.gamblingcommission.gov.uk/PDF/Young-People-Gambling-Report-2019>

Vulnerability

Training and guidance are given to Merkur Slots staff on vulnerability (the inability or limited ability of people to control their actions). This includes addictive gambling, mental health, alcohol or drugs issues.

Medical Centres, Care Homes and Mental Health facilities
 Deptford Surgery, 502-504 New Cross Rd, SE14 6TJ
 Deptford Medical Centre, 2 Pearson's Ave, SE14 6TG
 Kingfisher Medical Centre, 3 Kingfisher Square, SE8 5DA
 Speedwell Mental Health Centre, 62 Speedwell St, New Cross, SE8 4AT
 Grove Medical Centre, Windlass Pl, SE8 3QH
 Waldron Health Centre, Waldron Health Centre, SE14 6LD

Gambling premises

Merkur Cashino, 97 High St, Lewisham, SE13 6AT
 Admiral Casino, 96 Lewisham High St, Lewisham, SE13 5JH
 Paddy Power, 52 Deptford High St, SE8 4RT
 Paddy Power, 175 Deptford High St, SE8 3NU
 Ladbrokes, 48/50 Deptford High St, SE8 4NS
 Coral, 321 Evelyn St, SE8 5QX
 William Hill, 403 New Cross Rd, SE14 6LA
 Jennings Bet, 242A Evelyn St, SE8 5BZ
 Ladbrokes, 54-56 Lewisham High St, SE13 5JH
 Jennings Bet, New SE8 4AF
 William Hill, 174 New Cross Rd, SE14 5AA
 Betfred, 33-35 Lewis Grove, SE13 6BW

Residential Areas

Housing types are typically flats/apartments and terraced which make up 82% of the housing stock which are mainly rented with 50% occupied by single persons.

Bus stops and other Transport links

Deptford High Street, New Cross, SE14 6TQ
 Deptford Bridge Station, Greenwich, SE8 4HH
 Deptford Bridge, Saint John's, London
 Deptford Train Station, Deptford, SE8 4BZ
 Deptford Bridge, DLR, Greenwich, London

Public Houses and Alcohol Licensed Premise

Job Centre, 120-122 Deptford High St, SE8 4NP
 White Swan, 217 Deptford High St, SE8 3NT
 Red Lion & Wheatsheaf, 45 Deptford High St, SE8 4AD
 Winemakers Deptford, 209 Deptford High St, SE8 3NT
 Little Crown, 495 New Cross Rd, SE14 6TQ
 STOCKTON, 2 Deptford High St, SE8 4AF
 Badger Badger, 139 Deptford High St, SE8 3NU
 Royal Standard, 86 Tanner's Hill, SE8 4PN

Marketing and Promotional activity complies with LCCP and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP).

All staff complete on boarding and 6 monthly refresher training which includes Safeguarding Children and Vulnerable People and Customer Interaction.

Staff are trained how to deal with vulnerable customers and how to make effective interactions, any difficult cases are referred to our compliance team for review and resolution.

Customer Interaction

Merkur Slots provide comprehensive customer interaction training, instruction and supporting policies to all staff in this area (via training platforms, training centres and Compliance Manual).

Staff are provided with the training to enable them to provide guidance on safer and responsible gambling.

Staff are trained on conducting effective customer interactions, identifying behavioural changes and how to identify and interact with players who exhibit signs of developing problems with their gambling.

Staff are trained to monitor and record customer behaviour, spend and time spent gambling and customer interactions are used to assess customer source of funds/income where relevant.

Customer interactions may result in the customer being guided to gambling support services such as Gamcare encouraged to use a self-help tool to assist them with managing their gambling behaviour, such as the Playright App or Self-Exclusion.

All customer interactions are recorded on the IHL SMART Tablet Interaction App, this data is collated centrally and regularly reviewed by an independent team of compliance auditors.

Player Protection

To identify signs associated with problem gambling and people who may be at risk of gambling related harm
Failure to provide information to customers on responsible gambling
Failure to maintain and administer the self-exclusion process, including breaches and reinstatement reviews

Plume Feathers, 5-9 Deptford High St, SE8 4AD
 Taproom, Unit 2, St Paul's House, 3 Market Yard, SE8 4BX
 The Dog & Bell, 116 Prince St, SE8 3JD
 Star and Garter, 490 New Cross Rd, SE14 6TJ
 The Duke, 125 Creek Rd, SE8 3BU
 Dirty Apron, 4 Deptford Market Yard, 133 Deptford High Street, SE8 4BX
 Royal Albert, 460 New Cross Rd, SE14 6TJ
 The Black Horse, 195 Evelyn St, SE8 5RE
 The Brookmill, 65 Cranbrook Rd, SE8 4EJ
 Bluetroat Bar, Arch 2 Deptford Station, Deptford High St SE8 4NS
 The Bunker, 46 Deptford Broadway, SE8 4PH
 The Venue, 2a Clifton Rise, SE14 6JP
 Shades Snooker & Pool Club, 197-199 Deptford High St, SE8 3NT
 Marcella, 165A Deptford High St, SE8 3NU
 M and D Japanese, 117 Deptford High St, SE8 4NS
 The Tapas Room, Deptford Market Yard, 133 Deptford High St, SE8 4BX

Staff are aware of the importance of social responsibility and are trained to advise customers on gambling responsibly and the identification of potential gambling harm.

'Stay in Control' Posters and Leaflets containing the Gamcare helpline number are in prominent locations within the premise and in private areas, such as customer toilets.

Playright App available for customers to self-manage their play and spend and can send alerts to Merkur Slots West Bromwich if the customer enters at a time, they have chosen not to play which instigates an interaction with the customer.

Merkur Slots will actively seek to support and be involved in any local initiatives targeted at reducing harm caused by gambling

Socially Responsible messaging is implemented on all digital B3 and Cat C machines.

All machines display Gamble Responsibly stickers with helpline contact details.

Senior Management are members of the Bingo Association Executive and Socially Responsible Committees and BACTA Divisional and Socially Responsible Committees.

They take the opportunity to actively participate with these trade bodies, collaborating with other operators to promote responsible gambling initiatives including the development of an Accredited Gamcare training programme and the Machine Messaging trial and evaluation.

Deprivation

Whilst the premise may be near or in an area of relative deprivation, Merkur Slots takes the view that individual customers must be treated holistically, and the information provided in this document are designed to identify individuals that could potentially be at risk of gambling related harm

Merkur Slots operates on the basis that its controls and best practice is always adopted therefore, it is not a question of degrees of vigilance being implemented in different areas.

Homelessness

Some premises are used by the homeless for warmth and company. Merkur Slots treats all customers with dignity and has a clear policy on begging.

Staff are trained to deal with vulnerable people in a sympathetic manner, any difficult cases are referred to our compliance team for review and resolution.

Staff are trained how to manage situations with homeless people seeking refuge.

<p>Preventing gambling being a source of crime or disorder, being associated with crime and disorder or being used to support crime</p>	<p>Crime statistics: High Street, Lewisham, London, SE8 4AF is within the New Cross policing neighbourhood, under the Metropolitan Police Service force area. In February 2021 there were 251 crimes reported within a half mile radius of the venue – Anti-social behaviour (93), Violence and sexual offences (63), Criminal Damage and Arson (20). (streetcheck.uk). In the year ending September 2020 crime rates in Lewisham were 90.2/1000 about the same as similar areas such as Croydon, Hounslow, Newham – all areas in which Merkur Slots operate currently. When compared to other areas in the Metropolitan Police force area crime rates were lower than the average. (police.uk)</p> <p>Local Police: Lewisham Police Station, 43 Lewisham High St, SE13 5JZ</p> <p>Public Houses and Alcohol Licensed Premise Job Centre, 120-122 Deptford High St, SE8 4NP White Swan, 217 Deptford High St, SE8 3NT Red Lion & Wheatshaf, 45 Deptford High St, SE8 4AD Winemakers Deptford, 209 Deptford High St, SE8 3NT Little Crown, 495 New Cross Rd, SE14 6TQ STOCKTON, 2 Deptford High St, SE8 4AF Badger Badger, 139 Deptford High St, SE8 3NU Royal Standard, 86 Tanner's Hill, SE8 4PN Plume Feathers, 5-9 Deptford High St, SE8 4AD Taproom, Unit 2, St Paul's House, 3 Market Yard, SE8 4BX The Dog & Bell, 116 Prince St, SE8 3JD Star and Garter, 490 New Cross Rd, SE14 6TJ The Duke, 125 Creek Rd, SE8 3BU Dirty Apron, 4 Deptford Market Yard, 133 Deptford High Street, SE8 4BX Royal Albert, 460 New Cross Rd, SE14 6TJ The Black Horse, 195 Evelyn St, SE8 5RE The Brookmill, 65 Cranbrook Rd, SE8 4EJ Bluethroat Bar, Arch 2 Deptford Station, Deptford High St SE8 4NS The Bunker, 46 Deptford Broadway, SE8 4PH The Venue, 2a Clifton Rise, SE14 6JP Shades Snooker & Pool Club, 197-199 Deptford High St, SE8 3NT Marcella, 165A Deptford High St, SE8 3NU M and D Japanese, 117 Deptford High St, SE8 4NS The Tapas Room, Deptford Market Yard, 133 Deptford High St, SE8 4BX</p>	<p>A line of contact will be created with local high-risk premises, homeless shelters, foodbanks to provide social responsibility information.</p> <p>Premise Security and violence in the workplace <i>Poor security control measures which may increase vulnerability to crime</i> <i>Failure to protect employee and customers from harm during the hours of late-night opening</i></p> <p>Merkur Slots High street, Deptford is subject to a separate security risk assessment, local factors are considered, and proportionate control measures/physical security measures are installed.</p> <p>Merkur Slots High Street, Deptford will be fitted with a HD CCTV system with coverage of all public areas including all entry and exits points, CCTV will be clearly advertised to customers with screens visible by staff when working in the service area. Ability to review CCTV remotely and provide footage to relevant parties when required.</p> <p>Floor layout will be designed to avoid blind spots to enable the active management and observation of customers entering and leaving the premises, from the central service area the entrances, machines and toilets can be observed and staff will regularly patrol the gaming floor to supervise and interact with customers to identify underage or vulnerable persons.</p> <p>General Crime and Disorder <i>To identify aggressive customers to prevent crime and disorder</i> <i>Awareness of local crime issues in the local area</i></p> <p>We have reviewed the Police UK hot-spot mapping for Swale - Chalkwell policing neighbourhood and are aware of the areas of Recorded Crime, Vulnerable People and Vulnerable Places and are very mindful of the potential damage associated with problem gambling. We will make every effort to liaise with Kent Police over reducing our involvement in any incident.</p> <p>Staff are trained to identify suspicious activity and have the ability to interrogate real-time machine data to identify criminal activity and fraudulent incidents which are logged and escalated where appropriate.</p> <p>All incidents are recorded on the IHL SMART Tablet Incident App inc. crime reference number where applicable.</p> <p>Staff are trained on how to deal with aggressive customers and situations which may also require police assistance.</p>
---	--	--

Pawnbrokers and Loan Shops
 H&T Pawnbrokers, 72 Deptford High St, SE8 4RT
 Cash Xchange, 184 Deptford High St, SE8 3PR
 H&T Pawnbrokers, 121 Lewisham High St, SE13 6AT
 Cash Converters, 292-294 Lewisham High St, SE13 6JZ
 Everyday Loans, 39 Lewis Grove, SE13 6BG

Gambling premises
 Merkur Cashino, 97 High St, Lewisham, SE13 6AT
 Admiral Casino, 96 Lewisham High St, Lewisham, SE13 5JH
 Paddy Power, 52 Deptford High St, SE8 4RT
 Paddy Power, 175 Deptford High St, SE8 3NU
 Ladbrokes, 48/50 Deptford High St, SE8 4NS
 Coral, 321 Evelyn St, SE8 5QX
 William Hill, 403 New Cross Rd, SE14 6LA
 Jennings Bet, 242A Evelyn St, SE8 5BZ
 Ladbrokes, 54-56 Lewisham High St, SE13 5JH
 Jennings Bet, New SE8 4AF
 William Hill, 174 New Cross Rd, SE14 5AA
 Betfred, 33-35 Lewis Grove, SE13 6BW

Residential Areas (Impacted by Anti Social Behaviour)

Housing types are typically flats/apartments and terraced which make up 82% of the housing stock which are mainly rented with 50% occupied by single persons.
 In July 2020 Anti-social behaviour was concentrated around supermarkets on Deptford High Street with 11 incidents.
 January 2018 saw a 3 year PSPO in place in the Borough of Lewisham which was to prohibit the use of psychoactive substances and unauthorised encampments in public spaces, as well as extend existing dog control orders to include: Dogs on leads in all London Squares in Rushey Green, Dogs on leads 'zone' in Beckenham Place Park, and a dog free zone in Manor House Park.

The company operate an internal security alert system and are registered with trade associations for crime bulletins (Bingo Association and BACTA).
 Machine data is captured in real-time and full secure cash reconciliation is completed on a weekly basis, the machine exceptions are monitored by a centrally based income protection team and all exceptional cash losses are investigated by the internal audit compliance team.

Merkur Slots High Street, Deptford will participate with any local/town centre scheme and actively seek to support and be involved with any local initiatives targeted at reducing crime and/or disorder and will engage in the sharing of information with other businesses to support the local community.

Anti-social behaviour outside the premise

Whilst Public Nuisance is not a Licensing Objective and the Gambling Commission has made clear that 'disorder' means serious disorder, Merkur Slots recognise that public nuisance can escalate in certain circumstances and as a corporate citizen, it has a responsibility to work in partnership with local residents and authorities to reduce environmental impacts.

Staff are aware to monitor the outside of the premise and surrounding area for anti-social behaviour and take appropriate steps within reason to minimise the risks. The CCTV monitor on the central desk allows staff to view the exterior at all times.

Incidents of anti-social behaviour are recorded on the IHL SMART Tablet Incident App.

Staff are trained to be extra vigilant where there is clear evidence of continued anti-social behaviour occurring in the vicinity and encourages a partnership approach with local authorities.

Where short term risk is created by young people congregating nearby or attempting to enter the premise staff are trained to closely monitor the entrance. In extreme cases the maglock system would be deployed.

Money Laundering

Failure to identify the occurrence to launder money on our premises (e.g. dyed stained notes, fake notes, foreign coins) and to adhere to reporting policies and procedures.

Merkur Slots has a designated Anti Money Laundering Officer (AMLO) and AML polices with clear escalation and reporting processes.

There are 2 pawnbrokers and loan shops in the vicinity, staff are trained to monitor and record customer behaviour, spend and time spent gambling and customer interactions are used to assess customer source of funds/income where relevant, enhanced scrutiny will be implemented where concerns of criminal activity or association of are suspected. Any suspicious activities are reported to the nominated officer who will report to NCA where appropriate.

IHL SMART Tablet AML App is used to record AML incidents with emails alerts sent directly to the AMLO.

Security alerts and photos of suspects are shared with other operators. CCTV systems available for additional monitoring of activity and MARS (machine data capture system) provides individual transactions and fraud alerts for suspicious activity.

Anti-fraud analysis on MARS (machine data capture system) identifies suspicious gaming activity.

Adequate staff will always be maintained and subject to regular review and risk assessment.

Merkur Slots, in line with many businesses on the high street will at times operate with a single staff member. Such times when Merkur Slots choose to single man is strictly controlled and are never planned to happen from 8pm until 6am.

In considering when it is appropriate for a venue to operate with one member of staff Merkur Slots will primarily consider the security of the employees by reviewing customer levels, cash control needs and the activity within the local area such as licensed premises closing times.

Any period of single-staffing is managed by the lone-working policy, locked door policy, remote monitoring of CCTV and keeping in touch policy.

Merkur Slots High street, Deptford will operate TITO machines with a central redemption change machine GeWeTe, the GeWeTe is fitted with a duress code facility and built in time delay. Staff do not carry cash floats and only management can open the gaming machines and change machines.

As such staff are based predominately on the venue floor and have very little need to work in a back area, any back office work is planned when the venue is closed (cash collections) or where customer numbers are low and sufficient staff available.

Venue and machine keys are secured in a time delay safe accessible only by Duty Management who require very limited access due to the TITO and GeWeTe management of cash within the venue.

The premise and staff will be protected by a Staffguard security system, Maglock and intruder alarms will be installed. Staffguard provides instant access to live security support and there are panic alarms giving direct contact with the Police.

Venue and machine keys are secured in a time delay safe accessible only by Duty Management.

The premise and staff will be protected by a Staffguard security system, Maglock and intruder alarms will be installed.

Staff are trained to deal with incidents of a criminal nature and aggressive persons. There are support mechanisms available to staff, including counselling and an Employee Assistance Programme.

Alcohol and Drugs

Anti-social behaviour caused by alcohol is not tolerated within our premises and there are comprehensive security and reporting processes to escalate, report and deal with any issues as they arise.

'No Alcohol Allowed' signage on the door.

Drug misuse is not tolerated within the premise and in locations where there is heightened risk, the toilets are locked with access monitored and controlled by the staff.

Staff are aware to refuse access to any person who is or appears to be under the influence of alcohol or drugs, or adopting anti-social behaviour, any such incident will be logged on the IHL SMART Tablet Incident App and depending on severity will be reported to the police.

Staff are trained to be extra vigilant where there is clear evidence of street drinking in the vicinity and encourages a partnership approach with local authorities.

Maglock systems will be deployed during times of public houses closing.

Money Lending

Money lending is not tolerated within our premises.

Suspicions of organised money lending by illegal money lenders are escalated to the audit compliance team and onwards to local authority money lending teams.

Ensuring that gambling is conducted in a fair and open way

Bingo/Gaming Machine and Supervision
The premise will operate under a Bingo Licence, with proprietary bingo equipment, and a range of category B3 (max stake £2/prize £500), C (max stake £1/prize £100) and D (max stake 10p/prize £5) machines (company average stake is 30/40p).

Bingo will be available by means of G-Tab tablets offering a range of Bingo products and Live calling. G Tabs are linked to Merkur venues and other operators across the country and allow customers to play Bingo including the National Game which is played twice per day in the venue when customer numbers are as low as one. Tablet systems now account for most of the bingo play in venues of all sizes.

Customer Complaints

Failure to prevent customer complaints and disputes regarding gambling within our premises. Failure to resolve customer's complaints and disputes regarding our gambling premises.

Merkur Slots operate a clear customer complaints policy both within venues and via a customer complaints link on the website. Complaints management policy in place for written, telephone and complaints received via the 'customer complaints' link on company website.

The Company Code of Practice and Complaints and Disputes Policy will be displayed on the Customer Information Board at the entrance with leaflets available within the premise - ADR provider is IBAS.

Complaints portal used to collate and manage responses.

4 stage complaints procedure with ADR entity Independent Betting Adjudication Service Ltd (IBAS) for unresolved complaints. Staff are trained and encouraged to use positive discretion to resolve customer complaints in venue.

Marketing

Merkur Slots promote responsible gambling and social responsibility throughout all marketing campaigns. Marketing and Promotional activity complies with LCCP and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP).

External windows will have digital marketing screens which will display safer gambling messages, No Under 18's allowed, Think 25, Bingo Played Here, opening times and promotional activity.

All marketing campaigns are reviewed for appropriateness before being launched. No advertising is used that depicts images that may appeal to children.

Other	Places of worship and Religious Buildings	Ethnicity and Local Area Demographic
	<p>Catholic Church of Our Lady of The Assumption, 131 Deptford High St, SE8 4NS</p> <p>The Shaftesbury Christian Centre, 72 Deptford High St, SE8 4RT</p> <p>Deptford Methodist Church and Mission, 1 Creek Rd, Greenwich, SE8 3BT</p> <p>St Paul's Church, Mary Ann Gardens, SE8 3DP</p> <p>Deptford Potter's House Church, 21 McMillan St, Greenwich, SE8 3EZ</p> <p>Deptford Salvation Army Centre, Mary Ann Gardens, SE8 3DP</p> <p>Trinity Vineyard Church, Greenwich, SE8 9BF</p> <p>St Nicholas Church, Deptford Green, Greenwich, SE8 3DQ</p> <p>New Cross Road Baptist Church, 466 New Cross Rd, New Cross, SE14 6TI</p> <p>St Luke's Church, 190 Evelyn St, SE8 5DB</p> <p>Saint Mark's Centre, 2 Harton St, SE8 4DQ</p> <p>Olivet Deptford Baptist Church, 146-160 Edward St, New Cross, SE14 6DX</p> <p>Mountain of Fire and Miracles Ministries, Church, 465 New Cross Rd, New Cross, SE14 6TA</p> <p>New Testament Church of God, Bawtree Rd, SE14 6ET</p> <p>New Cross Congregational Church, 2 Bawtree Rd, SE14 6ET</p> <p>Deptford Islamic Centre, 226 Childers St, SE14 6ED</p> <p>Baraka Mosque, 1UY, 199 Lewisham Way, Saint John's, SE4 1UY</p> <p>Lewisham Bengali Mosque, 10 Clifton Rise, New Cross, SE14 6JP</p> <p>Madina Jammeh Masjid, 248-250 Westerry Rd, Isle of Dogs, E14 3AG</p> <p>Muslim Cultural Centre, 10 Clifton Rise, New Cross, SE14 6JP</p> <p>Lewisham Islamic Centre, 363-365 Lewisham High St, SE13 6NZ</p> <p>The Akwaaba Centre, Grinling Pl, SE8 5HG</p>	<p>Ethnicity and Local Area Demographic</p> <p>Merkur Slots does not discriminate on the ground of ethnic or social demographic.</p> <p>Local area profiles which detail deprivation, social, ethnic or population may be used as part of the risk assessment in relation to gambling related harm in conjunction with the company standard controls.</p> <p>Merkur Slots takes a holistic approach to customers and is aware that the Equality Act precludes the exclusion of any group for generalised reasons.</p> <p>Merkur Slots will participate with any local/town centre scheme and actively seek to support and be involved with any local initiatives targeted at reducing deprivation (crime/employment/health) and engage in the sharing of information.</p> <p>Training & Social Responsibility</p> <p>Merkur Slots take responsible gambling and social responsibility seriously, ensuring all staff are fully trained to carry out their roles in a responsible manner.</p> <p>Praesepe have attained Responsible Gambling Accreditation from the G4 Global Gambling Guidance Group.</p> <p>Praesepe work with YGAM (Young Gamers and Gamblers Education Trust) to deliver City and Guilds accredited training on vulnerable and gambling harm to all levels of management.</p> <p>There are two National Training Centres and a dedicated Learning and Development Team.</p> <p>Bingo Association, Gamcare Accredited training completed by members of management.</p> <p>All staff complete on boarding and 6 monthly refresher training: The Essentials of Compliance, Safeguarding Children and Vulnerable People Age Verification and Customer Interaction.</p> <p>Staff are aware of the importance of social responsibility, trained to advise customers of gambling responsibly and identifying potential problem gamblers.</p> <p>Compliance and Social Responsibility Folder and Player Protection Framework containing policies and procedures is available to all staff. Venue Mangers review compliance logs monthly, Area Managers Bimonthly and Compliance Auditors twice yearly.</p>

		<p>COVID 19 All staff receive training on COVID-19 guidelines. Control measures clearly displayed at the entrance, temperature checks prior to entry and hand sanitisers available on entrance and throughout premise. Masks made available to customers. Appropriate social distancing signage throughout the gaming area and maximum capacity limits enforced. COVID-19 Daily Check, B3 Ratio Check and Customer Track and Trace will be recorded on the IHL SMART Tablet.</p>
--	--	--

Merkur Slots High Street, Deptford Premise Layout

Premise level:	Merkur Slots High street, Deptford is a ground floor premises with residential accommodation above.
Premise frontage:	Merkur Slots High Street, Deptford will be a property will be of a style which obscures the interior with digital Marketing Screens displaying safer gambling messages, no under 18's, opening times. Marketing and promotions will comply with LCCP and standards set by the Committee of Advertising Practice (CAP) and Broadcast Committee of Advertising Practice (BCAP).
Counter Position:	<p>Merkur Slots High Street, Deptford floor layout will be of the design to avoid blind spots and enable supervision of entrances and machines from the central service area and staff will regularly patrol the gaming floor to supervise and interact with customers and identify underage or vulnerable persons.</p> <p>The central service area serves as the main support area for staff to manage the venue without having to leave the floor:</p> <ul style="list-style-type: none"> - TITO machines with a central redemption change machine GeWeTe, the GeWeTe is fitted with a duress code facility and built in time delay. Staff do not carry cash floats and only management can open the gaming machines and change machines. - Beverage and snacks are provided from the service area - IHL SMART Tablet located on the service desk provides the facility to record age verification checks, customer interactions, incidents, self-exclusions, reinstatements, track and trace and general venue management checklists - The CCTV monitor on the central desk allows staff to view the exterior at all times.
Floor layout:	Merkur Slots High Street, Deptford floor layout will be designed to avoid blind spots to enable the active management and observation of customers entering and leaving the premises, from the central service area the entrances, machines and toilet can be observed and staff will regularly patrol the gaming floor and interact with customers allowing identification of underage and vulnerable persons. 'Stay In Control' Posters and Leaflets will be located in prominent locations within the premise.
Machine Positions:	<p>Merkur Slots High Street, Deptford will operate under a Bingo Licence, with proprietary bingo equipment, and a range of category B3 (max stake £2/prize £500), C (max stake £1/prize £100) and D (max stake 10p/prize £5) machines (company average stake is 30/40p).</p> <p>Bingo will be available by means of G-Tab tablets offering a range of Bingo products and Live calling. G Tabs are linked to Merkur bingo venues and other operators across the country and allow customers to play Bingo including the National Game which is played twice per day in the venue when customer numbers are as low as one.</p>
Hidden Areas:	Merkur Slots High Street, Deptford will be fitted with a HD CCTV system with coverage of all public areas including all entry and exits points, CCTV will be clearly advertised to customers with screens visible by employees when working in the service area.

Additional Comments


I have worked in the Gaming Industry for 25 years, in operations as a venue manager for 4 years and area manager for 20 years before moving to the Audit and Compliance department in 2019, prior to which I was in retail management. During my time in the industry, I have managed venues and areas in many locations from market towns such as Loughborough to large cities like Glasgow and Luton.

When completing a Local Area Risk Assessment for a new venue the process I would follow were lockdown restrictions were not in place would be to remotely research the area and complete my initial assessment this would then be followed by a physical visit to the location and surrounding area, accompanied by a member of the operations team. Following this visit I would then review and update my initial report. However due to current lockdown restrictions I have not completed a physical visit to the location and my assessment has been completed remotely.

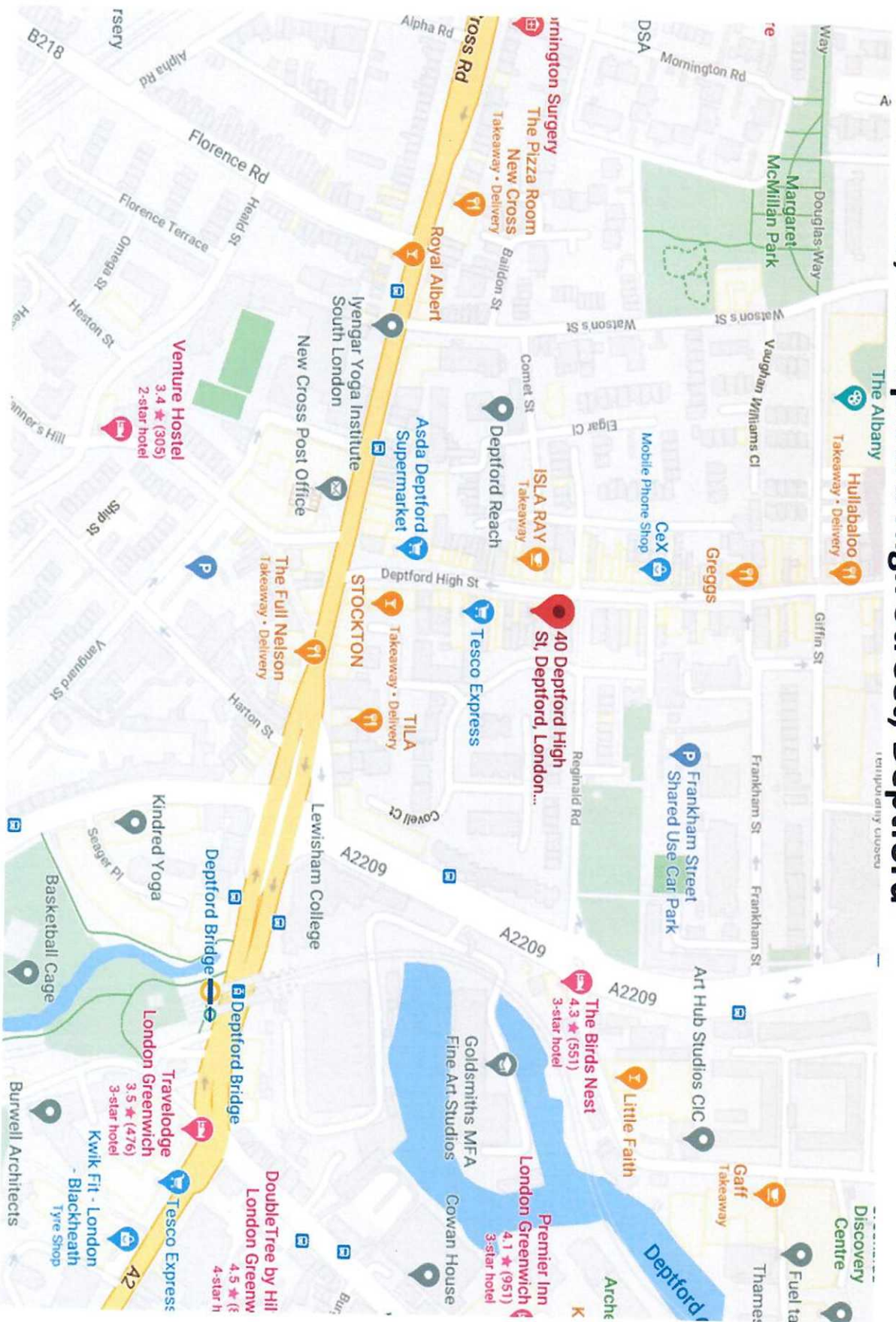
Once lockdown restrictions are eased and retail and hospitality in the area reopen and the town returns to more normal levels of trading a physical visit will be made and any appropriate adjustments made to the Risk Assessment. A review will additionally be carried out once the venue is open and local knowledge of the staff can be amalgamated.

This document provides an assessment of risk at premise level relating to the provision of these facilities for gambling. Praesepe is a national operator and employs several standard policies, procedures and control measures across all premises. These issues are clearly articulated in the "Compliance Manual" to be found in the premise and in our Player Protection Framework. The company also carries out premise's security risk assessments (available on request) and health and safety risk assessments which inter alia relate to the objective of keeping crime out of gambling.

Where relevant, Praesepe has also considered any substantive local risks identified in a wide range of policy statements related to gambling and local area profiles specifically related to gambling. However, the company does not operate discriminatory policies against any identified groups based on social demographic or ethnic origin. Therefore, identification of issues relating to gambling related harm are based on individual customer behaviour even where particular groups are identified through research at being a greater risk of gambling related harm.

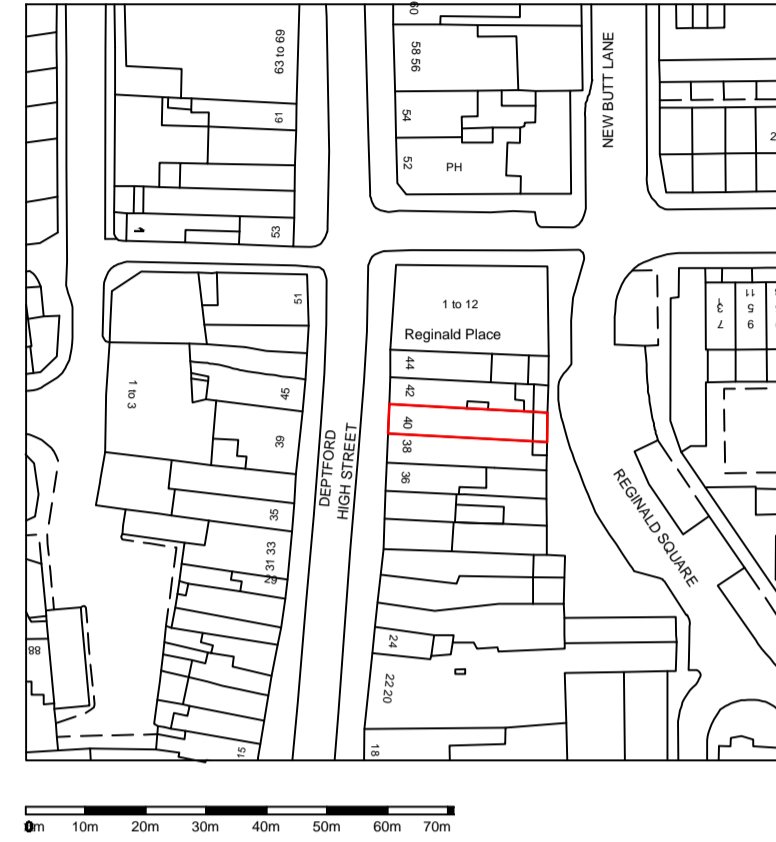
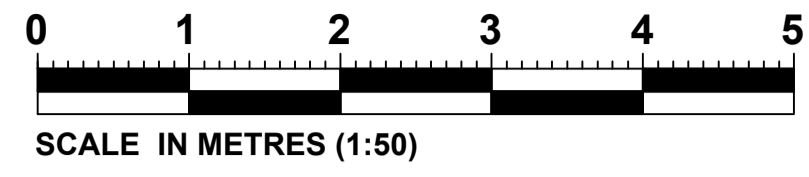
Assessors Name:	Gill Clulow
Signature:	
Date:	1.04.2021

Merkur Slots, 40 Deptford High Street, Deptford



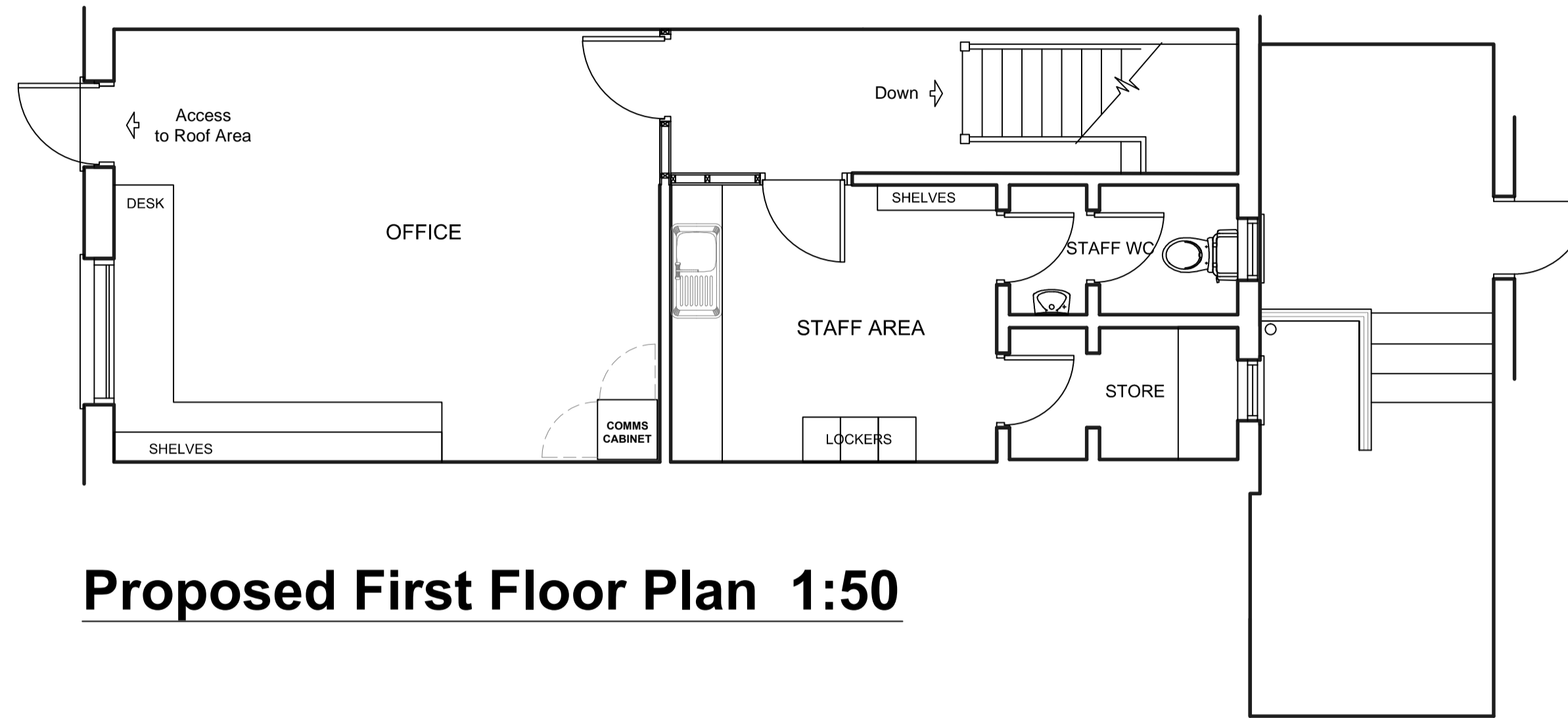
Merkur Slots, 40 Deptford High Street, Deptford – Shop frontage example



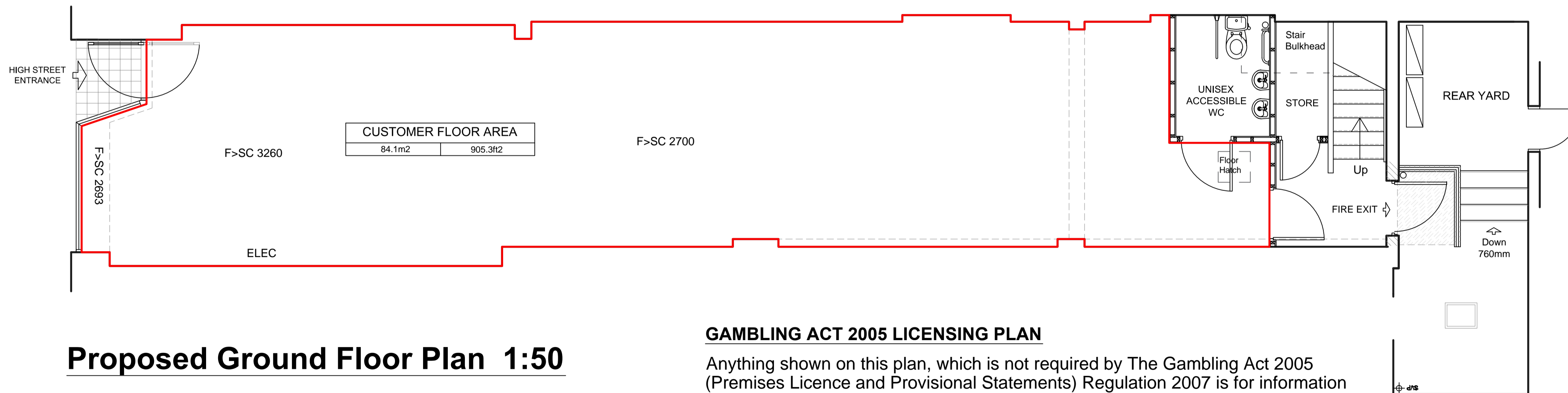


Location Plan 1:1250

FLAT ROOF



Proposed First Floor Plan 1:50



Proposed Ground Floor Plan 1:50

GAMBLING ACT 2005 LICENSING PLAN

Anything shown on this plan, which is not required by The Gambling Act 2005 (Premises Licence and Provisional Statements) Regulation 2007 is for information purposed only and **does not** form part of the premises licence.

— Area in which facilities will be provided for gaming.

Rev	Date	Description
A	25-01-2021	Fire Exit to Rear Yard shown



Address
40 DEPTFORD HIGH STREET
DEPTFORD
LONDON
SE8 4AF

Title
LICENCE PLAN

Drawn	Date	Scale
JAM	22/01/2021	1:50 @ A1
Customer Area	84.1M2	
Drawing Number	DHS/DEP/03	Revision A

McKeowns
Plans for Construction
301 Alvechurch Road, Birmingham, B31 4UB Tel: 0121 433 4745
Licence Plan

Objection 1

Dear licensing team,

I'm writing to object to the license for yet another gambling business at No.40 Deptford High street which has applied for bingo license (which is obviously not going to be bingo but rather slot machines with extra gambling games accessible through the site's tech devices).

I, my husband and business partner Dan, and many of our customers believe this is the worst possible thing for the high street right now. As a high street business owner who's business is situated a few doors down from the site I fear of what it will bring to the street and how it will affect our business. We already have issues with so many beggars, homeless, addicted and drunks on the high street that affect the safety of the community and our business. We've had our business directly affected by them, to mention a few - stolen goods from shop, indecent exposure, verbal abuse on many occasions, urinating on shopfront, disruption of our evening customers when asking them for money. We can see they congregate around existing betting shops and there's a lot of fights and shouting happening almost on a daily basis. Bringing yet another business that is going to encourage gambling and draw these types of people into the high street is in my eyes very irresponsible and quite surprising that the council would allow such a business to open, knowing all it knows about poverty and crime in Deptford.

We live in Deptford and rent our flat from Bench, which is a charity trying to tackle homelessness and addiction in Deptford. We've been chatting to them often and they said this issue has been getting worst over the past years in Deptford and the surrounding area. There's a few charities around Deptford that aim to help with these issues and yet there are so many betting betting shops on the high street doing the exact opposite of help. These charities bring a lot of vulnerable people into the area, many of whom are trying to better their life but the presence of these shops must make it impossible. These are highly addictive & vulnerable people and I believe bringing another business like it to the area will make things much worst for the people that have addiction issues, the kids that pass this site a few times a day and think it's absolutely fine to play games for money and for the community as a whole. The fact that they want to open 24/7 is just scary. How is this suppose to be safe??? Who's going to monitor it? I can't imagine 2 people (which is the company's usual number of staff on site) will be able to manage the violence, crime and possible disruption this is likely cause. Who's going to protect the staff? There's going to be a lot of money on site, this will bring more criminals to the street and our business could also become a target (robbery/fake notes/stealing). It could bring even more drug dealing and knife crime, there's been so many stabbings in the area the past two years.

All businesses are restricted with their opening hours - and we as license holders have to make sure we do our best to keep everyone safe, this responsibility must be taken seriously. I don't believe this business should be allowed to open at all. We have enough to deal with with the existing sites. If for some reason it will, then the opening hours must be regulated and reduced to reasonable hours (opening not too early or late) and the visibility of the interior from the outside not to be able to be seen by passers by, restricted advertising on windows. This could help protect the children and vulnerable people, which is the one of the license's main objectives. But please do not let it go ahead, let's start changing the area so that its safe and it's economy has a chance to recover.

I really hope the council will see sense and not allow this license or any other license application from this business to be granted. Life after pandemic is going to be so much harder for the vulnerable, there's going to be increase in crime numbers and we should be making sure we do our best to avoid it as much as possible. And not let it happen if we have the choice.

I'm happy for you to contact me if there's anything else you need from me or you think might help with this issue.

Objection 2

To Whom It May Concern,

I am a local resident, I live in Deptford for over 9 years, the last 3 of them on the High Street at the mention address.

I am aware of an application that has been submitted for a new gambling premises at 40 Deptford High Street, which intends to be open 24 hours a day, 7 days a week.

I would like to express my concern about this new business so close to the property I live. I strongly oppose to the opening of this new business in a neighbourhood that has already too many social problems and enough gambling shops.

I can see daily how people with addiction struggles around the streets, how the crime had increased considerably over the last years. Recently I myself was victim of a thief who stole my phone from my hands on the high street just a couple of meters away from my home at daylight, I am aware that this happens constantly, another similar crime happened only couple of minutes after I gave my statement to the police and a couple of days after another person was stabbed because he tried to hold to his phone, this is a problem that is happening now on daily basis and the police hasn't been able to manage this situation. I think the last thing the police needs now is more crime in the area and I think another gambling shop will bring crime, insecurity and disorder to this streets.

People will gather at the entrance of this place as they do on the other gambling shops, many of them with drugs, gambling and alcohol problems. If this business will open 24 hours they will be there 24 hours! I am sure this is fine under daylight with the street full of people, but what happens when everyone has gone home and the

street is nearly empty at night and early mornings; will I have to be afraid every time I am back home from a late shift at work or from a night out?

As a woman of this community I feel frustrated and defenceless, I feel that none think about us. We are already going through hard times, a young lady was raped recently not far away from here during the daytime, it is the council responsibility to avoid creating environments where these awful crimes can be committed again!

Will I ever feel safe again if you open a 24 hours gambling shop, No I won't; I will be scared to do an early shift at work and walk by myself to the station, I will feel afraid to go to the supermarket for something at night time.

It horrifies me the idea that this gambling shop will be creating just a new meeting point for people with addiction, just under my house, where the shop at 36 leaves their fruit stands, they will probably just sit there, as they used to do at the anchor pedestal that was removed; this will probably happen because it is just next to the new 24 hours gambling shop and I will be afraid to go out, scared to even open my front door and deal with people that don't have boundaries and under the influence of certain substances don't have most of the time even respect.

It really concerns me how this all can affect, not only me but everyone who works, lives, shops or has business on the high street. As I said before this gambling shops are a source of crime and disorder, I believe Deptford High Street has enough of it! I see every day how the security forces from Asda, Tesco and Iceland have to deal with this situation constantly! Drunk people coming, stealing from the shops; I saw it just a few hours ago, that is what pushes me to write to you, to ask you not to accept this business request.

Kids on their way home from the Addey and Stanhope school, watching this environment, keeping this in mind on their young minds, is that the example we want to set for future generations? For them to believe that certain types of behaviour are right?

I don't think it is fair to the community, to these vulnerable people with addiction that will have one more reason to stay up all night huddled around the new 24 hours attraction, increasing their intake of substances and falling into the addiction of gambling, that can be as complicated as the others and most of the times are linked to each other, what they need is help, what this community, this neighbourhood needs is more places where to improve their life skills, where to help them to recover; not one more place to drag them into something worse and this time open 24 hours.

So I please ask you one more time, not only asking, I beg you not to follow with the process of approval for the opening of this new premises.

Please don't give us, the community one more reason to be afraid at night, don't give the vulnerable people one more reason to complicate more their life.

Objection 3

To Whom It May Concern:

The management of Bench Outreach objects to the above proposal. Bench Outreach is a charity working with vulnerable people in Lewisham, especially with residents of the Evelyn and New Cross wards, who will be immediately and adversely affected by this development. Our objections are raised on the following grounds:

- **It contravenes Lewisham Council's aim of protecting children and other vulnerable persons from being harmed or exploited by gambling.**

According to the council's own Joint Strategic needs Assessment, Lewisham has one of the highest proportion of working-age residents on out-of-work benefits at 9.1%. This contributes to extremely high levels of child poverty, estimated at over 35% in the Evelyn and New Cross wards. A business that exists solely to encourage gambling would not be a welcome addition in an area in which poverty is already highly visible.

- **It contravenes Lewisham Council's aim of protecting vulnerable adults from abuse and exploitation.**

The premises are close to three local charities working with people with mental health issues, substance use issues and alcohol dependence – all of whom are vulnerable to exploitation. The premises are also adjacent to a pawnbrokers shop, and across the road from CEX, another business that gives cash for goods. Approving a gambling licence for premises close to shops which provide high-interest cash loans is inappropriate and will put those already in difficult circumstances at risk of increased debt.

I look forward to your response,

Objection 4

Dear sir or madam

We object to the application by Merkur Slots for a bingo licence at 40 Deptford High Street on the following grounds:

1. Preventing gambling being a source of crime or disorder.

The proposed premises is in New Cross ward - this ward already suffers levels of anti-social behaviour that are almost twice the level recorded overall in Lewisham borough, and more than twice the national average.

<https://www.observatory.lewisham.gov.uk/crime-and-community-safety/report/view/30a1abb2a53f42fa87dea33c0c73c342/E05000449>

Recorded crimes of every type except shoplifting are consistently much higher in New Cross than the average across the borough, and it has the third highest level of crime of all the borough's wards.

Deptford High Street has existing high levels of anti-social behaviour and ongoing problems with street drinking and drug dealing. The detrimental impact this has to our community is keenly felt by residents and traders, so much so that officers from the local Safer Neighbourhoods Team have told us they conduct a monthly walkabout on Deptford High Street with licensing officers from Lewisham Council to try and address the problem. This clearly indicates the direct relationship between these problems and existing licensed activities.

Street drinkers and drug dealers regularly congregate outside existing gambling premises (Paddy Power and Jennings in particular) The disorder and anti-social behaviour that this generates has a severe impact on nearby shops, and traders are of the clear opinion that further gambling establishments will exacerbate this problem.

Despite many years of hardship, Deptford High Street, with its regular market, has clung on to its reputation as a family-friendly shopping destination, but local business owners are concerned that the presence of what would be a fourth gambling business in a run of just thirty shops will further undermine this positive reputation and be a backward step for local businesses and the community as a whole. The Deptford Society supports this view and asks the committee to also consider this in the light of the added vulnerability that Covid now brings to the resilience of local businesses and community.

2. Protecting children and other vulnerable persons from being harmed or exploited by gambling.

The premises is based in New Cross ward, very close to the border with Evelyn ward. Both wards have extremely high levels of deprivation and child poverty.

In Evelyn ward, 30% of children live in low income families, and in New Cross this figure is 28%; this is double the figure reported across Lewisham borough and the national average, both of which are around 15%. In both of these wards, 22% of children under 16 live in families with absolute low income, compared to 15.5% across the borough. A business that exists solely to encourage gambling, and that has the potential to operate on a 24/7 basis, would not be a welcome addition to an environment in which poverty is already highly visible.

The proposed premises is in close proximity to two primary schools and a secondary school; another secondary school and a college are within a short walk of the site. During lunchtime

and after school, large numbers of unsupervised pupils from both secondary schools come to the High Street for refreshment and to socialise.

Regarding the protection of children and young persons, the Gambling Commission states in their Adult Gaming Centre guidance for licensing authorities:

21.3 Licensing authorities will wish to have particular regard to the location of and entry to AGCs to minimise the opportunities for under-18s to gain access. This may be of particular importance in areas where young people may be unsupervised for example, where an AGC is in a complex, such as a shopping centre or airport. Licensing authorities should consider whether their statement of policy can be used to reflect such locally based considerations.

The proposed premises is at a high-profile location on the high street and the young people of the area will pass it at least twice a day, on their way to and from schools and nurseries. The presence of such a business in the middle of a popular shopping street will lead to gambling being normalised in the eyes of these children and young adults.

Deptford is also a focus for organisations that provide important support services to vulnerable adults; at least seven different organisations and charities are based on Deptford High Street or adjoining streets. The help that these places provide means that Deptford is either home to or each day brings a population of adults who are already experiencing severe difficulties in managing their affairs. Aside from the obvious risk to the lives of these vulnerable adults and any dependent children they may have, granting this licence would do a considerable disservice to the efforts of these organisations to rehabilitate their clients.

The social deprivation detailed above is, in itself a form of vulnerability with debt being a well known result of poverty. The fact that the proposed premises is on a road with no less than three pawnbroker shops and a long established money lenders providing short term high interest cash loans, proves that this is an area with above average susceptibility to negative gambling and will put those already in difficult circumstances at risk of increased and uncontrolled debt. The developing economic effects of Covid 19 are likely to make these issues even more acutely felt in the local area

Objection 5

Dear sir/madam,

I would like to object to the application for a gambling licence at 40 Deptford High Street. I also object to the change of use application for the same reasons.

I am a local resident, my details are below. I object to the application for the following reasons:

To prevent gambling from being a source of crime & disorder:

Adult gaming centres require staff to mingle with customers which makes them more vulnerable to robbery, often involving weapons. As well as making them a magnet for crime, it puts staff at high risk.

The nature of the business means that large amounts of cash are present on site, adding to their attraction for criminals.

Recorded crimes of every type except shoplifting are consistently much higher in New Cross than the average across the borough, and it has the third highest level of crime of all the borough's wards.

Deptford High Street already suffers existing high levels of drug dealing, anti-social behaviour and street drinking.

To protect children & other vulnerable persons from being harmed or exploited by gambling:

Both New Cross ward and Evelyn ward have extremely high levels of deprivation and child poverty. In Evelyn ward, 30% of children live in low income families, and in New Cross this figure is 28%; this is double the figure reported across Lewisham borough and the national average, both of which are around 15%. In both of these wards, 22% of children under 16 live in families with absolute low income, compared to 15.5% across the borough. A business that exists solely to encourage gambling, and that has the potential to operate on a 24/7 basis, would not be a welcome addition to an environment in which poverty is already highly visible.

The proposed premises is very close to two primary schools and a secondary school; another secondary school and a college are within a short walk of the site. During lunchtime and after school, large numbers of young people visit the High Street for refreshment and to socialise.

Deptford is a focus for organisations that provide support services to vulnerable adults; at least seven different organisations and charities are based on Deptford High Street or adjoining streets. Some of the people they seek to support are already struggling with addiction issues and many are in difficult financial circumstances. Granting this licence would seriously undermine the efforts of these organisations to rehabilitate their clients.

I have volunteered at Deptford Reach and seen the impact gambling has had on vulnerable individuals in the area first hand. I object to this application and urge the council not to add another gambling premises to the high street.

Objection 6

Hello

I would like to strongly object to a 24 hr gambling Licence being granted to Mekur Slots for the following reasons.

1. Deptford High Street already has a culture of street drinking and drug dealing, this would further be exacerbated as anyone selling drugs would have a legitimate reason to be in the area if they were in the vicinity of the Mekur Slots.
2. Numerous school students use the High Street for lunch and could be subjected to influence and harassment from the people loitering outside the premises.
3. Deptford High Street is a residential area and having a 24 hour gambling establishment would not be justified as the area is already stricken with poverty and addiction. These premises would most likely affect the most vulnerable and poor of the borough.

Objection 7

To whom it may concern,

I am a local resident living very close to the High Street with a young family and I wish strongly to object to the proposed licence on the following grounds:

1. Deptford High Street is not just a commercial high street but a thriving residential street. Neither the proposed use nor the proposed operating hours are compatible with such residential occupation.
2. The inevitable noise and disturbance caused by gamers arriving and leaving the premises 24 hours a day is not compatible with the many flats above High Street premises. The availability of gambling throughout the night is surely premised on a ready supply of customers - from the bars along the High Street, which are also pushing for longer and longer operating hours. These two phenomena are obviously not unconnected. The effect, in combination, on the levels of disturbance in the High Street will be unacceptable. There are many families with young children living on and around the High Street.
3. The cumulative impact of the increasing number of gambling sites along the High Street in an area of extreme poverty and deprivation will be fundamentally negative and damaging to the local community.
4. There are many High Street organisations that provide support services to vulnerable adults. At least seven different organisations and charities are based on Deptford High Street or adjoining streets. Some of the people they seek to support are already struggling with addiction issues and many are in difficult financial circumstances. Granting this licence would seriously undermine the efforts of these organisations to rehabilitate their clients

5. The premises are very close to two primary schools and a secondary school and nearby there is another secondary school and a college. The High Street becomes a popular place for young people to congregate before and after school. Actively promoting gambling along the High Street sends out a dangerous message to these young people.

6. Being a regulated, closed-door activity, the proposed use offers the opposite of what in urban design terms is called an 'activated frontage'. Active, permeable, transparent frontages are encouraged as a source of vitality and interest along walkable streets. Gambling premises have an entirely negative impact in this regard, being effectively 'dead spots', detrimental to the bustling nature of a historic market street. These premises in particular are of significant historical value within the Deptford High Street Conservation Area even though they have been woefully mistreated in recent years. The nature of the proposed operation does not offer much hope that the historic frontage will be restored, so granting this licence will only help accelerate the decline of a Conservation Area already designated 'At Risk' by Historic England - the only High Street CA so designated in Lewisham.

7. However well managed the operators may claim their premises to be, adult gambling sites such as this are inevitably associated with increased levels of drug dealing, anti-social behaviour and drinking. New Cross already has crime levels twice as high as the borough average. Granting this licence would only exacerbate that situation.

Objection 8

As a Deptford resident I would like to formally object to the licence application for a proposed new gambling premises at [40 Deptford High Street](#) submitted by Merkur Slots (and change of use planning application at the same address).

As a local resident I am concerned about the impact another gambling establishment will have on the community. Whilst I respect a person's choice to gamble (i.e. I am not opposed to gambling), I am concerned that another shop opens the door for vulnerable persons in the community to be further exploited by gambling. We already receive branded betting slips (with brand names of the already existing local gambling businesses) through our post box which we believe are trying to entice us to bet. Given already existing high levels of deprivation and poverty in Deptford and the wider Lewisham area, I believe a further gambling establishment (especially one that could be open 24/7) would contribute further to this hardship by encouraging locals to gamble.

Further, given that gambling is known to be addictive, I think that opening another gambling establishment would fly in the face of all the good work done locally by organisations who work with vulnerable adults experiencing addiction and financial issues.

Lastly there are already high levels of drug dealing, anti-social behaviour and street drinking and participants of such activities tend to congregate around the gambling establishments. I

believe we should be moving towards making Deptford a safer, more empowered and healthier community, not encouraging businesses that put those goals at risk.

Objection 9

I would like to lodge my strong objection to the application submitted by Merkur Slots for a 'bingo' license at 40 Deptford High Street.

The reasons for my objection are as follows:

1. **High likelihood that this will increase levels of crime in the area due to:**
 - Large amounts of cash onsite. This is likely to make it a target, as well as a high risk factor for staff, especially those who are working there overnight.
 - An increase in already prolific drug dealing, anti social behaviour and open drinking. An additional gambling site that operates for 24 hours a day will undoubtedly draw people who are already involved in the aforementioned activities.
 - High levels of deprivation in the area, driving people to desperation.
2. **Another gambling site will contribute to vulnerable people, particularly young people, being exploited by gambling**
 - This is an area with very high levels of deprivation and child poverty. A business that is open 24 hours a day and that exists to promote gambling will likely exacerbate this
 - Many of these young people go to school near the proposed site and socialise on the high street at lunchtime. There is a risk that this site, along with the many others in the area that have been granted licenses, normalises gambling
 - We have a network of brilliant charities living locally that support those in vulnerable situations, e.g. the 999 Club. Addiction issues are a key aspect that they look to support people with - granting another gambling license of this sort risks undermining that work.

I am surprised that this application is being considered at all as we should not be adding to the already unacceptably high number of gambling sites in the area. This area has been historically deprived and we should be granting licenses and premises to those who will contribute positively to the lives of those in the area, rather than exacerbate entrenched issues.

Objection 10

I would like to object to the application submitted by Merkur Slots for a 'bingo' license at 40 Deptford High Street.

I am an interested party because I live locally - . I live within a one minute walk of the proposed license.

I want to object because of two key reasons:

1. **There is a good chance that this license will contribute to further crime and disorder in the local area**
 - Gambling sites have large amounts of cash onsite and this is likely to make it a target, as well as a high risk factor for staff
 - The area already suffers from high levels of drug dealing, anti social behaviour and open drinking - an additional gambling site (especially one open 24 hours a day) is only likely to contribute to this - while shoplifting levels are already higher in this ward than average across the borough, and I worry this will contribute
 - This area has a high level of deprivation
2. **Another gambling site will contribute to vulnerable people, particularly young people, being exploited by gambling**
 - This is an area with very high levels of deprivation and child poverty - nearly double the percentage of households in Evelyn and New Cross Ward have children living in low income families compared to Lewisham more broadly. A business that is open 24 hours a day and that exists to promote gambling has the potential to exacerbate this
 - Many of these young people go to school near the proposed site and socialise on the high street at lunchtime. There is a risk that this site, along with the others that have been granted licenses, normalises gambling
 - We have a network of brilliant charities living locally that support those in vulnerable situations, e.g. the 999 Club. Addiction issues are a key aspect that they look to support people with - granting another gambling license of this sort risks undermining that work

Objection 11

I am a resident living within a few hundred metres of the High Street.

I strongly object to the above application for the following reasons;

I am very concerned that licensing activities such as this will encourage crime and disorder on and around the High Street; it is the case that there are already high levels of drug dealing and other anti-social behaviour on the high st and the large quantities of cash held on site would make the establishment a target for robbery putting staff and customers at risk.

I am concerned about the impact the proposal would have on the valued work being carried out by voluntary organisations representing and rehabilitating the homeless and other vulnerable adult groups 7 of such groups exist in the area and their efforts could easily be undermined by allowing this property to be used in the way.

I am concerned about the impact such an establishment might have on the younger people within our community; it is often the case that schoolchildren from the 2 primary and one secondary school nearby use the high street for socialising and to buy lunch and after-school snacks - the presence of this gambling establishment all normalise the activity of gambling which I believe would be extremely detrimental to the children's well-being.

Objection 12

Here we are trying to gentrify the area and make it suitable for families and then along comes another chancer trying to get in to corrupt the downtrodden and the vulnerable people of our society.

I am the opticians on the high street, and despite getting no help in the pandemic, i have soldered on and revamped my place to try to attract a more civil and caring set of individuals to come to Deptford.

What i have learnt is when you have gaming establishments such as these, there is a greater propensity for thefts and miscellaneous crimes such as drug dealing and muggings.

This used to be the case when Corals was near me, the hunger to get rich quick by any means necessary made my stretch of the high street a no go area for mums and children after school and the characters that hung around the shop and the constant smell of ganja was not a positive sign of improvement.

Now you are all clever people, tell me why these establishments dont open in affluent areas?

Simple, they feel they can play on the misery of the locals and it is left to us to pick up the pieces.

To feed their addictions, a large section need to steal, guess who they steal from?

If you are not part of the solution to make deptford better ten you are the problem.

I dont need to write this as you should know how vulnerable the folks are in Deptford and new cross.

Please stop this nonsense and make a stand and say this will not be actioned as consent.

Try doing something right for once for the people of Deptford and New Cross

Objection 13

I wish to object to the proposal to install yet another gambling outlet in Deptford High Street (at No. 40).

As a local resident, who lives just off the High Street, I can see that this is a bad idea on several counts. As regards vulnerable young people another gambling facility, open all hours, will just help to normalize gambling when the Council should be helping to do the opposite. The High Street is close to schools, is part of the route taken to and from school by many local schoolchildren, and would be an unwelcome example of how to spend leisure time. Such outlets also make parenting much harder – especially for those forced to work unsocial hours who find it difficult to supervise their children.

Another gambling outlet will also aggravate levels of petty crime and street drinking in the area. Many have lost their jobs as a result of the pandemic – the young have suffered most

– so we need schemes to help them to employment, not outlets that will encourage them into a life of crime.

I understand that the Council needs income and does not want shops to stand empty, but gambling outlets only exacerbate local problems (shop-lifting, tagging, litter etc.), which then require more money to be spent to alleviate them. There are already more than enough gambling premises in the High Street. Those living above shops there already suffer from street noise. It cannot be a wise course to make the street the gambling Mecca of Lewisham.

Objection 14

I would like to object the proposed planning application for 40 Deptford High Street.

Judging by the other gambling shops open around the area, it is a source of congregation for local dealers and also plenty of crime and disorder happens around them. People are often threatening and intimidating particularly at night and this would be a huge concern on what seems on already overly-populated gambling sector on the high street.

I am not opposed to gambling in the slightest, it's just there is no security or anything else like it to protect people in the area when these places are open and I would strongly advise against opening another for fear of the community and good people who already live here and who do not need another shop put up.

Regards,

27th April 2021

Dear Sir/Madam,

Re: Gambling License Application for 40 Deptford High Street

We, as a school are very concerned that Lewisham Council has received a gambling licence application for the above address. We object to the licence being issued due to specific concerns under the following 2 categories:

- To prevent gambling from being a source of Crime & Disorder
- To protect children & other vulnerable persons from being harmed or exploited by gambling

Our primary school is based in Deptford, which is one of the most deprived and disadvantaged areas in the country, falling within the 2nd most deprived decile (bottom 20%) in the Indices of Deprivation for England (2019).

Within the Evelyn ward, 30% of children live in low-income families and 47% of our children are in receipt of the PPG (Pupil Premium Grant). These families are already living in difficult financial circumstances. We support a high percentage of these families by making referrals to the Food Bank, providing food hampers, clothing vouchers as well as referring to other charities for grants for beds, bedding and white goods. During the last year, our support in these areas has had to increase as families have found themselves in more need.

In Deptford High Street, there are already four gaming/gambling shops, which we believe is an imbalance and is not supportive of families managing financially. Parents who are struggling can see these shops as a way to try to boost their finances. However, the reality is that the loss of any income will have a significant negative impact on their children and their wellbeing. Furthermore, we are concerned that our children may come to see gambling as normalised and not recognise the impact this has on their families.

Outside of our school, the children and families already see and witness anti-social behaviour; street drinking and can see and smell the use of other substances. They experience people begging and hear them being abusive when people who are struggling themselves refuse them. Some of our students have voiced their concerns about their own and others safety when making their way home after school. Pupils have made contact with the local MP, Vicky Foxcroft.

We do not believe that the introduction of another gambling/gaming establishment would make a positive contribution to the environment and would risk significant negative impact on our children and families.

Yours sincerely,

Lorraine Stewart
Headteacher

Jacqueline Vincent
Family Liaison Officer

Dear Licensing Team,

I would like to raise objections to this new gambling licence application. Deptford High Street is already saturated with gambling establishments and they have been a source of anti-social behaviour, including street drinking, open drug dealing, and public urination. This establishment, and is in close proximity to two primary schools, two secondary schools, nurseries, and other premises and organisation which are used and support children and young people, who are already vulnerable and susceptible to gambling establishment in the area see its influence on a daily basis. It sends the wrong message to our young people who use, and travel along Deptford High Street. Deptford is a highly deprived area and the addition of yet another gambling establishment will add to the harm and exploitation of already vulnerable people in the area, for example homeless people, those with drug and alcohol problems, which is a prevalent issue in the area. There is Deptford Reach, a local charity which assist the most vulnerable in our society, including those affected by homelessness drug and alcohol addiction, and mental health issues. There is also the homeless charity, The 999 Club in close proximity. Their service users are extremely vulnerable and could also be harmed and exploited by the granting of a gambling license at this premises.

I urge that this license not be granted.

Thank you & kind regards,
Brenda

Cllr Brenda Dacres

One of three New Cross Labour Councillors

Cabinet Member for Safer Communities

Email: Cllr_brenda.dacres@lewisham.gov.uk



THE LICENSING OBJECTIVES UNDER THE GAMBLING ACT 2005

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
- Ensuring that gambling is conducted in a fair and open way
- Protecting children and other vulnerable persons from being harmed or exploited by gambling

Objective 1 - Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.

- Cashino Gaming Limited is aware that it must notify the Gambling Commission should we suspect that offences under the Gambling Act 2005 are being committed.
- Cashino Gaming Limited complies with the Commission's advice on the Proceeds of Crime Act 2002.
- Cashino Gaming Limited has completed its own Business Anti-money laundering risk assessment, local area risk assessments and implements anti-money laundering policies and procedures.
- If we suspect anyone of using our premises for the furtherance of criminal activity (for instance drug dealing, using counterfeit money, selling suspected stolen property and criminal damage) we will contact the police immediately, report to our Head of Compliance and record the instance in the AML and Incidents modules of the electronic Smart Tablet system.
- All Cashino Gaming Limited premises operate digital CCTV and customer areas are supervised.
- Cashino Gaming operates a group-wide Security Alert system where incidents are shared instantly with all licenced premises. We have an internal Fraud Measures Team that respond to and investigate incidents. As a BACTA member, we receive nationwide Security Alerts, which are circulated via the Security Alert system to all licenced premises.
- All Cashino Gaming premises provide a static alarm system which is also supported by Staff Guard, a nationwide security company that offers 24hr support via a monitoring centre with fully trained operatives who advise on difficult situations and escalate appropriately.
- Cashino Gaming Limited has an extensive security, audit and money laundering team monitoring employees and customer activity.
- All Cashino Gaming employees complete six-monthly refresher training which covers this licencing objective; anti-money laundering policies and procedures; and guidance on the Proceeds of Crime Act 2002.
- Cashino Gaming operate a robust late night working policy, which is fully supported by a full-time Night Manager.
- Cashino Gaming does not operate a single-manning policy between 8pm and close, however, should an emergency occur a 'locked door' and 'keep in touch' policy is implemented.

Objective 2 - Ensuring that gambling is conducted in a fair and open way.

- Our gaming rules are prominently displayed in each of our licensed premises.
- Our employees have a full understanding of machine gaming rules.

Cashino Gaming Limited

Operational Standards



- We encourage customer-facing employees to use positive discretion to resolve customer issues at a local level, where possible.
- Our Customer Complaints procedure is displayed prominently in every venue. Where customer disputes cannot be resolved satisfactorily, we refer all potential disputes to our appointed Alternate Dispute Resolution provider (IBAS).
- All venue managers attend our National Training Centre for a thorough induction programme prior to taking on responsibility of their own venue and team.
- All licensed premises employees receive induction and six-monthly refresher training during the course of their employment to ensure that potential issues can be addressed at the earliest opportunity.

Objective 3 - Protecting children and other vulnerable persons from being harmed or exploited by gambling

- All our licensed premises are strictly adult only and we provide appropriate notification on entry, on all marketing material and throughout our premises.
- We operate a Think 25 policy as standard and all employees are trained to request a photographic form of identity if they suspect that a customer is under age. All challenges are recorded on our Smart Tablet system under Age Verification Checks and Check Policy are our third-party independent partner for compliance testing.
- All licensed premise employees receive induction and six-monthly refresher training during the course of their employment on social responsibility and safeguarding children and vulnerable people, with a particular focus on the prevention of harm.
- We prominently display information throughout our licensed premises on responsible gambling and provide details of organisations that can provide support and guidance such as BeGambleAware.
- Playright is installed in all licensed premises - this is a self-help App available to customers to enable them to manage spend and play time.
- Socially Responsible messaging is implemented on B3 and Category C digital machines.
- All licensed premise employees are trained to identify potential at risk customers and conduct effective interactions. Customer interactions are recorded on the Interactions module on the electronic Smart Tablet and reviewed centrally by the Compliance team.
- We implement a self-exclusion policy throughout our licensed premises and operate a Smart Tablet system for recording self-exclusions, reinstatements and breaches. We are also members of the Bingo Association Multi-Operator Self-exclusion Scheme.
- The layout of our premises is designed to facilitate customer supervision by employees.
- We provide an annual donation in support of research, education and treatment of problem gambling.

All three licensing objectives are embedded at all levels within the organisation via training both on-line and face to face, during Operational meetings, Business Bulletin communications, Compliance/Audit visits and annual conferences.

WORKING TOGETHER





PART OF THE GAUSELMANN GROUP

A Strong Partner For More Than 60 Years



Praesepe is a subsidiary of the family run Gauselmann Group who are based in Espelkamp (Germany). Over the last 60 years the group has grown to operate more than 700 venues across Europe under the Merkur Brand. Millions of enthusiastic guests at home and abroad know our logo. The laughing MERKUR Sun is a guarantor for the best Entertainment.

Praesepe employs over 1,600 people (61% female*) over the 5 Bingo Clubs, 160 High Street Gaming centres (73 High Street Bingos and 87 Adult Gaming Centres) and 5 Family Entertainment Centres under three main brands:



Merkur Cashino is an established brand in the UK and represents the very best in terms of exciting “slot gaming” and high street bingo entertainment through delivering to our customers the latest in venue product and atmosphere. These venues are known for their highly trained teams and first class face to face service.



Merkur Slots is a new up and coming brand in the UK bringing the latest fun slots & bingo experience in smaller sized high street locations.



Beacon Bingo clubs are very important to our customers in their local communities. Our teams strive to deliver not just great service but a bingo experience which focusses on ambience, safety and fun in a modern environment. The flagship venue at Cricklewood, in North London, is the largest in Europe.

HIGH STREET BINGO



What is it?

Bingo is one of the UK's favourite pastimes and Praesepe is one of the UK's largest operators of licensed bingo and arcade premises. Our High Street Bingo Venues:



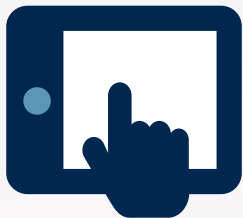
Offer more local, convenient locations to play Bingo rather than travelling to larger clubs.



Our teams remain with the customers on the venue floor rather than behind a counter.



Our customers can attend and play bingo at any time with the numbers auto-called.



The market on the high street has evolved with venues now providing Electronic Bingo Tablets.



Our Bingo terminals offer B3, Cat C and Cat D products with an average stake of between 30-40p stake.



Bingo is available for play from 9am until midnight.

Bingo Terminals



Think 25

RESPONSIBILITY IS THE FOUNDATION OF OUR BUSINESS

Think 25 Messaging



Players in Venue



We Are Not A Problem

Being a responsible operator is high priority across the Gauselmann group and in the UK Praesepe is always looking at ways to adhere to the three licensing objectives as technology and customer behaviour changes.

GAMBLING COMMISSION

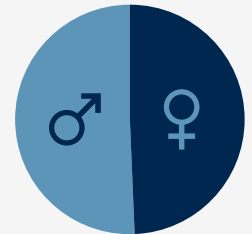
Praesepe is regulated by the
Gambling Commission and
Licensing Authorities



We provide complimentary refreshments, teas and coffees, to customers and do not sell alcohol. Our staff will not allow anyone into the premises who appears to be intoxicated.



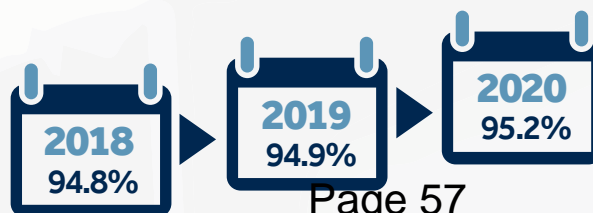
We are immensely proud of the fact that we have never had a licence revoked or even reviewed. Incidents are extremely rare. We simply do not generate noise and anti social behaviour.



Our venues operate a Think 25 policy whereby any person's who look under 25 have to produce a form of photo ID.



Our venues appeal to all ages with our membership gender database split of 52 % Male / 48% Female



Our venues have 3 external age test visits per year with a compliance rate of over 94% for the last 3 years, compared to other industries that sit around 80%.

SOCIAL RESPONSIBILITY MEASURES IN PLACE



In Venue

Operationally we have a number of measures in place to protect our customers. Throughout the business Praesepe also has a number of socially responsible gambling tools, management and training that include:



All staff complete on-boarding and six-monthly refresher training on “The Essentials of Compliance and Social Responsibility” and “Safeguarding Children and Vulnerable People”.



Dedicated Learning & Development Team and National training centres.

IHL SMART tablet in every venue for the recording of customer interactions, self-exclusions, incidents and alerts.



All Data is centrally reviewed and evaluated by an independent Audit/Compliance team.



Six monthly compliance audits to help identify training needs in venue.

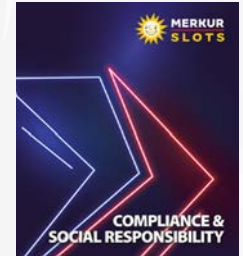
Local Area Risk Assessments are updated annually to identify any changes in the local area.



PlayRight app installed in all venues that is a self help tool for customers to manage their gambling.

Page 58

Compliance



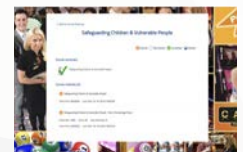
Training Centre



PlayRight App



Online Training





SOCIAL RESPONSIBILITY MEASURES IN PLACE

Machine Messaging



Customer Interaction Training



All Levels

We provide an annual assurance statement to the Gambling Commission. This officially details the Board's commitment to the company values, purpose and culture and the accountability placed on delivery of the licensing objectives.



The statement contains information on how we operate effective governance, regulatory risk management, compliance controls, social responsibility and safer gambling initiatives.



It is also an opportunity to set out any initiatives relating to significant changes being introduced to improve control systems, risk-management, governance and safer gambling – Our recent commitments include; Socially Responsible Machine Messaging; Customer Set Your Limits; SMART Alert application to report criminal activity; opening our Second National Training Centre; Think 25 messaging and Customer Interaction Training.

Praesepe also engages with the **Bingo Association** and **Bacta** trade groups:



- Senior Manager representation Divisional meetings.
- Operations Director is the Vice Chair for division 3 representing Adult Gaming Centres.
- Member of the National Council.
- Head of Compliance is Vice Chair of the Social Responsibility Committee.



- Operations Director and Head of Compliance are Directors.
- Head of Compliance is a member of the Social Responsibility Committee.

BENEFITS TO THE HIGH STREET



Benefits for your High Street Include:



Investment from £100,000 to £250,000 in long standing vacant venues.



Increased footfall to the high Street.



Linked trips with other shops helping to support other businesses.



Local jobs of between 6 and 12 people depending on the hours of operation.



We provide an important natural surveillance on the high street, particularly late into the evenings.

COMMUNITY & CHARITY



Praesepe has raised in excess of £1.2m for good causes since 2005 and currently supports the Bacta Charitable Trust.

Praesepe PLC

Seebeck House
1A Seebeck Place
Knowlhill
Milton Keynes

phone 01908 351200

email info@praesepeplc.com



Please contact us.

Agenda Item 4



Licensing Committee

Report title: Jiffy Grocery, Units 23-25 Parkside Business Estate, Rolt Street, London, SE8 5JB

Date: 10 August 2021

Key decision: No.

Class: Part 1.

Ward(s) affected: Evelyn

Contributors: Community Services – Crime, Enforcement & Regulation Service, Head of Law.

Outline and recommendations

Determination of Full Variation Application - After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the Licensing Objectives.

Timeline of engagement and decision-making

The Application was advertised in accordance with regulation 25 of the Licensing Act 2003.

The last day for representations was 15 July 2021.

This matter must be heard with 20 days from the day after the last day of representations .

1. Summary

1.1. The premises is currently licenced for the folowing activities:

Alcohol for consumption OFF the Premises

07:00 – 23:00 Monday

07:00 – 23:00 Tuesday
07:00 – 23:00 Wednesday
07:00 – 23:00 Thursday
07:00 – 23:00 Friday
07:00 – 23:00 Saturday
07:00 – 23:00 Sunday

1.2. The particulars applied for under the Full Variation application are:

Extension of current hours for the following licensable activities:

Alcohol for consumption OFF the Premises

01:00 – 00:00 Monday to Sunday (24 hours)

In addition, the applicant seeks to add the following licensable activity:

Late Night Refreshment

23:00 – 05:00 Monday – Sunday

As well as the removal of the following Annex 2 condition:

6. All deliveries of stock must be conducted between the hours of 0700hrs and 2300hrs to lessen the impact and disturbance to residents.

1.3. Representations were received from ten interested parties using studios in the close vicinity. Representations were made on grounds of public nuisance. The representations received from interested parties have been examined by Officers and are considered not to be vexatious or frivolous. These representations were all received within the specified time.

2. Recommendations

2.1 After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the licensing objectives. The steps available to the Licensing Authority:

- (a) to modify the conditions of the licence;
- (b) to reject the whole or part of the application.

2.2 There is a right of appeal to the Magistrates Court against a decision.

3. Policy Context

3.1. Decisions by Members of the Licensing Committee should have regard to the Licensing Act 2003 and the promotion of the four Licensing Objectives at all times, which includes the following:

- Protection of Children from Harm
- Prevention of Crime and Disorder
- Prevention of Public Nuisance
- Public Safety

3.2. Members should also have regard to the Licensing Authority's Statement Licensing Policy 2020-2025.

- 3.3. Decisions made will link in with the following objectives under the Council's Corporate Strategy – Building an Inclusive Local Economy and Building Safer Communities.

4. Financial implications

- 4.1. Applicants have the right of appeal against any decision by the Licensing Committee. Therefore there would likely be costs for the Authority in seeking legal support should an appeal be brought by the applicant.

5. Legal implications

- 5.1 The Licensing Authority is a public authority under the Human Rights Act 1998. Therefore the licensing authority is required to act compatibly with the convention rights in the exercise of their functions. Article 6 (1) of the Convention provides that everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial hearing established by law.
- 5.2 A Premises Licence is a possession for the purpose of the Human Rights Act 1998. The right to hold a licence is a qualified rather than an absolute right. Therefore the right to hold a licence may be interfered with if it affects the interests of local residents or others. Such interference may be justified if it is necessary and proportionate to promote the licensing objectives.

6. Equalities implications

- 6.1 The Equality Act 2010 (the Act) introduced a public sector equality duty (the equality duty or the duty). It covers the following protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 6.2 In summary, the Council must, in the exercise of its functions, have due regard to the need to:
- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - advance equality of opportunity between people who share a protected characteristic and those who do not.
 - foster good relations between people who share a protected characteristic and those who do not.
- 6.3 It is not an absolute requirement to eliminate unlawful discrimination, harassment, victimisation or other prohibited conduct, or to promote equality of opportunity or foster good relations between persons who share a protected characteristic and those who do not. It is a duty to have due regard to the need to achieve the goals listed above.
- 6.4 The weight to be attached to the duty will be dependent on the nature of the decision and the circumstances in which it is made. This is a matter for the Mayor, bearing in mind the issues of relevance and proportionality. The Mayor must understand the impact or likely impact of the decision on those with protected characteristics who are potentially affected by the decision. The extent of the duty

will necessarily vary from case to case and due regard is such regard as is appropriate in all the circumstances.

- 6.5 The Equality and Human Rights Commission has issued Technical Guidance on the Public Sector Equality Duty and statutory guidance entitled “Equality Act 2010 Services, Public Functions & Associations Statutory Code of Practice”. The Council must have regard to the statutory code in so far as it relates to the duty and attention is drawn to Chapter 11 which deals particularly with the equality duty. The Technical Guidance also covers what public authorities should do to meet the duty. This includes steps that are legally required, as well as recommended actions. The guidance does not have statutory force but nonetheless regard should be had to it, as failure to do so without compelling reason would be of evidential value. The statutory code and the technical guidance can be found at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-codes-practice>

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-technical-guidance>

- 6.6 The Equality and Human Rights Commission (EHRC) has previously issued five guides for public authorities in England giving advice on the equality duty:

- [The essential guide to the public sector equality duty](#)
- [Meeting the equality duty in policy and decision-making](#)
- [Engagement and the equality duty: A guide for public authorities](#)
- [Objectives and the equality duty. A guide for public authorities](#)
- [Equality Information and the Equality Duty: A Guide for Public Authorities](#)

- 6.7 The essential guide provides an overview of the equality duty requirements including the general equality duty, the specific duties and who they apply to. It covers what public authorities should do to meet the duty including steps that are legally required, as well as recommended actions. The other four documents provide more detailed guidance on key areas and advice on good practice. Further information and resources are available at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/public-sector-equality-duty-guidance#h1>

7. Climate change and environmental implications

- 7.1. Any decision made by Members must fall in line with the Licensing Act 2003, to that end there are no climate change or environmental considerations.

8. Crime and disorder implications

- 8.1. Under the Licensing Act 2003, one of the 4 licensing objectives is the Prevention of Crime and Disorder.
- 8.2. It is a requirement of the Licensing Act 2003 that any decision made by the Licensing Committee must not negatively impact on the Licensing objectives.

9. Background papers

9.1. Application received 17 June 2021.

9.2. Representations received as served

10. Glossary

Term	Definition
Appeal	asking a court to overturn a lower court's decision. If the decision of a court is disputed it may be possible to ask a higher court to consider the case again by lodging an appeal.
Applicant	A person who carries on, or proposes to carry on, a business which involves the use of a premises for licensable activities to which the application relates or, a person who makes an application pursuant to any statutory function discharged by that person relating to those licensable activities, or a person who applies for the grant of a Personal Licence from a Licensing Authority.
Designated Premises Supervisor	The person named on the Premises Licence as being the person with ultimate responsibility for the running of the premises. He or she must hold a Personal Licence. There can only be one Designated Premises Supervisor for each premises.
Licence	an authority to do something.
Licence Objectives	Under section 4 of the 2003 Act the Licensing Authority must promote the following 4 objectives <ul style="list-style-type: none">• Prevention of crime and disorder• Public safety• Prevention of public nuisance• Protection of children from harm
Licensable Activities	Activities undertaken at premises which require the authority of a Premises Licence, Club Premises Certificate or Temporary Event Notice.
Licensee	the holder of a licence to do something.

Is this report easy to understand?

Please give us feedback so we can improve.

Page 66

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

Term	Definition
Licensing Authority	The Council (London Borough of Lewisham) Under section 3 of the 2003 Act, the licensing authority's area is the area for which the authority acts.
Licensing Committee	A committee of not less than ten and not greater than 15 Council members to which the discharge of the licensing function is delegated by the Council. The whole committee may sit or delegate its responsibility to sub committees consisting of at least three members.
Licensing Policy	Document published by the Local Authority detailing how the licensing regime will be delivered at a local level.
Interested Person	A person who lives in the vicinity of the premises A body who represents the persons who live in that vicinity A person involved in a business in that vicinity A body representing businesses in that vicinity An elected member of the council
Mandatory Conditions	Conditions applied to every Premises Licence and Club Premises Certificate.
Premises Licence	A written authorisation from the Licensing Authority allowing a premises to carry out Licensable Activities.
Relevant Representation	A representation that is specific to the premises in question, related to the four licensing objectives and/or the local licensing policy.
Responsible Authorities	Public bodies that must be notified of all applications and who are entitled to make representations in relation to Premises Licences, as follows: <ul style="list-style-type: none"> • Licensing Authority • Chief Officer of Police • London Fire Brigade • Trading Standards • Planning Authority • Public Health

Is this report easy to understand?

Please give us feedback so we can improve.

Page 67

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

Term	Definition
	<ul style="list-style-type: none"> • Environmental Enforcement (with respect to Noise) • Children’s Services • Home Office Immigration
Variation	<p>Application to make changes to an existing premises licence. A minor variation is one where the application does not negatively impact on licensing objectives, and as such, only requires a 10 day consultation period. A full variation is one that is deemed could negatively impact on licensing objectives and therefore requires a full 28 day consultation process.</p>

11. Report author and contact

11.1. Lisa Hooper, Crime, Enforcement & Regulation Manager,
lisa.hooper@lewisham.gov.uk, 020 8314 6324.

11.2. Richard Lockett, Crime, Enforcement & Regulation Officer
richard.lockett@lewisham.gov.uk

App ref: _____
Capita ref: _____
Submitted: 17/06/2021

Amount paid: _____



Lewisham
Application to vary a premises licence
Licensing Act 2003

For help contact
licensing@lewisham.gov.uk
Telephone: 020 8314 7237

* required information

Section 1 of 18

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference

Not Currently In Use

This is the unique reference for this application generated by the system.

Your reference

Jiffy Deptford

You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

* Family name

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is the applicant's business registered in the UK with Companies House?

Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

13046988

Business name

Cloud Retail Ltd (t/as Jiffy Grocery)

If the applicant's business is registered, use its registered name.

VAT number

- 371418208

Put "none" if the applicant is not registered for VAT.

Legal status

Private Limited Company

Continued from previous page...

Applicant's position in the business

Home country

The country where the applicant's headquarters are.

Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Agent Details

* First name

* Family name

You must enter a valid e-mail address

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if you would prefer not to be contacted by telephone

Are you:

- An agent that is a business or organisation, including a sole trader
- A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Agent Business

Is your business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name

If your business is registered, use its registered name.

VAT number

Put "none" if you are not registered for VAT.

Legal status

Continued from previous page...

Your position in the business

Home country

The country where the headquarters of your business is located.

Agent Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Section 2 of 18

APPLICATION DETAILS

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

I/we, as named in section 1, being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in section 2 below.

* Premises Licence Number

Are you able to provide a postal address, OS map reference or description of the premises?

- Address OS map reference Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Premises Contact Details

Telephone number

Continued from previous page...

Non-domestic rateable
value of premises (£)

22,000

Section 3 of 18

VARIATION

Do you want the proposed
variation to have effect as
soon as possible? Yes No

Do you want the proposed variation to have effect in relation to the
introduction of the late night levy?

Yes No

You do not have to pay a fee if the only
purpose of the variation for which you are
applying is to avoid becoming liable to the
late night levy.

If your proposed variation
would mean that 5,000 or
more people are expected to
attend the premises at any
one time, state the number
expected to attend

Describe Briefly The Nature Of The Proposed Variation

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

'Jiffy Grocery' occupies Units 23-25 of Parkside Business Estate in Rolt Street, Deptford, which are railway arches, amongst similar industrial and commercial businesses. The business is an online grocer providing home delivery of a range of ambient, chilled and frozen products, as well as alcohol, and responding to internet orders, serving customers locally. This application is to amend the hours of the sale of alcohol (off sales) from 0700-2300hrs (currently) to become a 24 hour operation (0001-0000hrs) each day and to include late night refreshment. Please also REMOVE that condition which states: All deliveries of stock must be conducted between the hours of 0700 and 2300hrs to lessen the impact and disturbance to residents.

Section 4 of 18

PROVISION OF PLAYS

See guidance on regulated entertainment

Will the schedule to provide plays be subject to change if this application to
vary is successful?

Yes No

Section 5 of 18

PROVISION OF FILMS

See guidance on regulated entertainment

Will the schedule to provide films be subject to change if this application to
vary is successful?

Yes No

Continued from previous page...

Section 6 of 18

PROVISION OF INDOOR SPORTING EVENTS

See guidance on regulated entertainment

Will the schedule to provide indoor sporting events be subject to change if this application to vary is successful?

- Yes No

Section 7 of 18

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

See guidance on regulated entertainment

Will the schedule to provide boxing or wrestling entertainments be subject to change if this application to vary is successful?

- Yes No

Section 8 of 18

PROVISION OF LIVE MUSIC

See guidance on regulated entertainment

Will the schedule to provide live music be subject to change if this application to vary is successful?

- Yes No

Section 9 of 18

PROVISION OF RECORDED MUSIC

See guidance on regulated entertainment

Will the schedule to provide recorded music be subject to change if this application to vary is successful?

- Yes No

Section 10 of 18

PROVISION OF PERFORMANCES OF DANCE

See guidance on regulated entertainment

Will the schedule to provide performances of dance be subject to change if this application to vary is successful?

- Yes No

Section 11 of 18

PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

See guidance on regulated entertainment

Will the schedule to provide anything similar to live music, recorded music or performances of dance be subject to change if this application to vary is successful?

- Yes No

Continued from previous page...

Section 12 of 18

PROVISION OF LATE NIGHT REFRESHMENT

Will the schedule to provide late night refreshment be subject to change if this application to vary is successful?

- Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Will the provision of late night refreshment take place indoors or outdoors or both?

- Indoors Outdoors Both

Where taking place in a building or other structure select as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

Continued from previous page...

the supply of hot food and/or hot drinks to the public for delivery only.

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non standard timings. Where the premises will be used for the provision of late night refreshment at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 13 of 18

SUPPLY OF ALCOHOL

Will the schedule to supply alcohol be subject to change if this application to vary is successful?

Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

Continued from previous page...

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Will the sale of alcohol be for consumption?

- On the premises Off the premises Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Section 14 of 18

ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Provide information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

none

Continued from previous page...

Section 15 of 18

HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

the property is not open to the public at any time

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Continued from previous page...

Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

Reasons why I have failed to enclose the premises licence or relevant part of premises licence.

premises Licence PL 1456 was issued in May 2021 and has not yet been received from the Licensing Authority

Section 16 of 18

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

Existing Conditions will apply

b) The prevention of crime and disorder

Existing Conditions will apply

c) Public safety

Existing Conditions will apply

d) The prevention of public nuisance

Existing Conditions will apply

Continued from previous page...

e) The protection of children from harm

Existing Conditions will apply

Section 17 of 18

NOTES ON REGULATED ENTERTAINMENT

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23:00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08:00 and 23:00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08:00 and 23:00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08:00 and 23:00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08:00 and 23:00 on any day, on any premises.
 - o a performance of amplified live music between 08:00 and 23:00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08:00 and 23:00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08:00 and 23:00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08:00 and 23:00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08:00 and 23:00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 18 of 18

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. Please go to this link for fees <http://www.lewisham.gov.uk/Business/LicencesAndStreetTrading/AlcoholAndEntertainmentLicences/FeesList.htm>

* Fee amount (£)

190.00

DECLARATION

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

[Redacted]

* Capacity

Authorised Agent

* Date

17 / 06 / 2021
dd mm yyyy

Add another signatory

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...
 2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/lewisham/change-1> to upload this file and continue with your application.
- Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

OFFICE USE ONLY

Applicant reference number	<input type="text" value="Jiffy Deptford"/>
Fee paid	<input type="text"/>
Payment provider reference	<input type="text"/>
ELMS Payment Reference	<input type="text"/>
Payment status	<input type="text"/>
Payment authorisation code	<input type="text"/>
Payment authorisation date	<input type="text"/>
Date and time submitted	<input type="text"/>
Approval deadline	<input type="text"/>
Error message	<input type="text"/>
Is Digitally signed	<input type="checkbox"/>

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [11](#) [12](#) [13](#) [14](#) [15](#) [16](#) [17](#) [18](#) Next >



Licensing Act 2003, Schedule 12, Part A
Regulation 33, 34

Premises licence number

PL 1456

Premises name

JIFFY GROCERY

Part 1- Premises details

Postal address of premises, or if none, ordnance survey map reference or description

Units 23-25
Parkside Business Estate
Rolt Street

Post town London

Post code SE8 5JB

Telephone number

Premises licence holder name

Cloud Retail Ltd.

Original Grant Date: 25/05/2021

Directorate for Community Services
Crime, Enforcement & Regulation Service
Licensing Authority
Holbeach Office
9 Holbeach Road
London
SE6 4TW

Director of Communities,
Partnerships and Leisure
Proper Officer for Licensing
London Borough of Lewisham

Where licence is time limited the dates

Licensable activities authorised by the licence

Sale by retail of alcohol

for consumption off the premises

The times the licence authorises the carrying out of licensable activities

07:00 – 23:00 Monday
07:00 – 23:00 Tuesday
07:00 – 23:00 Wednesday
07:00 – 23:00 Thursday
07:00 – 23:00 Friday
07:00 – 23:00 Saturday
07:00 – 23:00 Sunday

The opening hours of the premises

07:00 – 23:00 Monday
07:00 – 23:00 Tuesday
07:00 – 23:00 Wednesday
07:00 – 23:00 Thursday
07:00 – 23:00 Friday
07:00 – 23:00 Saturday
07:00 – 23:00 Sunday

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Off

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Cloud Retail Ltd.

Kemp House
160 City Road
London
EC1V 2NX

Registered number of holder, for example company number, charity number (where applicable)

13046988

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Annex 1 - Mandatory conditions

Mandatory conditions are in accordance as set out in the Licensing Act 2003 as amended by the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010 and Order 2014 or as may be amended from time to time.

No supply of alcohol may be made under the Premises Licence.

- (a) At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b) At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

Every supply of alcohol under the Premises Licence must be made, or authorised by a person who holds a Personal Licence.

The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

The designated premises supervisor in relation to the premises licences must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:

- (a) a holographic mark or
- (b) an ultraviolet feature.

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula

$$P = D + (DXV)$$

Where -

(i) P is the permitted price

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence

(i) The holder of the premises licence

(ii) The designated premises supervisor (if any) in respect of such a licence, or

(iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph **(b)** of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph **(2)** applies where the permitted price given by Paragraph **(b)** of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating Schedule

1. To prevent and detect crime the property shall be covered by an effective and secure cctv system, the images from which shall be made available to the responsible authorities without delay. All recordings shall be stored for a minimum period of 31 Days with date and time stamping.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.
3. Delivery drivers will await deliveries by waiting in an internal section of the premises until such time as a delivery is ordered. Staff on site will ensure that no excessive noise is created by the drivers when leaving the Premises.
4. Any complaints made to Company and staff are to be recorded, logged and DPS/ senior staff should attempt to make pacify any complaints and provide a phone number for residents, This should be kept on display so as any residents can contact and resolve matters.
5. Notices shall be prominently displayed at all exits requesting all staff to respect the needs of local residents and businesses and leave the area quietly.
6. All deliveries of stock must be conducted between the hours of 0700hrs and 2300hrs to lessen the impact and disturbance to residents.
7. No customers shall be Sold Alcohol directly on site or permitted to drink on site.
8. No deliveries are to be made to anyone that hasn't confirmed they are over the age of 18, prior to sales transactions taking place.
9. All Sales are to be delivered to a Residential and Business address and no sales made in the street, bus stop or at the roadside.
10. All delivery personal shall be trained in sales of Alcohol and challenge 25 and all training to be recorded on site in staff training logs, that can be inspected by LA and Police on request.
11. Dispatch vehicles are to be considerate to disturbances during evenings and early hours with the way they behave and operate, to lessen the impact of noise for residents.

12. An incident log shall be kept at the premises, and made available on request to an authorized officer of the Council or the Police, which will record the following:
 - (a) All crimes reported to the venue
 - (b) Any complaints received
 - (c) Any incidents of disorder
 - (d) Any faults in the CCTV system or searching equipment or scanning equipment
 - (e) Any refusal of the sale of alcohol, if no refusals the DPS must sign monthly to indicate that no refusals have been made.
 - (f) Any visit by a relevant authority or emergency service.
 - (g) Advertise a number for complaints from the public and all complaints to be recorded in the incident book.

13. Access to a record of all staff training must be shown to Police and LA Officers on request with regards to training in Licensing. This record must be kept and maintained for 12 months, being signed off annually by the DPS to say it has been completed. Records of the right to work in the UK will be held on central system and requests for information from the Police, will be adhered to. Staff must produce ID to Police when required to do so.

14. The premises licence holder shall ensure all persons who work on the premises have provided satisfactory proof of identification and right to work and have carried out checks on the home office website to verify identification, visa and right to work documents.

Annex 3 - Condition attached after a hearing by the licensing authority

From:

Subject: RE: Application by Jiffy Grocery to change their operating hours from 7am - 11pm to 24 hours.

Ref: Change to existing license: Application by Jiffy Grocery to change their operating hours from 7am - 11pm to 24 hours.

Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

Dear Lewisham Licensing Authority,

I work in a studio on the ground floor of ACME studios, 165 Childers Street, which is situated almost directly opposite unit 25 Parkside Business estate from which Jiffy Grocery is now operating. I have rented my studio from ACME since 2010, and during that time have suffered from excessive noise generated by a furniture making business which previously occupied unit 25.

The roadway overlooked by my studio is hemmed in by the railway arches incorporating Parkside Business units on one side, and the huge former propeller factory which is now part ACME studios and part converted to private flats, on the other. This means any noise is greatly amplified and the Parkside Business units are not suitable for noisy workshops, or businesses operating 24 hours.

I fully support Acme Studios' view that this could be potentially disruptive and might set an unhelpful precedence on hours of trade for future businesses moving in to the arches.

I therefore object to the application on the grounds that the current hours of operation are already sufficient for business use.

yours sincerely,

FAO Lewisham Licensing.

13.07.21

I am writing with reference to a licensing application by the company at the premises below

(dated 17 June 2021).

Jiffy Grocery

Units 23-25 Parkside business estate

Rolt street

London

SE8 5JB

The application is for a 24 hour operating license to sell alcohol and to extend their business operating hours to include between 11pm and 7am. I operate a small business with ground floor windows that open directly onto Rolt Street, opposite where the above business is located. I have worked in the building for over 10 years and work with a number other local businesses. This building of 4-5 stories is occupied by small businesses and residential units, down its entire length of 220m, which borders on Rolt Street. This section of Rolt Street is narrow, with existing loading and parking bays and is not wide enough to drive down both ways. Vehicles either travel down its entire length, or else back up using reversing alarms and they are never more than 2-3 meters from the wall of this adjacent, fully occupied building.

There has already been an inconvenient increase in noise and other disturbance from the above premises, whose primary function is as a distribution hub rather than a workshop operating internally during normal business hours (as are most of the other businesses in these arches). There are tail-lift trucks delivering regularly with their engines idling next to open windows, the workers and delivery riders also hang out in the street making noise. This section of street has heavy steel security gates, which are locked outside of regular business hours. This prevents the street being accessible at night or used as a short cut by motorists – this improves security and reduces pollution, noise and other disturbance.

Access to the above street and premises is only via residential streets and there are a number of schemes in operation to reduce traffic and pollution in the immediate neighbourhood. Any increase in the scope or working hours for the above business will increase local traffic and pollution and will lead to an increase in disturbance for many local residents and businesses.

I would also like to point out that, given the potential impact of the above application, the notice was not displayed prominently enough. The only notice I saw was by accident on the wall opposite the premises in question when I was investigating a noise disturbance related to these premises.

From: Sent: 12 July 2021 18:15
To: Licensing
Subject: Opposing License extension Jiffy Grocery SE8 5JB

Ref:
Change to existing license
Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London SE8 5JB

From:

I am writing to oppose the extension from 7pm - 11pm to a 24 hour license with change of business to serve light refreshments and to sell alcohol off premises, of the Jiffy delivery service operating from Units 23-25 Parkside Business Estate, Rolt Street, SE8 5JB.

I have a studio with ACME Artists Studios 165 Childers St, London SE8 5JR and my workplace faces the arches behind the studios where the Jiffy delivery business operates.

I am objecting on several grounds:

The environmental impact on the area of increased traffic:

- There will be a negative environmental impact caused by the increase in mopeds, vans and other delivery vehicles in this area during a 24 hour period - this company are using mopeds frequently for deliveries and vans regularly make deliveries to the business.
- The increase in traffic in Rolt street is at odds with the council's 'Liveable Neighbourhood' policy - Rolt Street is supposed to be a low traffic area and allowing a business, which due to it's location will have constant carbon emitting vehicle access to Rolt Street 24 hours a day will increase and not decrease traffic on the road.

Noise

- This is a residential area with domestic tenants in Vive and Anthology. The noise of delivery vans, unloading, workers conversations, use of the road as a short cut by other vehicles, 24 hours a day will be at odds with peoples right to quiet enjoyment of their homes.
- Acme studios houses many artists, the impact of noise on these businesses will have a negative effect and go as far as preventing those businesses from being able to operate. It will certainly disrupt my own work.

I look forward to your response

From:

Sent: 06 July 2021 16:04

To: Licensing

Subject: Representation re Application- Jiffy Grocery, Units 23-25, Parkside Business Estate SE8 5JB

Dear Lewisham Council,

Acme Studios wish to raise an objection to the application to extend the licenced operating hours for Jiffy Grocery.

As the charitable landlord of artist's studios on Childers Street we provide workspace for over 100 artists in the location with 24 hour access. The studio building is directly adjacent to the business estate housed in the railway arches.

Our artist tenants themselves occupy workspace and accept that there are businesses operating during working hours next door. However an extension to the current licenced hours with the additional provision of 'refreshments' will increase disruption and pollution to a relatively quiet working neighbourhood and to local residents at unsociable hours. This is increasingly a residential neighbourhood. The current restrictions limiting operation to between 7.00 and 23.00 are there for good reason and seem quite sufficient. Additionally our belief is that Jiffy business model just takes business away from existing providers in the borough rather than providing new work opportunities. Agreeing to an increase in hours also sets up a precedent for other businesses in the arches to extend their hours of operation.

Our artist tenants at Childers Street have already experienced a number of problems with increased noise from Jiffy staff and their motor vehicles since they moved in to the Parkside Business Estate. Acme has met with Jiffy representatives, and we believe these problems can be resolved with monitoring by Jiffy which they have agreed to do. However we have stated to Jiffy that additional hours wouldn't be welcome by our artist tenants.

There is a further significant problem of the Parkside Estate being used as a rat-run for local traffic since Lewisham Council introduced a vehicle restriction on Rolt Street. Acme has made representations to Jiffy and to the managing agents of the arches (The Arch Company - thearchco.com) asking for a controlled barrier to be installed to resolve this problem but at the moment cars and vans (unconnected to the estate) drive through creating an additional noise and pollution issues for occupants of Childers Street- especially those on the ground floor. This also creates problems for existing archway occupants.

I appreciate this traffic issue needs to be resolved by the managing agents of the arches but we have no control over this and an increase in licenced hours is likely to exacerbate the traffic problem given that the gates to the estate will need to be left open longer for late night deliveries and access.

We therefore request that the variation in the existing licence is not granted.

Thank you for giving our views consideration.

From:
Sent: 15 July 2021 10:56
To: Licensing
Subject: Objection to Jiffy Grocery change to existing license

Dear Lewisham Council Licensing,
licensing@lewisham.gov.uk

Re:
Application to variation of license
Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

I object to the application for a variation of the license on the grounds of noise and environmental issues and that the current operating hours are already sufficient for business use.

I have a studio and run my art practice from Acme Studios 165 Childers Street, London, SE85JR. My studio overlooks the Parkside Business Estate.

There are existing problems with noise and pollution connected with the operation of this Jiffy store. I am disturbed by staff gathering to talk and make phone calls outside the premises consistently throughout the day and into late evening week days and weekends. Stock deliveries in the day and moped use are noisy and this is disruptive. This has a detrimental effect on my work and enjoyment of my studio.

There is also now more pollution in the access yard with an increase of vehicles using it that serve the site. These vehicles would potentially increase with the removal of the annex to limit deliveries of stock to 7am to 11pm and with increased deliveries of light refreshment. If light refreshment (e.g. pizzas) and alcohol were served between 11pm and 5am there may be an environmental pollution issue with customers leaving food scraps, bottles and litter, attracting vermin.

Current hours of operation are already sufficient for business use.
Yours sincerely,

This representation is

an objection for a full variation of the current license from:

Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

who have applied for:

Sale of Alcohol for consumption OFF the premises
00:01 – 00:00 Monday – Sunday *24 hours

Late Night Refreshment
23:00 – 05:00 Monday – Sunday

Removal of the following Annex 2 condition:

6. All deliveries of stock must be conducted between the hours of 0700hrs and 2300hrs to lessen the impact and disturbance to residents.

I am objecting as I believe granting this variation to the license will have an effect on the promotion of the following licensing objective:

prevention of public nuisance

I am the sole occupant leaseholder of a studio in Acme Studios 165 Childers Street, London, SE85JR. I work in the vicinity of the site, my studio overlooks the arches 23-25. I run my art practice and small business from that site. I am regularly in my studio most weekdays and weekends. I am increasingly working when Jiffy are closed to get respite from the noise generated from the site.

The license variation would require the premises to be open later than 11pm. 7am to 11pm every day are already very long business hours. The actual site opening time is 6.30am and closing up is around 11.30pm.

I believe that there is likely to be public nuisance from disturbing noise and environmental pollution if this variation were granted. I'm basing this on existing issues that I've observed and been impacted by. I've made the following observations based on attendance in my studio since the time Jiffy started operating in May 2021.

Operational daytime noise that would not be appropriate for anti-social hours

Operational noise of riders and staff exiting and entering the unit for dispatch preparation and returns is creating constant interruption from sudden noises throughout the operating period for the majority of the time. This noise would carry at night and be disturbing.

Stock deliveries are noisy, not just the noise of vans but of trolleys and staff co-ordination.

If the license variation to 24 hours were granted and the Annex 2 removed I believe that this operational noise is likely during the hours 11pm to 7am and cause disturbance to Acme tenants, including myself, who work early morning late evening.

Existing issues to do with Jiffy operations relating to pollution

Jiffy have said to Acme that they have reduced moped use and mainly use pedal cycles. The remaining mopeds, being used on this specific site, are very loud and intrusive in that space as there is no absorbing architecture around. They are also polluting to the environment. This increase of traffic to the area would appear to undermine the Deptford Parks Liveable Neighbourhood project, which is being trialed with the closure of Rolt Street. Moped use between 11pm and 7am would be disturbing to local residents and Acme tenants working in their studios at this time.

Existing issues to do with noise from staff socialising outside the premises

Jiffy have made a smoking area outside the premises with a cigarette bin and seats are brought outside for staff and riders.

Staff and riders are also holding loud conversations outside, some short, some 45 minutes getting on for an hour long between jobs. They also make very loud phone calls there.

The annoyance and interruption comes when it happens repeatedly throughout a long 17 hour day. It is relentless, and happens at all times of the day and into the late evening.

Attempts to resolve the noise from staff socialising outside the premises issues:

I know Acme have been reporting mine and other tenant complaints to Jiffy management since the mid June. One noise issue regarding a rider repeatedly kicking a football at shutters for long stretches of time repeatedly over 3 weeks was resolved. The other matters have not been resolved. I have had to go back to Acme to report ongoing noise since. This is very wearing and stressful for me.

A condition of Jiffy's current license is:

3. Delivery drivers will await deliveries by waiting in an internal section of the premises until such time as a delivery is ordered. Staff on site will ensure that no excessive noise is created by the drivers when leaving the Premises.

So I think my complaints are fair.

There is also reference in the license to:

11. Dispatch vehicles are to be considerate to disturbances during evenings and early hours with the way they behave and operate, to lessen the impact of noise for residents.

4. Any complaints made to Company and staff are to be recorded, logged and DPS/ senior staff should attempt to make pacify any complaints and provide a phone number for residents, This should be kept on display so as any residents can contact and resolve matters.

5. Notices shall be prominently displayed at all exits requesting all staff to respect the needs of local residents and businesses and leave the area quietly.

So there's a clear emphasis in the current license to respect the quiet comfort of residents and business tenants nearby, as well as the swift resolution of complaints. Despite this, the issues are ongoing.

Regarding the request to provide light refreshment. I understand from Acme who have been in touch with Jiffy management that the idea is to serve refreshment such as pizzas. I object as I am concerned about the likely noise disturbance from riders exiting/entering of premises, possible moped use for fast delivery. I am also concerned that I would be subjected to food cooking odours from ventilation points.

Existing issues that are relevant but are the responsibility of Parkside Business Estate

The gates at both ends of the access yard behind Childers Street are opened early morning to serve Jiffy and other businesses in that strip. They close when Jiffy closes I believe. Since the closure of Rolt Street the public have been using the access yard as a public through road. This has created a flow of traffic alongside the Acme building which again is noisy and polluting along a private road. It is likely if Jiffy were granted 24 hour operation that this problem would carry on throughout the night and cause disturbance.

Objection summary:

I believe if the license full variation were granted then the operational noise from Jiffy would cause too much noise and be disturbing for Acme tenants such as myself working at night/early morning. A well as residents in Anthology and Vive Living living nearby.

Even though Acme have gone to Jiffy with mine and other Acme tenants complaints and asked that staff don't socialise outside the premises - staff are still socialising and holding loud conversations repeatedly outside the premises. This brings me to believe that staff would continue to make noise socialising outside the premises during anti-social hours if the license were granted.

I do feel there are requirements and responsibilities that Jiffy are not adhering to placed on them via The Noise Act 1996 and The Environmental Protection Act 1990.

Effect on my health, running of my business and ability to do my work:

I expect some noise from the arches but historically business hours on that estate have been 9-5 weekdays. Leaving quiet periods for me to do concentrated work. I need my window open at times, as do many Acme artists for ventilation of fumes

from materials. I do use headphones but this is not possible for long periods with the sort work I do. So this noise is hard for me to avoid.

Jiffy's operational days/eves provide no respite from constant activity of exits and entries, and as mentioned, staff and riders talking outside. I am behind with my projects due to the constant noise disruptions and interruptions. This loss of the quiet, comfortable use of my work space has been detrimental to my health, causing stress and depression. I have had to cancel work due to the stress of the interruption from this noise. I no longer want to hold work meetings in this space as it's impossible to concentrate when Jiffy are open. I do have the option to work very early morning or late at night at present and do so. My work would be disrupted even at these time if this full variation is granted.

Yours sincerely,

From:

Sent: 13 July 2021 18:46

To: Licensing

Subject: Change to existing license: Jiffy Grocery

Dear Lewisham Council,

I wish to object to a proposed change to the existing license for Jiffy Grocery, Units 23 - 25 Parkside Business Estate, Rolt Street, SE8 5JB. The proposed change will allow this premises to operate for 24 hours - selling food, alcohol and making deliveries. My studio on Childers Street overlooks this business, I'm only able to work at night and the disturbances generated by it are already causing problems - chiefly noise which affects concentration. This noise consists of vehicles moving up and down the alley, conversations, sometimes music and worst of all, people coming and going. The gates that enclose the alley are left unlocked encouraging other vehicles to use it as a cut-through which adds yet more noise and reduces security. The granting of a new license would amplify these problems considerably.

From:

Sent: 14 July 2021 09:48

To: Licensing

Cc:

Subject: Change to Existing License - Jiffy Grocery, Rolt Street, SE8 5JB

Hello,

I am writing to object to the Change to existing license of the
Jiffy Grocery
Units 23-25 Parkshide Business Estate
Rolt Street
London
SE8 5JB.

They currently operate from 7am to 11pm every day.

They want to extend to 24 hours and serve food.

I am objecting because I work above the premises, along with many others, and have experienced a large amount of noise coming from the alleyway. Because it is narrow and flanked by high walls - any noise made is amplified.

I can hear conversations, ball playing (kicking a football against our building for long periods of time), loud moped revving...

I can anticipate increased noise from serving food to the public and more delivery vans by the change in the license

This would be especially disturbing at night when my partner uses the studio after work.

I understand that Jiffy has been asked to stop employees making noise outside their premises and that this has been ignored. So I would rather the Council refuse the change rather than us have to anticipate further and much increased disturbance.

Thank you.

From:

Sent: 14 July 2021 18:40

To: Licensing

Subject: Re: Application for Variation of License by Jiffy Grocery, Parkside Business Estate, SE85JB

Re: Application for Variation of License by Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London SE85JR

Dear Lewisham Licensing Authority,

I object to the application for a variation of the license on the grounds that the current operating hours are already sufficient for business use and that it would cause a public nuisance if they were extended.

I am joint tenant of a studio in ACME studios, 165 Childers Street, London, SE85JR. My studio overlooks the Parkside Business Estate.

There are already existing problems with noise and pollution connected with the operation of the Jiffy store.

I am disturbed by staff gathering to talk and make phone calls outside the premises throughout the day and into late evening, week days and weekends. This has a detrimental effect on my work and enjoyment of my studio. Deliveries of stock during the day and associated moped use are noisy and cause further disruption. Any noise is considerably amplified in the roadway, as it is enclosed by tall buildings and railway arches.

I would be further disturbed if the operational hours were 24 hours, as I reserve the right to work undisturbed at night. The proposal for all night operating hours must also have a detrimental effect on the lives of residents of flats situated further along the building.

Pollution in the roadway has also got worse, due to the increase in the number of vehicles using the site, and would increase further with the removal of the existing annex to limit deliveries of stock to 7am to 11pm, which would cause greater numbers of vehicles to operate within the area.

Yours sincerely,

Dear Lewisham Council Licensing,

Re:
Application to variation of license
Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

With regard to the application for:

24 hours operating hours and license to sell alcohol every day off premises
serving light refreshment 11pm to 5am
deliveries to be permitted between 11pm and 7am

I object to the application for a variation of the license on the grounds of public nuisance and that the current operating hours are already sufficient for business use.

I have a studio and run my art practice and small business from Acme Studios 165 Childers Street, London, SE85JR. I work in the vicinity of the site, my studio overlooks the Parkside Business Estate.

I believe that granting the variation to the license is likely to have an effect on the prevention of public nuisance on basis of:

There is likely to be noise from staff entering exiting the premises for deliveries.
Increased pollution from vehicles serving the site.
These vehicles would potentially increase with the removal of the annex to limit deliveries of stock to 7am to 11pm and with increased deliveries of light refreshment.
The access yard is being used as a public road due to the closure of Rolt Street, if gates of the Parkside Business Estate were open 24 hours this traffic would pass through all night. which undermines the recent low traffic scheme on Rolt Street.

Name

Date

Dear Lewisham Council Licensing,

Re:
Application to variation of license
Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

With regard to the application for:

24 hours operating hours and license to sell alcohol every day off premises
serving light refreshment 11pm to 5am
deliveries to be permitted between 11pm and 7am

I object to the application for a variation of the license on the grounds of public nuisance and that the current operating hours are already sufficient for business use.

I have a studio and run my art practice and small business from Acme Studios 165 Childers Street, London, SE85JR. I work in the vicinity of the site, my studio overlooks the Parkside Business Estate.

I believe that granting the variation to the license is likely to have an effect on the prevention of public nuisance on basis of:

There is likely to be noise from staff entering exiting the premises for deliveries.
Increased pollution from vehicles serving the site.
These vehicles would potentially increase with the removal of the annex to limit deliveries of stock to 7am to 11pm and with increased deliveries of light refreshment.
The access yard is being used as a public road due to the closure of Rolt Street, if gates of the Parkside Business Estate were open 24 hours this traffic would pass through all night. which undermines the recent low traffic scheme on Rolt Street.

Name

Date



Dear Lewisham Council Licensing,

Re:
Application to variation of license
Jiffy Grocery
Units 23-25 Parkside Business Estate
Rolt Street
London
SE8 5JB

With regard to the application for:

24 hours operating hours and license to sell alcohol every day off premises
serving light refreshment 11pm to 5am
deliveries to be permitted between 11pm and 7am

I object to the application for a variation of the license on the grounds of public nuisance and that the current operating hours are already sufficient for business use.

I have a studio and run my art practice and small business from Acme Studios 165 Childers Street, London, SE85JR. I work in the vicinity of the site, my studio overlooks the Parkside Business Estate.

I believe that granting the variation to the license is likely to have an effect on the prevention of public nuisance on basis of:

There is likely to be noise from staff entering exiting the premises for deliveries. Increased pollution from vehicles serving the site. These vehicles would potentially increase with the removal of the annex to limit deliveries of stock to 7am to 11pm and with increased deliveries of light refreshment. The access yard is being used as a public road due to the closure of Rolt Street, if gates of the Parkside Business Estate were open 24 hours this traffic would pass through all night. which undermines the recent low traffic scheme on Rolt Street.

Agenda Item 5



Licensing Committee

Report title: Good Friend Chinese Takeaway, 2a Douglas Way, Deptford SE8 4AG

Date: 10 August 2021

Key decision: No.

Class: Part 1.

Ward(s) affected: New Cross

Contributors: Community Services – Crime, Enforcement & Regulation Service, Head of Law.

Outline and recommendations

Determination of New Premises Licence Application submitted by Good Friend Ltd.

After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the Licensing Objectives.

Timeline of engagement and decision-making

The Application was advertised in accordance with regulation 25 of the Licensing Act 2003.

The last day for representations was 19 July 2021.

This matter must be heard within 20 working days from the day after the last day of representations.

1. Summary

1.1. The following activities were originally applied for by the applicant:

Films

23:00 – 02:00 Monday – Sunday

Live Music (Karaoke)

23:00 – 02:00 Monday – Sunday

Regulated Entertainment (Recorded Music)

23:00 – 02:00 Monday – Sunday

Late Night Refreshment

23:00 – 02:00 Monday – Sunday

Sale of Alcohol for consumption ON the premises

11:00 – 02:00 Monday – Sunday

Seasonal Variation

None

- 1.2. Following a representation from the Crime Enforcement and Regulation Service on the grounds of public nuisance, the applicant has amended their application and are only applying for the following activity:

Late Night Refreshment

23:00 – 00:00 Monday – Sunday

Sale of Alcohol for consumption ON the premises

11:00 – 23:00 Monday – Sunday

- 1.3. Representations were subsequently received from 4 interested persons on the grounds of public nuisance, public safety and prevention of crime and disorder. The representation received from interested parties have been examined by Officers and are considered not to be vexatious or frivolous. These representations were all received within the specified time.
- 1.4. Conditions have not been agreed between the applicant and the Police or Crime, Enforcement and Regulation Service. The proposed conditions can be found in the appendix.
- 1.5. Officers have attempted to mediate the concerns raised in the representations with the proposed conditions as a means to promote licensing objectives. However officers have not been able to mediate all concerns.

2. Recommendations

- 2.1 After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the prevention of crime and disorder and public nuisance. The steps available to the Licensing Authority:
- 1.) Grant the new premises licence as applied for,
 - 2.) Grant the licence subject to conditions modified to such extent as the authority considers appropriate for the promotion of the licensing objectives
 - 3.) Exclude from the scope of the licence any of the licensable activities to which the application relates;
 - 4.) Refuse to specify a person in the licence as the designated premises supervisor;
 - 5.) Refuse to grant the application.
- 2.2 Either party has a right of appeal to the Magistrates Court against a decision which should be submitted to the court within 21 days of the date of the decision letter.

3. Policy Context

- 3.1. Decisions by Members of the Licensing Committee should have regard to the Licensing Act 2003 and the promotion of the four Licensing Objectives at all times, which includes the following:
- Protection of Children from Harm
 - Prevention of Crime and Disorder
 - Prevention of Public Nuisance
 - Public Safety
- 3.2. Members should also have regard to the Licensing Authority's Statement Licensing Policy 2020-25.
- 3.3. Decisions made will link in with the following objectives under the Council's Corporate Strategy – Building an Inclusive Local Economy and Building Safer Communities.

4. Financial implications

- 4.1. Applicants have the right of appeal against any decision by the Licensing Committee. Therefore there would likely be costs for the Authority in seeking legal support should an appeal be brought by the applicant.

5. Legal implications

- 5.1 The Licensing Authority is a public authority under the Human Rights Act 1998. Therefore the licensing authority is required to act compatibly with the convention rights in the exercise of their functions. Article 6 (1) of the Convention provides that everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial hearing established by law.
- 5.2 A Premises Licence is a possession for the purpose of the Human Rights Act 1998. The right to hold a licence is a qualified rather than an absolute right. Therefore the right to hold a licence may be interfered with if it affects the interests of local residents or others. Such interference may be justified if it is necessary and proportionate to promote the licensing objectives.

6. Equalities implications

- 6.1 The Equality Act 2010 (the Act) introduced a public sector equality duty (the equality duty or the duty). It covers the following protected characteristics: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 6.2 In summary, the Council must, in the exercise of its functions, have due regard to the need to:
- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
 - advance equality of opportunity between people who share a protected characteristic and those who do not.
 - foster good relations between people who share a protected characteristic and those who do not.
- 6.3 It is not an absolute requirement to eliminate unlawful discrimination, harassment, victimisation or other prohibited conduct, or to promote equality of opportunity or foster

Is this report easy to understand?

Please give us feedback so we can improve. **Page 108**

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

good relations between persons who share a protected characteristic and those who do not. It is a duty to have due regard to the need to achieve the goals listed above.

6.4 The weight to be attached to the duty will be dependent on the nature of the decision and the circumstances in which it is made. This is a matter for the Mayor, bearing in mind the issues of relevance and proportionality. The Mayor must understand the impact or likely impact of the decision on those with protected characteristics who are potentially affected by the decision. The extent of the duty will necessarily vary from case to case and due regard is such regard as is appropriate in all the circumstances.

6.5 The Equality and Human Rights Commission has issued Technical Guidance on the Public Sector Equality Duty and statutory guidance entitled "Equality Act 2010 Services, Public Functions & Associations Statutory Code of Practice". The Council must have regard to the statutory code in so far as it relates to the duty and attention is drawn to Chapter 11 which deals particularly with the equality duty. The Technical Guidance also covers what public authorities should do to meet the duty. This includes steps that are legally required, as well as recommended actions. The guidance does not have statutory force but nonetheless regard should be had to it, as failure to do so without compelling reason would be of evidential value. The statutory code and the technical guidance can be found at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-codes-practice>

<https://www.equalityhumanrights.com/en/advice-and-guidance/equality-act-technical-guidance>

6.6 The Equality and Human Rights Commission (EHRC) has previously issued five guides for public authorities in England giving advice on the equality duty:

- [The essential guide to the public sector equality duty](#)
- [Meeting the equality duty in policy and decision-making](#)
- [Engagement and the equality duty: A guide for public authorities](#)
- [Objectives and the equality duty. A guide for public authorities](#)
- [Equality Information and the Equality Duty: A Guide for Public Authorities](#)

6.7 The essential guide provides an overview of the equality duty requirements including the general equality duty, the specific duties and who they apply to. It covers what public authorities should do to meet the duty including steps that are legally required, as well as recommended actions. The other four documents provide more detailed guidance on key areas and advice on good practice. Further information and resources are available at:

<https://www.equalityhumanrights.com/en/advice-and-guidance/public-sector-equality-duty-guidance#h1>

7. Climate change and environmental implications

7.1. Any decision made by Members must fall in line with the Licensing Act 2003, to that end there are no climate change or environmental considerations.

8. Crime and disorder implications

8.1. Under the Licensing Act 2003, one of the 4 licensing objectives is the Prevention of Crime and Disorder.

8.2. It is the a requirement of the Licensing Act 2003 that any decision made by the Licensing Committee must not negatively impact on the Licensing objectives.

Is this report easy to understand?

Please give us feedback so we can improve.

Page 109

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

9. Background papers

- 9.1. Application received 22 June 2021
- 9.2. 4 Representation as served.
- 9.3. Agreed Conditions

10. Glossary

Term	Definition
Appeal	asking a court to overturn a lower court's decision. If the decision of a court is disputed it may be possible to ask a higher court to consider the case again by lodging an appeal.
Licence	an authority to do something.
Licensee	the holder of a licence to do something.
Licensing Authority	The Council (London Borough of Lewisham) Under section 3 of the 2003 Act, the licensing authority's area is the area for which the authority acts.
Licence Objectives	Under section 4 of the 2003 Act the Licensing Authority must promote the following 4 objectives <ul style="list-style-type: none">• Prevention of crime and disorder• Public safety• Prevention of public nuisance• Protection of children from harm
Interested Person	A person who lives in the vicinity of the premises A body who represents the persons who live in that vicinity A person involved in a business in that vicinity A body representing businesses in that vicinity An elected member of the council
Relevant Representation	A representation that is specific to the premises in question, related to the four licensing objectives and/or the local licensing policy.
Responsible Authorities	Public bodies that must be notified of all applications and who are entitled to make representations in relation to Premises Licences, as follows: <ul style="list-style-type: none">• Licensing Authority

Is this report easy to understand?

Please give us feedback so we can improve. Page 110

Go to <https://lewisham.gov.uk/contact-us/send-us-feedback-on-our-reports>

	<ul style="list-style-type: none">• Chief Officer of Police• London Fire Brigade• Trading Standards• Planning Authority• Public Health• Environmental Enforcement (with respect to Noise)• Children's Services• Home Office Immigration
--	--

11. Report author and contact

- 11.1. Lisa Hooper, Crime, Enforcement & Regulation Manager,
lisa.hooper@lewisham.gov.uk, 020 8314 6324.
- 11.2. Frank Olaniran, Crime, Enforcement & Regulation Officer,
frank.olaniran@lewisham.gov.uk, 020 8314 6538

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. Your right to work in the UK will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with the below guidance. (See page 14)

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Good Friend Ltd
(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises details

Name and Postal address of premises or, if none, ordnance survey map reference or description			
Good Friend Chinese Takeaway 2a Douglas Way			
Post town	Deptford	Postcode	SE8 4RJ
Telephone number at premises (if any)		02086926383	
Non-domestic rateable value of premises		£8300	

Part 2 - Applicant details

Please state whether you are applying for a premises licence as:

Please tick as appropriate

- a) an individual or individuals * please complete section (A)
- b) a person other than an individual *
 - i as a limited company/limited liability partnership please complete section (B)
 - ii as a partnership (other than limited liability) please complete section (B)
 - iii as an unincorporated association or please complete section (B)
 - iv other (for example a statutory corporation) please complete section (B)
- c) a recognised club please complete section (B)
- d) a charity please complete section (B)
- e) the proprietor of an educational establishment please complete section (B)

- f) a health service body please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales please complete section (B)
- g.1 a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England please complete section (B)
- the chief officer of police of a police force in England and Wales please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to a
- statutory function or
- a function discharged by virtue of Her Majesty's prerogative

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Ms <input type="checkbox"/>	Miss <input type="checkbox"/>	Mrs <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth			I am 18 years old or over <input type="checkbox"/> Please tick yes		
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (Required)					

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Ms <input type="checkbox"/>	Miss <input type="checkbox"/>	Mrs <input type="checkbox"/>	Other Title (for example, Rev)
Surname		First names		
Date of birth		I am 18 years old or over <input type="checkbox"/> Please tick yes		
Nationality				
Current postal address if different from premises address				
Post town		Postcode		
Daytime contact telephone number				
E-mail address (Required)				

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Good Friend Ltd
Address 2a Douglas Way, Deptford, London, SE8 4AG
Registered number (where applicable) Company number: 10571424
Description of applicant (for example, partnership, company, unincorporated association etc.) Limited Company
Telephone number (if any) 02086926383
E-mail address (Required) Shuqing.he@yahoo.co.uk

PART 3 – OPERATING SCHEDULE

When do you want the premises licence to start?

As soon as possible

DD	MM	YYYY
16	06	2021

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	MM	YYYY

Please give a general description of the premises (please read guidance note 1)
 Good Friend is a small Chinese takeaway situated near the end of Douglas Way that leads to Deptford High Street. Alcohol will be stored in the fridges and customers will be allowed to consume alcohol on the table services provided both inside and outside.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

- | | |
|---|-------------------------------------|
| Provision of regulated entertainment (please read guidance note 2) | Please tick all that apply |
| a) plays (if ticking yes, fill in box A) | <input type="checkbox"/> |
| b) films (if ticking yes, fill in box B) | <input type="checkbox"/> |
| c) indoor sporting events (if ticking yes, fill in box C) | <input type="checkbox"/> |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D) | <input type="checkbox"/> |
| e) live music (if ticking yes, fill in box E) | <input type="checkbox"/> |
| f) recorded music (if ticking yes, fill in box F) | <input checked="" type="checkbox"/> |
| g) performances of dance (if ticking yes, fill in box G) | <input type="checkbox"/> |
| h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H) | <input type="checkbox"/> |
| <u>Provision of late night refreshment</u> (if ticking yes, fill in box I) | <input checked="" type="checkbox"/> |
| <u>Supply of alcohol</u> (if ticking yes, fill in box J) | <input checked="" type="checkbox"/> |
- In all cases complete boxes K, L and M**

A

Plays Standard days and timings (please read guidance note 7)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	Please give further details here (please read guidance note 4)					
Mon	-----	-----						
Tue	-----	-----						
Wed	-----	-----				State any seasonal variations for performing plays (please read guidance note 5)		
Thur	-----	-----						
Fri	-----	-----				Non-standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat	-----	-----						
Sun	-----	-----						

B

Films Standard days and timings (please read guidance note 7)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	Please give further details here (please read guidance note 4)					
Mon	23:00pm	2:00am						
Tue	23:00pm	2:00am						
Wed	23:00pm	2:00am				State any seasonal variations for the exhibition of films (please read guidance note 5)		
Thur	23:00pm	2:00am						
Fri	23:00pm	2:00am				Non-standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat	23:00pm	2:00am						
Sun	23:00pm	2:00am						

--	--	--	--

C

Indoor sporting events Standard days and timings (please read guidance note 7)			Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			State any seasonal variations for indoor sporting events (please read guidance note 5)
Tue			
Wed			
Thur			Non- standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon			Both	<input type="checkbox"/>	Please give further details here (please read guidance note 4)
Tue					
Wed			State any seasonal variations for boxing or wrestling entertainment (please read guidance note 5)		
Thur			Non- standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list (please read guidance note 6)		
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 7)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	23:00pm	2:00am	Please give further details here (please read guidance note 4)		
	-----	-----			
Tue	23:00pm	2:00am			
	-----	-----			
Wed	23:00pm	2:00am	State any seasonal variations for the performance of live music (please read guidance note 5)		
	-----	-----			
Thur	23:00pm	2:00am			
	-----	-----			
Fri	23:00pm	2:00am	Non-standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 6)		
	-----	-----			
Sat	23:00pm	2:00am			
	-----	-----			
Sun	23:00pm	2:00am			
	-----	-----			

F

Recorded music Standard days and timings (please read guidance note 7)			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	23:00pm	2:00am	Please give further details here (please read guidance note 4) Customers are able to privately book the premises for large gatherings for special occasions such as birthday celebrations or holidays such as Christmas. These private bookings typically take place during the weekend where recorded music from a karaoke machine is used to play music and customers can sing along using microphones		
	-----	-----			
Tue	23:00pm	2:00am			
	-----	-----			
Wed	23:00pm	2:00am	State any seasonal variations for the playing of recorded music (please read guidance note 5)		
	-----	-----			
Thur	23:00pm	2:00am			
	-----	-----			
Fri	23:00pm	2:00am	Non-standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 6) Although these occasions typically occur on weekends, there are a few instances where customers may request for these events to take place on a weekday so it is difficult to give exact non-standard timings. However, they similarly do occur within the period of 23:00pm-2:00am.		
	-----	-----			
Sat	23:00pm	2:00am			
	-----	-----			
Sun	23:00pm	2:00am			
	-----	-----			

--	--	--	--

G

Performances of dance Standard days and timings (please read guidance note 7)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun					
			State any seasonal variations for the performance of dance (please read guidance note 5)		
			Non-standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list (please read guidance note 6)		

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing					
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>			
Mon				Outdoors	<input type="checkbox"/>			
Tue				Both	<input type="checkbox"/>			
				Please give further details here (please read guidance note 4)				
Wed			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 5)					
Thur								
Fri								
Sat								
Sun								
						Non-standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		

I

Late night refreshment	Will the provision of late night refreshment take place indoors or	Indoors	<input type="checkbox"/>
-------------------------------	---	---------	--------------------------

Standard days and timings (please read guidance note 7)			outdoors or both – please tick (please read guidance note 3)	Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input checked="" type="checkbox"/>
Mon	23:00pm	2:00am	<p>Please give further details here (please read guidance note 4) Private bookings can last into the late night where it ends before 2am. Due to this, late night food and refreshments will be served to accommodate customers' needs. This will mostly take place indoors to prevent loud noise during such late times but a few customers may decide to eat outside.</p>		
Tue	23:00pm	2:00am			
Wed	23:00pm	2:00am	<p>State any seasonal variations for the provision of late night refreshment (please read guidance note 5)</p>		
Thur	23:00pm	2:00am			
Fri	23:00pm	2:00am	<p>Non- standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 6) Similarly to section F above, although these occasions typically occur on weekends, there are a few instances where customers may request for these events to take place on a weekday so it is difficult to give exact non-standard timings. However, they similarly do occur within the period of 23:00pm-2:00am.</p>		
Sat	23:00pm	2:00am			
Sun	23:00pm	2:00am			

J

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption – please tick (please read guidance note 8)	On the premises	<input checked="" type="checkbox"/>
Day	Start	Finish		Off the premises	<input type="checkbox"/>
Mon	11:00am	2:00am	<p>State any seasonal variations for the supply of alcohol (please read guidance note 5)</p>		
Tue	11:00am	2:00am			
Wed	11:00am	2:00am	<p>Non- standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6) On days where we have received a private booking, we would also like to serve alcohol as late night refreshments to our customers present at the event from 23:00pm-2:00am which is inline with when the private booking will typically end.</p>		
Thur	11:00am	2:00am			
Fri	11:00am	2:00am			
Sat	11:00am	2:00am			
Sun	11:00am	2:00am			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name	Shuqing He (Manager)
Date of birth	[REDACTED]
Address	[REDACTED]
Postcode	[REDACTED]
Personal licence number (if known)	LEW2148
Issuing licensing authority (if known)	Lewisham

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

The premises are children friendly as no adult rated entertainment is supplied. Adults will have to be careful with the use of alcohol around their children.

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)			State any seasonal variations (please read guidance note 5)
Day	Start	Finish	
Mon	11:00am	16:00pm	
	17:30pm	23:00pm	
Tue	11:00am	16:00pm	
	17:30pm	23:00pm	
Wed	11:00am	16:00pm	
	17:30pm	23:00pm	
Thur	11:00am	16:00pm	
	17:30pm	23:00pm	
Fri	11:00am	16:00pm	
	17:30pm	23:00pm	
Sat	11:00am	16:00pm	
			Non-standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)

	17:30pm	23:00pm	
Sun	Closed		

M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

We have contacted police voicing our concerns about the supplication of alcohol from our premises to help ensure they can help prevent crime and disorder and public nuisance by making them aware of potential problem areas (evidence shown below). If we are granted this license, we will ensure that customers drink responsibly and customers follow alcohol consumption laws ie. They are of age. We will refuse to serve alcohol to problematic customers and customers who have had too much to drink. Adults that are accompanied by children who would like to drink alcohol will be reminded to drink safely and responsibly and ensure alcohol is out of reach from children. Staff will do their utmost to promote safe drinking and promote the four licensing objectives.



Tell us about something you're concerned about in your neighbourhood

Date: 16 June 2021

Time: 21:43

This form has been sent to the Metropolitan Police via the Single Online Home reporting service.

SCA-5317-21-0101-C

Your details

First name

Shuang

Surname

Ho

Email address

[REDACTED]

Preferred contact number

[REDACTED]

What would you like to tell us about?

Please tell us what it is you're concerned about:

I am the manager of Good Friend Chinese Takeaway on 2a Douglas Way, Deptford, SE8 4RJ. I am currently applying for a premises license from the council to allow the sale of alcohol in my takeaway. As part of the application, I am required to highlight how I am going to promote the 4 licensing objectives which are the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm. In this area, I have witnessed a lot of loitering and occasional arguments and fights between people and I am worried that the supply of alcohol from my takeaway can cause trouble in the future.

Where did this happen?

not given

What day? (DD/MM/YYYY)

not given

What time? (HH-MM)

not given

If you don't know or remember the exact date, please describe additional details that will help us to identify the date or time

Recently there have been people sitting outside of my takeaway making a mess and playing loud music and constantly asking for things from my takeaway even though I have asked them to leave several times as it affects my business but also bothers the public. Few weeks ago I've seen people fighting and a couple loudly arguing with each other whereby the woman was constantly shouting and attacking the man.

Who is, or was, involved?

not given

b) The prevention of crime and disorder

We have contacted police voicing our concerns about the supplication of alcohol from our premises to help ensure they can help prevent crime and disorder by making them aware of potential problem areas (evidence shown below). Since receiving our concern, there have been 2 new officers deployed in the local area. If we are granted this license, we will ensure that customers drink responsibly and customers follow alcohol consumption laws ie. They are of age. We will refuse to serve alcohol to problematic customers and customers who have had too much to drink.

c) Public safety

We have contacted police voicing our concerns about the supplication of alcohol from our premises to help ensure they can help improve public safety by making them aware of potential problem areas (evidence shown below). There have been 2 new officers deployed by the Met police to help keep peace and safety. If we are granted this license, we will ensure that customers drink responsibly and customers follow alcohol consumption laws ie. They are of age. We will refuse to serve alcohol to problematic customers and customers who have had too much to drink.

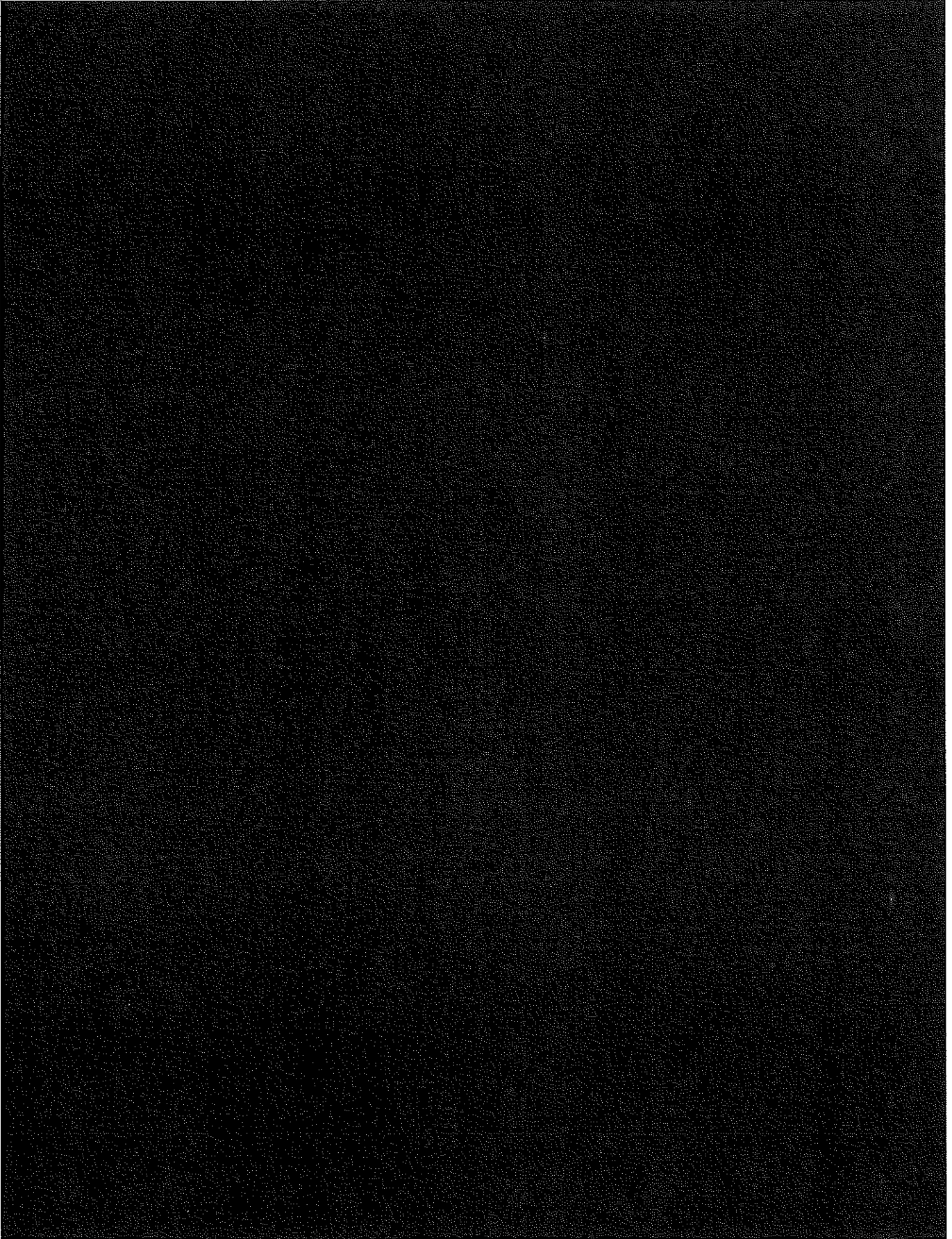
d) The prevention of public nuisance

We have contacted police voicing our concerns about the supplication of alcohol from our premises to help ensure they can help prevent public nuisance by making them aware of potential problem areas (evidence shown below). There have been times where customers have been loitering outside playing loud music and leaving litter and we hope that the police can support us. We will also ensure to politely ask customers to leave if they are being a public nuisance. If we are granted this license, we will ensure that customers drink responsibly and customers follow alcohol consumption laws ie. They are of age. We will refuse to serve alcohol to problematic customers and customers who have had too much to drink.

e) The protection of children from harm

Our takeaway typically doesn't receive children as customers unless they are a part of a family or group. Due to this, adults that are accompanied by children who would like to drink alcohol will be reminded to drink safely and responsibly and ensure alcohol is out of reach from children. Staff will do their utmost to promote safe drinking and promote the four licensing objectives. The takeaway doesn't offer any inappropriate entertainment or services that could affect children and the parts of the premises that customers can access is safe where it is just a dining area.

Proof of identity, right to work and advertisement:



Checklist:

Please tick to indicate agreement

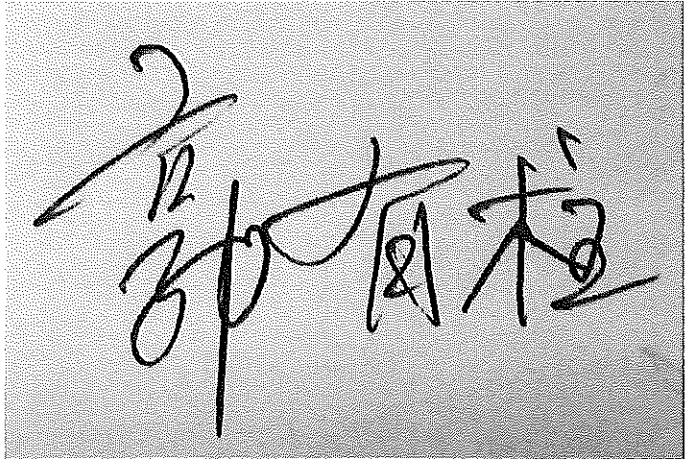
- I have provided a daytime telephone number in order to make payment over the phone by debit or credit card. ✓
- I have enclosed the plan of the premises. ✓
- I have sent copies of this application and the plan to responsible authorities and others where applicable. ✓
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable. ✓
- I understand that I must now advertise my application. ✓
- I understand that if I do not comply with the above requirements my application will be rejected. ✓
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15). ✓

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant’s solicitor or other duly authorised agent (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

<p>Declaration</p>	<ul style="list-style-type: none"> • [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15). • The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)
<p>Signature & Print Name</p>	<p>Youzhu Guo</p> 
<p>Date</p>	<p>16/06/21</p>
<p>Capacity</p>	<p>Director</p>

For joint applications, signature of 2nd applicant or 2nd applicant’s solicitor or other authorised agent (please read guidance note 13). **If signing on behalf of the applicant, please state in what capacity.**

<p>Signature & Print Name</p>	
<p>Date</p>	
<p>Capacity</p>	

<p>Signature & Print Name</p>	
<p>Date</p>	
<p>Capacity</p>	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14) ██████████			
Post town	Deptford	Postcode	SE8 4RJ
Telephone number (if any)			
Your e-mail address (Required) ██████████			

Notes for Guidance – New Premises Licence Applications

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

2. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
 - Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.

- any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
 - Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
 - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
 4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
 5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
 6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
 10. Please list here steps you will take to promote all four licensing objectives together.
 11. The application form must be signed.
 12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.

14. This is the address which we shall use to correspond with you about this application.

- **Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:**

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this by providing with this application copies or scanned copies of the following documents (which do not need to be certified).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **full** birth or adoption certificate issued in the UK which includes the name(s) of at least one of the holder's parents or adoptive parents, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 17(3) or 18A (2) of the Immigration (European Economic Area) Regulations 2006, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;

- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

OBJECTION 1.

From:

Sent: 13 July 2021 15:23

To: Licensing

Subject: Objection to Goodfriends Chinese Takeaway premises licence

Dear Sir

I am writing to object to the Goodfriends (GF) Chinese Takeaway premises licence. I am a resident in [REDACTED] a small estate adjacent to GF.

Public Nuisance:

For the last 4 years the area of Deptford (Douglas Way) where GF is situated has seen protracted and extreme incidents of anti-social behaviour.

It is only now, after police and local council intervention, that this is gradually improving.

GF has proven itself to be untrustworthy as a neighbour by operating late night Karaoke/entertainment despite not having a licence.

This has led to vehicles driving into DW at all hours, often playing loud music; alcohol consumption and littering; intimidatory behaviour when asked to be considerate of neighbours; being a focal point for anti-social elements within the community and wider SE London area.

In addition the proprietor sells illegal tobacco/cigarettes and this attracts particularly unsavoury characters to the establishment. This has been persistently reported and yet continues to take place.

All of the above is known to both the police and council and all has caused alarm, distress and harassment.

Please check the records of the CER team for a more detailed breakdown of the ASB in the area and the role of GF.

In addition one of my neighbours is next to GF. [REDACTED] has had cause on many occasions to complain about GF and they have used intimidatory tactics against [REDACTED], including setting up tables around her property and being deliberately loud and obnoxious; empty beer bottles being thrown over her property wall; lighting outdoor BBQs to send smoke into [REDACTED] house - there is more and the CER records will back this up.

It is my opinion that GF has demonstrated it is unfit to be granted this licence.

I wish my identity to remain anonymous as I am reliably informed that GF can be vindictive to complainants.

Regards,

[REDACTED]

OBJECTION 2.

Sent: 14 July 2021 16:26

To: Licensing

Subject: Opposition of New Premises Licence - Good Friend Ltd - 2a Douglas Way

Dear Sirs,

We are writing to formally oppose the application for a new premises licence at 2a Douglas Way, Deptford, SE8 4AG which will involve live music, sale of alcohol, late night entertainment and films.

We are residents of [REDACTED] and we live [REDACTED] the premises that has applied for the licence.

There have already been many occasions where loud live music is played until early hours of the morning and a lot of nuisance is caused.

If the application is granted we as local residents will always be subjected to loud noise and disturbance until 2am 7 days a week.

This opposition is made on behalf on the following residents:

1. [REDACTED]
2. [REDACTED]
3. [REDACTED]
4. [REDACTED]
5. [REDACTED]
6. [REDACTED]
7. [REDACTED]
8. [REDACTED]

If you need any further information, please contact us.

Kind regards,

All of the above.

.

OBJECTION 3.

Sent: 15 July 2021 16:41

To: Licensing

Subject: Application from Good Friends

Re: The application for change to premises licence by:

Good Friends Takeaway. 2a Douglas Way SE8 4TW

We are writing to give our objections to the above application.

The takeaway is situated in a mixed residential area and with shops closely opposite and at one side of them. The upper floors of these shops have many flats. On the other side of the restaurant is a small estate which has houses facing the site of the venue and a window from the takeaway and two others from the accommodation above the takeaway.

The gardens are quite small and there is an alley between the takeaway and gardens. It is approximately 25ft so very close. Bedroom windows face the venue.

We totally oppose the changes to the license as it will become in effect a night club, placed in a very inappropriate setting.

Our children and grandchildren will have disturbed sleep as will adults, who may be elderly, unwell, have disabilities or live on their own and are scared

It will affect children's education and our work and daily life.

We have worked long and hard over the years, with CER'S, SNT and the Met Police to stop anti-social behaviour in and around Douglas Way Square, which was at one point intolerable, It is much better now but it is still being monitored. We have a fear of it escalating again and undoing our joint hard work.

We feel the late hours will attract other undesirable elements to gather and we will have an escalation of drug dealing/taking, street drinking ,littering and urination in the alley and the square.

We are concerned about people returning home late being intimidated, especially females, as has happened before.

We know from experience that as people get drunker things get much louder, arguments start, music and karaoke increase in volume and people hang around after closing time has passed.

It is a very small venue and people spill outside, smokers congregate and people take their drinks with them

We can see absolutely no benefit to any of the local community, from this application.

Just an increase in the current disturbances ourselves and others nearby face.

We strongly oppose everything in the application and trust you will take our views into consideration when making a decision.

[REDACTED]

[REDACTED]

Please obscure our personal details due to past intimidation.

OBJECTION 4.



**METROPOLITAN
POLICE**

Working together for a safer London

TERRITORIAL POLICING

PL - Lewisham Borough

9 Holbeach Road,
Catford. SE6 4TW

Telephone: 07795 801039

Email: Simon.Butler@met.police.uk

www.met.police.uk

Your ref:

Our ref:

16th July 2021

Dear Licensing Team,

Police have received an Application for a New Application at Good Friends Ltd, 2a Douglas Way SE8 4AG.

Police wish to object to this New Application on ground of Prevention of Public Nuisance and Prevention of Crime and Disorder. The New Application was submitted to me on 23/06/2021, and I have been informed that Representations need to be in by 19TH July 2021.

I sent a proposed draft of Licensing Conditions to the applicant on 24th June 2021 and was contacted back with regards about removal of some of the proposed conditions submitted. Since this e mail I have concerns that we have not heard anything back from this Applicant in way to an agreement on operating Conditions.

The Applicant stated that they didn't see the need for Condition 17, an Incident Log to be in place. This is a standard condition and requires to be in place in order to support other conditions on the licence. Without the Incident/ Refusal Book, there would be nowhere to record any malfunction of the Cctv equipment and support that repairs were in hand. This matter also records important issues like the amount of refusals of sales, how many refusals and when they are taking place. Also logging of any crimes incidents and visits made by Enforcement departments. Police feel this is a Must to be included on any Premises Licence Conditions.

Further points that have been suggested to be removed are Condition 18, around having an agreement in place with Carriage companies in order to assist with customers leaving the premises. It would be strongly suggested that the Applicant is under estimating the impact that having customers leaving and hanging around outside in the local street can cause and having impact on local community peace. It is important that local residents can see that the premises will assist with dispersal of its customers into local Taxi or mini cabs in order to limit the noise of people hanging

around outside. This business states that it serves the local community and it is concerned about the impact on residents, when this condition is designed to assist this issue.

The Applicant has also suggested that Condition 19 & 20 are not required. This condition is regarding the installation of a noise limiter to ensure limits to noise are controlled and evidenced to be acceptable to all. This condition when the premises is looking at operating Karaoke evenings and having music being played late into its licence times, will show anyone objecting to this application that the noise levels will be controlled to a level that can be controlled. This also protects that business with complaints that are made where it can evidence the noise pollution to be at acceptable levels. Police would like the committee to consider this as a major tool in supporting complaints and evidencing the business in committing any wrong doing.

Finally, the applicant has asked that Conditions 24, 25 & 26 are removed that places a conditional requirement to have SIA registered door staff in place.

Police believed that serious consideration be made to consider this condition being kept in place at certain times that have been offered.

It is with full understanding that the Applicant will look to introduce Karaoke evenings and this could bring in considerable extra business for the Premises. Police feel that when operating such gatherings late at night and at Parties/ Karaoke and private events and operating late at night this then becomes a high risk premises with Alcohol that fuels late night issues. The need to have an SIA registered member of staff who could professionally deal with the issues that come out of this type of event is a must. In the conditions being offered it has been suggested that only when the premises is open after Midnight that this is put in place. Parties and such events, require extra management of people in general, in order that this type of event passes without incident and it would be considered irresponsible not to put a limit to this risk in place from the start.

Condition 25 covers the need to have a log of who the SIA are and the times they will be on duty if required for any investigation later on. Condition 26 also requires the need for the SIA to document any incident that takes place to assist Police investigations if the need arises.

The location of this Premises is such that it has an extensive amount of licensed premises nearby and a high level of evening activity and has a hot spot for Alcohol related issues. Nearby premises who serve Alcohol and stay open until these times also have SIA registered door staff on duty and this premises has to guide towards the same levels of responsibility as a local business.

I look towards the Committee to obviously therefore consider Police Objections on grounds of Public Nuisance and reduction of Crime and Disorder. Without Conditions being in place there would be concerns over upholding any Licensing Objectives for the Borough.

Police wish to Object under Prevention of Crime and Disorder and Prevention of Public Nuisance due to the impact that another premises opening in an already saturated area without restrictions of some kind. This would lead to more Anti-social behaviour and disturbances for local residents.

This applicant asking for the removal of conditions suggested are a serious concern and would have an impact on the local community and the ability of upholding licence objectives. I am already aware that there has been noise issues evidenced by the Local Authority CER Team and not having conditions in place would substantially increase the possibility of more complaints being received.

I object on grounds of Crime and Disorder and Prevention of Public Nuisance.

For your consideration

Regards

Simon Butler

Police Licensing Officer for Lewisham Borough

9 Holbeach Road, Catford SE6 4TW

1. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorized officer throughout the preceding 31 day period. The CCTV system should be updated and maintained according to police recommendations.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage when requested.
3. The CCTV must cover all areas of the venue that the public have access to. There should be no obstructions to any internal camera that creates areas that are not wholly covered by CCTV, apart from within toilet cubicles.
4. The Allocated smoking area must be covered by CCTV that is to the same standards as the internal CCTV system.
5. The premises shall prominently display signage at all entrances informing customers:
 - a) All persons entering the premise will produce identification when asked to do so.
 - b) Police may be called if drugs or weapons are found.
 - c) CCTV is in operation throughout this premises and is made available to the police.
 - d) Management reserve the right to refuse entry.
 - e) Customers are to respect local residents and leave the area quietly.
6. Outside Seating area is to be closed at 2200hrs, and not permitted to be used until the following day when the business reopens.
7. No customers will be allowed to take drinks to the outside seating area after 2200hrs.
8. After 2200hrs, no more than 4 customers to be allowed outside the front of the premises to smoke when seating area is closed.
9. Any outside area must not obstruction to the public highway, and use barriers if required to ensure public safety or obstruction.
10. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
11. Patrons permitted to temporarily leave and then re-enter the premises e.g. to smoke, shall not be permitted to take drinks or containers with them.
12. No customers shall be permitted to leave the premise with any glass containers.
13. Outside eating area, drinks must be decanted into non glass containers. No glass or bottles of beer, cider and lager are to be in the outside area.

14. No alcohol is to be consumed directly outside the premises unless in the permitted Licensable area submitted during application process. Licensable area must be roped off or clearly marked for Customers to know permitted area they are allowed to be in.
15. Customers are not to loiter outside and cause nuisance to residents either by making noise or drinking in any way. If this takes place and customers have refused staff request to move, then Police are to be called and requested to help assist move customers away. Cad reference number is to be added into the incident book to show Police have been called to assist premises.
16. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
17. The smoking areas shall be kept clean and well swept to ensure environment and local areas are tidy and litter/ cigarette waste to be disposed of in correct dustbins/ashtrays provided. Door staff/ Staff should ensure compliance and monitoring of smoking areas.
18. An incident log shall be kept at the premises, and made available on request to an authorized officer of the Council or the Police, which will record the following:
 - (a) All crimes reported to the venue
 - (b) All ejections of patrons
 - (c) Any complaints received
 - (d) Any incidents of disorder
 - (e) All seizures of drugs or offensive weapons
 - (f) Any faults in the CCTV system or searching equipment or scanning equipment
 - (g) Any refusal of the sale of alcohol
 - (h) Any visit by a relevant authority or emergency service.
 - (l) advertise a number for complaints from the public and all complaints to be recorded in the incident book.
19. The license holder shall enter into an agreement with a hackney carriage and/or private carriage firm to provide transport for customers, with contact numbers made readily available to customers who will be encouraged to use such services. This to encourage dispersal at close of Business.
20. A noise limiter must be fitted and maintained within the premises. The level of this meter must be set in accordance with required legislation and standards by a qualified acoustic engineer, as so not to cause a noise nuisance. The limiter must be sealed in such a way that no unauthorised person can tamper with it. All amplified music played at the premises must be passed through the noise limiter. An annual calibration of the noise limiter must take place by a qualified acoustic engineer and recorded in the incident book.
21. An appropriately qualified acoustic engineer* must be engaged to carry out an acoustic report for both sound insulation, egress and dispersal with appropriate recommendations as to how statutory nuisance can be mitigated appropriately, within 1 month of the licence being granted. A copy of the report must be sent to the licencing authority within 2 months of the licence grant date. Any recommendations to

improve noise management to ensure a nuisance does not occur to neighbouring properties must be implemented with 3 months of the licence grant date.

*defined as a member of the Association of Noise Consultants.

22. Doors and windows to remain closed after 2100hrs to ensure noise is kept to levels that will not impact the local community. Especially on nights where live music and karaoke are taking place.
23. Management should keep staff records/Immigration checks and ensure all employees have permitted documentation to allow them to Work and reside in the UK. When Police and LA visit staff have to produce suitable Identification when requested to show compliance.
24. No children unaccompanied on the premises after 2200hrs, a suitable adult/parent must be with the child after this time in order to supervise them.
25. Between 2300hrs and 00:00hrs the premises must operate as a food takeaway and delivery only. No alcohol must be sold during these times.
26. Between 2300hrs and 00:00hrs, customers must not be allowed to remain on the premises eating and drinking.
27. All delivery vehicles, contractor or existing staff, are to turn engines off when waiting for orders to be prepared. This is to prevent noise and nuisance to neighbours and residents nearby when food is being delivered and picked up.
28. No delivery personnel should loiter outside the front of the premises while waiting for orders to be prepared. This is to prevent neighbours and residents from having any disturbances late into the evenings.



Licensing Committee

Report title: 20 Orion Business Centre, Surrey Canal Road, SE14 5RT

Date: 10 August 2021

Key decision: No.

Class: Part 1.

Ward(s) affected: New Cross

Contributors: Community Services – Crime, Enforcement & Regulation Service, Head of Law

Outline and recommendations

Determination of Temporary Event Notice Application - After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the Licensing Objectives.

Timeline of engagement and decision-making

To consider the application for a Temporary Event Notice. The options open to members of the Committee are set out in paragraph 4 below.

Proposal: Temporary Event Notice (TEN)

Legislation: Licensing Act 2003

Premises: 20 Orion Business Centre, Surrey Canal Road, SE14 5RT

Applicant: Ross Aylward-Tarten

This matter is required to be heard within a short timescale to meet the statutory requirements. The notice was served in accordance with section 100 of the Licensing Act 2003.

1. Notice Content & Objection

- 1.1 The Temporary Event Notice is for the Sale of Alcohol and Regulated Entertainment on 13-14 August 2021 and 14 – 15 August 2021 between the hours of 23:00 – 07:00.

- 1.2 The event is described as *'Friday 13/8/21 Selection of disk jockeys playing music. Saturday 14/8/21 An LGBTQI+ event with a selection of disk jockeys playing music.'*
- 1.3 The capacity applied for is 350 people.
- 1.4 The notice was received by the Licensing Authority on 29 July 2021 and served on the Metropolitan Police (MPS) and the London Borough of Lewisham Crime, Enforcement and Regulation Service on the 30 July 2021.
- 1.5 Objections were received from Frank Olaniran of the Crime, Enforcement & Regulation Service within the specified time limit in accordance with section 104 of the Licensing Act 2003 (objections received on the 4 August 2021). The objection received was in relation to the licensing objective of prevention of public nuisance.

2. **Legal and Human Rights Implications**

- 2.1 Where an objection notice is received following a Temporary Event Notice a licensing authority is required to hold a hearing. In this case the Licensing Authority is required to consider whether the proposed temporary event will promote the crime prevention and public nuisance licensing objectives.
- 2.2 The licensing authority is a public authority under the Human Rights Act 1998. Therefore the Licensing Authority is under a duty to act compatibly with Convention Rights in the exercise of their function. Article 6 (1) of the Convention provides that everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial hearing established by law.
- 2.3 The right to give a Temporary Event Notice falls within the scope of civil rights and obligations in Article 6 (1) as it relates, in this case, to a Premises Licence holder's right to pursue commercial activity. This right is a qualified right therefore it may be interfered with if it is appropriate to protect the general interest of the community.

3. **Equalities Implications**

- 3.1 The Equality Act 2010 includes a new public sector equality duty (the equality duty or duties) the duty covers the following nine protected characteristics: age, disability, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race or religion or belief, sex and sexual orientation.
- 3.2 In summary the Council must, in the exercise of its functions, have due regard to the need to-
 - eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act
 - advance equality of opportunity between people who share a protected characteristic and those who do not
 - foster good relations between those who share a protected characteristic and those who do not.
- 3.3 As with the case with the original separate duties, the new duty continues to be

a “have regard duty” and the weight to attach to it is a matter for the committee bearing in mind the relevance and proportionality. It is not an absolute requirement to eliminate discrimination, advance equality of opportunity or foster good relations.

4. Determination of objection notice

4.1 After having regard to all the representations heard, Members must take such steps as they consider appropriate to promote the prevention of crime and disorder and public nuisance. Therefore the Licensing Committee may;

1. Decide no action is appropriate to promote the licensing objectives therefore the temporary event may go ahead.
2. Impose one or more conditions on the standard temporary event notice if-
 - a. the authority considers it appropriate for the promotion of the licensing objectives to do so,
 - b. the conditions are also imposed on a premises licence or club premises certificate that has effect in respect of the same premises, or any part of the same premises, as the standard temporary event notice, and
 - c. the conditions would not be inconsistent with the carrying of licensable activities under the standard temporary event notice
3. Issue a counter notice if it considers it is appropriate to promote the licensing objectives, therefore the temporary event may not go ahead.

4.2 There is a right of appeal to the Magistrates Court against a decision either to give a counter notice or to allow the temporary event to go ahead.

<u>Short Title of Document</u>	<u>Background Papers</u> <u>Date</u>	<u>Appendix</u>
Temporary Event Notice Applications rec'd	29 July 2021	
<u>CER Objection</u>		
Objection rec'd	4 August 2021	

Should you require any further information on this report please contact Lisa Hooper at the Crime, Enforcement & Regulation Service on 020 8314 6324 or lisa.hooper@lewisham.gov.uk

App ref: 1105070
 Capita ref: 816158
 Submitted: 29/07/2021



Licensing Team
 Holbeach Office
 9 Holbeach Road
 London
 SE6 4TW
 020 8314 6400

Temporary Event Notice

Before completing this notice, please read the guidance notes at the end of the notice. If you are completing this notice by hand, please write legibly in block capitals. In all cases, ensure that your answers are inside the boxes and written in black ink or typed. Use additional sheets if necessary. You should keep a copy of the completed notice for your records. You must send at least one copy of this notice to the licensing authority and additional copies must be sent to the chief officer of police and the local authority exercising environmental health functions for the area in which the premises are situated. The licensing authority will give to you written acknowledgement of the receipt of the notice.

I, the proposed premises user, hereby give notice under section 100 of the Licensing Act 2003 of my proposal to carry on a temporary activity at the premises described below.

1. The personal details of premises user (Please read note 1)	
1. Your name	
Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other (please state)
Surname	
Forenames	
2. Previous names (Please enter details of any previous names or maiden names, if applicable. Please continue on a separate sheet if necessary)	
Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other (please state)
Surname	Aylward-Tarten
Forenames	Ross
3. Your date of birth	[REDACTED]
4. Your place of birth	[REDACTED]
5. National Insurance Number	[REDACTED]
6. Your current address (We will use this address to correspond with you unless you complete the separate correspondence box below)	
The Master Shipwright's House Watergate Street London	
Post town London	Postcode SE8 3JF
7. Other contact details	
Telephone numbers	
Daytime	
Evening (optional)	
Mobile (optional)	07951724485
Fax number (optional)	

E-Mail address (if available)	ross@venuemotunit18.page	
8. Alternative address for correspondence (If you complete the details below, we will use this address to correspond with you)		
Post town	Postcode	
9. Alternative contact details (if applicable)		
Telephone numbers:		
Daytime		
Evening (optional)		
Mobile (optional)		
Fax number (optional)		
E-Mail address (if available)		
2. The premises		
Please give the address of the premises where you intend to carry on the licensable activities or, if it has no address, give a detailed description (including the Ordnance Survey references) (Please read note 2)		
20 Orion Business Centre, Surrey Canal Road, SE14 5RT		
Does a premises licence or club premises certificate have effect in relation to the premises (or any part of the premises)? If so, please enter the licence or certificate number below.		
Premises licence number	PL 1244	
Club premises certificate number		
If you intend to use only part of the premises at this address or intend to restrict the area to which this notice applies, please give a description and details below. (Please read note 3)		
Please describe the nature of the premises below. (Please read note 4)		
Grass Roots Music Venue		
Please describe the nature of the event below. (Please read note 5)		
Friday 13/08/21 Selection of disk jockeys playing music.		
Saturday 14/08/21 An LGBTQI+ event with a selection of disk jockeys playing music,		

Unit 20 is to be used as a second room from Unit 18 with access to each room through the smoking area

We will have three security staff to operate the door and to patrol the venue.

We are requiring proof of double vaccine or a government registered negative covid test for entry, we will also be conducting temperature checks and have installed new ventilation system to keep fresh air circulating. Staff will be required to wear face covering unless they are exempted

3. The licensable activities		
Please state the licensable activities that you intend to carry on at the premises (please tick all licensable activities you intend to carry on). (Please read note 6)		
The sale by retail of alcohol	<input checked="" type="checkbox"/>	
The supply of alcohol by or on behalf of a club to, or to the order of, a member of the club	<input type="checkbox"/>	
The provision of regulated entertainment	<input checked="" type="checkbox"/>	
The provision of late night refreshment	<input checked="" type="checkbox"/>	
Are you giving a late temporary event notice? (Please read note 7)	<input type="checkbox"/>	
Please state the dates on which you intend to use these premises for licensable activities. (Please read note 8)		
13/08/21-14/08/21 14/08/21-15/08/21		
Please state the times during the event period that you propose to carry on licensable activities (please give times in 24 hour clock). (Please read note 9)		
23:00-07:00 23:00-07:00		
Please state the maximum number of people at any one time that you intend to allow to be present at the premises during the times when you intend to carry on licensable activities, including any staff, organisers or performers. (Please read note 10)		350 350
If the licensable activities will include the supply of alcohol, please state whether the supplies will be for consumption on or off the premises, or both (please tick as appropriate). (Please read note 11)	On the premises only	<input checked="" type="checkbox"/>
	Off the premises only	<input type="checkbox"/>
	Both	<input type="checkbox"/>

Please state if the licensable activities will include the provision of relevant entertainment. If so, please state the times during the event period that you propose to provide relevant entertainment. (please read note 12)	
23:00-07:00 23:00-07:00	

4. Personal licence holders (Please read note 13)		
Do you currently hold a valid personal licence? (Please tick)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
If "Yes" please provide the details of your personal licence below.		
Issuing licensing authority	LEWISHAM	
Licence number Date of issue Date of expiry Any further relevant details	Lew 4445	

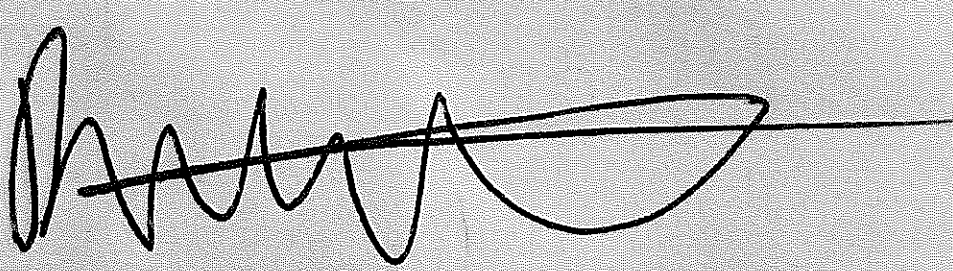
5. Previous temporary event notices you have given (Please read note 14 and tick the boxes that apply to you)		
Have you previously given a temporary event notice in respect of any premises for events falling in the same calendar year as the event for which you are now giving this temporary event notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
If answering yes, please state the number of temporary event notices (including the number of late temporary event notices, if any) you have given for events in that same calendar year	3	
Have you already given a temporary event notice for the same premises in which the event period: a) ends 24 hours or less before; or b) begins 24 hours or less after the event period proposed in this notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

6. Associates and business colleagues (Please read note 15 and tick the boxes that apply to you)		
Has any associate of yours given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
If answering yes, please state the total number of temporary event notices (including the number of late temporary event notices, if any) your associate(s) have given for events in the same calendar year.		
Has any associate of yours already given a temporary event notice for the same premises in which the event period: a) ends 24 hours or less before; or b) begins 24 hours or less after the event period proposed in this notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Has any person with whom you are in business carrying on licensable activities given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
If answering yes, please state the total number of temporary event notices (including the number of late temporary event notices, if any) your business colleague(s) have given for events in the same calendar year.		
Has any person with whom you are in business carrying on licensable activities already given a temporary event notice for the same premises in which the event period: a) ends 24 hours or less before; or b) begins 24 hours or less after the event period proposed in this notice?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

7. Checklist (Please read note 16)	
I have: (Please tick the appropriate boxes)	
Sent at least one copy of this notice to the licensing authority for the area in which the premises are situated	<input checked="" type="checkbox"/>
Sent a copy of this notice to the chief officer of police for the area in which the premises are situated	<input checked="" type="checkbox"/>
Sent a copy of this notice to the local authority exercising environmental health functions for the area in which the premises are situated	<input checked="" type="checkbox"/>
If the premises are situated in one or more licensing authority areas, sent at least one copy of this notice to each additional licensing authority	<input checked="" type="checkbox"/>
If the premises are situated in one or more police areas, sent a copy of this notice to each additional chief officer of police	<input checked="" type="checkbox"/>
If the premises are situated in one or more local authority areas, sent a copy of this notice to each additional local authority exercising environmental health functions	<input checked="" type="checkbox"/>
Made or enclosed payment of the fee for the application	<input checked="" type="checkbox"/>
Signed the declaration in Section 9 below	<input checked="" type="checkbox"/>

8. Condition (Please read note 17)
It is a condition of this temporary event notice that where the relevant licensable activities described in Section 3 above include the supply of alcohol that all such supplies are made by or under the authority of the premises user.

9. Declarations (Please read note 18)
The information contained in this form is correct to the best of my knowledge and belief.



A large, stylized handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

For completion by the licensing authority

10. Acknowledgement (Please read note 19)	
I acknowledge receipt of this temporary event notice.	
Signature	On behalf of the licensing authority
Date	
Name of Officer signing	

NOTES

General

In these notes, a person who gives a temporary event notice is called a “premises user”.

The police and local authority exercising environmental health functions may intervene on the grounds of any of the four licensing objectives (the prevention of crime and disorder, public safety, the prevention of public nuisance, and the protection of children from harm) to prevent the occurrence of an event at which permitted temporary activities are to take place or to agree a modification of the arrangements for such an event. However, the licensing authority will intervene of its own volition in the cases described below.

First, it will issue a counter notice if there is an objection to a late temporary event notice (see note 7 below).

Secondly, it may issue a notice in relation to its decision to impose conditions on a temporary event notice (see note 2 below).

Thirdly, it will issue a counter notice if the first, second, third and fifth of the limits set out below would be exceeded. If any of the limits below are breached or if a counter notice has been issued, any licensable activities taking place would be unauthorised and the premises user would be liable to prosecution. The limitations apply to:

- the number of times a person may give a temporary event notice (50 times per year for a personal licence holder and 5 times per year for other people);
- the number of times a person may give a late temporary event notice (10 times per year for a personal licence holder and 2 times per year for other people);
- the number of times a temporary event notice may be given in respect of any particular premises (12 times in a calendar year);
- the length of time a temporary event may last for these purposes (168 hours or 7 days);
- the maximum aggregate duration of the periods covered by temporary event notices at any individual premises (21 days per calendar year); and
- the scale of the event in terms of the maximum number of people attending at any one time (a maximum of 499).

For the purposes of determining the overall limits of 50 temporary event notices per personal licence holder (in a calendar year) and of 5 for a non-personal licence holder (in a calendar year), temporary event notices given by an associate or a person who is in business with a premises user (and that business involves carrying on licensable activities) count towards those totals. The limits applying to late temporary event notices are included within the overall limits applying to the total number of temporary event notices. Note 15 below sets out the definition of an “associate”.

When permitted temporary activities take place, a premises user must ensure that either:

- a copy of the temporary event notice is prominently displayed at the premises; or
- the temporary event notice is kept at the premises either in his own custody or in the custody of a person present and working at the premises and whom he has nominated for that purpose.

Where the temporary event notice is in the custody of a nominated person, a notice specifying that fact and the position held by that person must be displayed prominently at the premises.

Where the temporary event notice or a notice specifying the nominated person is not displayed, a constable or an authorised person (for example, a licensing officer, fire officer or environmental health officer) may require the premises user to produce the temporary event notice for examination. Similarly, where the nominated person has the temporary event notice in his custody,

a constable or authorised person may require that person to produce it for examination. Failure to produce the temporary event notice without reasonable excuse would be an offence.

It should also be noted that the following, among other things, are offences under the Licensing Act 2003:

- the sale or supply of alcohol to children under 18 years of age (maximum fine on conviction is a fine not exceeding level 5 on the standard scale, currently £5,000);
- allowing the sale of alcohol to children under 18 (maximum fine on conviction is a fine not exceeding level 5 on the standard scale, currently £5,000);
- knowingly allowing the consumption of alcohol on the premises by a person aged under 18 (maximum fine on conviction is a fine not exceeding level 5 on the standard scale, currently £5,000);
- allowing disorderly behaviour on the premises (maximum fine on conviction is a fine not exceeding level 3 on the standard scale, currently £1,000);
- the sale of alcohol to a person who is drunk (maximum fine on conviction is a fine not exceeding level 3 on the standard scale, currently £1,000);
- obtaining alcohol for a person who is drunk (maximum fine on conviction is a fine not exceeding level 3 on the standard scale, currently £1,000);
- knowingly allowing a person aged under 18 to make any sale or supply of alcohol unless the sale or supply has been specifically approved by the premises user or any individual aged 18 or over who has been authorised for this purpose by the premises user (maximum fine on conviction is a fine not exceeding level 1 on the standard scale, currently £200); and
- knowingly keeping or allowing to be kept on the premises any smuggled goods which have been imported without payment of duty or which have otherwise been unlawfully imported (maximum fine on conviction is a fine not exceeding level 3 on the standard scale, currently £1,000).

In addition, where the premises are to be used primarily or exclusively for the sale or supply of alcohol for consumption on the premises, it is an offence to allow children under 16 to be present when the premises are open for that purpose unless they are accompanied by an adult. In the case of any premises at which sales or supplies of alcohol are taking place at all, it is an offence for a child under 16 to be present there between the hours of midnight and 5am unless accompanied by an adult. In both instances, the penalty on conviction is a fine not exceeding level 3 on the standard scale, currently £1,000.

Note 1

A temporary event notice may only be given by an individual and not, for example, by an organisation or club or business. The individual giving the notice is the proposed “premises user”. Within businesses, clubs or organisations, one individual will therefore need to be identified as the proposed premises user.

If you include an e-mail address in section 1(7) or 1(9), the licensing authority may send to this the acknowledgement of receipt of your notice or any notice or counter notice it is required to give under sections 104A, 106A or 107 of the Licensing Act 2003.

Note 2

For the purposes of the Licensing Act 2003, “premises” means any place. Premises will therefore not always be a building with a formal address and postcode. Premises can include, for example, public parks, recreation grounds and private land.

If a premises licence or club premises certificate has effect in relation to the premises (or any part of the premises) which you want to use to carry on licensable activities, it is possible that any

conditions which apply to the licence or certificate may be imposed on the temporary event notice if certain pre-conditions are met. These pre-conditions are that the police or the local authority exercising environmental health functions object to the notice and the licensing authority decides:

- not to give a counter notice under section 105 of the Licensing Act 2003;
- the conditions apply to the licence or certificate; and
- the imposition of the conditions on the notice would not be inconsistent with the carrying on of the licensable activities under the notice.

Note 3

A temporary event notice can be given for part of a building, such as a single room or a plot within a larger area of land. You should provide a clear description of the area in which you propose to carry on licensable activities. This is important as any licensable activities conducted outside the area of the premises protected by the authority of this temporary event notice would be unlawful and could lead to prosecution.

In addition, when holding the proposed event, the premises user would need to be able to restrict the number of people on the premises at any one time when licensable activities are taking place to less than 500. If more than 499 are on the premises when licensable activities are being carried on, the licensable activities would be unlawful and the premises user would be liable to prosecution. The maximum figure of 499 includes, for example, staff, organisers, stewards and performers.

Note 4

A description of the nature of the premises assists the chief officer of police and local authority exercising environmental health functions in deciding if any issues relating to the licensing objectives are likely to arise. You should state clearly that the premises to be used are, for example, a public house, a restaurant, an open field, a village hall or a beer tent.

Note 5

A description of the nature of the event similarly assists the chief officer of police and local authority exercising environmental health functions in making a decision as to whether or not to make an objection. You should state clearly that the event taking place at the premises would be, for example, a wedding with a pay bar, the supply of beer at a particular farmers' market, a discotheque, the performance of a string quartet, a folk group or a rock band.

Note 6

The licensable activities are:

- the sale by retail of alcohol;
- the supply of alcohol by or on behalf of a club to, or to the order of, a member of a club;
- the provision of regulated entertainment; and
- the provision of late night refreshment.

Please refer to Schedules 1 and 2 to the Licensing Act 2003 for fuller details of the definitions and exemptions relating to regulated entertainment and late night refreshment.

Regulated entertainment, subject to specified conditions and exemptions, includes:

- Ⓜ a performance of a play;
- Ⓜ an exhibition of a film;
- Ⓜ an indoor sporting event;
- Ⓜ a boxing or wrestling entertainment;

- a performance of live music;
- any playing of recorded music;
- a performance of dance; and
- entertainment of a similar description to that falling within (e), (f) or (g).

If you are uncertain whether or not the activities that you propose are licensable, you should contact your licensing authority for further advice.

Note 7

Late notices can be given no later than 5 working days but no earlier than 9 working days before the event in relation to which the notice is given. A late notice given later than 5 working days before the event to which it relates will be returned as void and the activities described in it will not be authorised.

The number of late notices that can be given in any one calendar year is limited to 10 for personal licence holders and 2 for non-personal licence holders. These count towards the total number of temporary event notices (i.e. 50 temporary event notices per year for personal licence holders and 5 temporary event notices for non-personal licence holders).

If there is an objection from either the police or local authority exercising environmental health functions, the event will not go ahead and a counter notice will be issued.

Note 8

The maximum period for using premises for licensable activities under the authority of a temporary event notice is 168 hours or seven days.

Note 9

You should state here the times during the event period, for example 48 hours, when you intend to carry on licensable activities. For example, you may not intend to carry on licensable activities throughout the entire 48 hour event period, and may intend to sell alcohol between 8.00 hrs and 23.00 hrs on each of the two days.

Note 10

No more than 499 may be on the premises for a temporary event at any one time when licensable activities are being carried on. If you intend to have more than 499 attending the event, you should obtain a premises licence for the event. Your licensing authority should be able to advise you. The maximum figure of 499 includes not only the audience, spectators or consumers but also, for example, staff, organisers, stewards and performers who will be present on the premises.

Note 11

If you indicate that alcohol will be supplied only for consumption on the premises, you would be required to ensure that no person leaves the premises with alcohol supplied there. If such a supply takes place, the premises user may be liable to prosecution for carrying on an unauthorised licensable activity. Similarly, if the premises user gives notice that only supplies of alcohol for consumption off the premises will take place, he/she must ensure that alcohol supplied is not consumed on the premises. The premises user is free to give notice that he/she intends to carry on both types of supplies. For this purpose, the supply of alcohol includes both of the first two licensable activities listed in note 6 above.

Note 12

Relevant entertainment is defined in the Local Government (Miscellaneous Provisions) Act 1982 (“the 1982 Act”) as *any live performance or any live display of nudity which is of such a nature that, ignoring financial gain, it must reasonably be assumed to be provided solely or principally for the purpose of sexually stimulating any member of the audience (whether by verbal or other means)*. Relevant entertainment therefore includes, but is not limited to, lap dancing and pole dancing.

The 1982 Act requires premises which provide relevant entertainment to be licensed under that Act for this purpose. Premises at which there have not been more than eleven occasions on which such entertainment has been provided within a period of 12 months, no such occasion has lasted for more than 24 hours and there has been a period of at least one month between each such occasion are exempt from the requirement to obtain a licence under the 1982 Act. Such premises are likely instead to require an authorisation under the Licensing Act 2003 to be used for such activities as these are a licensable activity (the provision of regulated entertainment – see note 6 above). A temporary event notice may be given for this purpose.

Note 13

The holder of a valid personal licence issued under the Licensing Act 2003 may give up to 50 temporary event notices in any calendar year subject to the other limitations in the 2003 Act. A proposed premises user who holds such a licence should give the details requested.

Note 14

As stated under Note 13, a personal licence holder (issued under the Licensing Act 2003) may give up to 50 temporary event notices (including 10 late notices) in any calendar year. An individual who does not hold a personal licence may only give 5 temporary event notices (including 2 late notices) in England and Wales in any calendar year. A calendar year is the period between 1st January to 31st December inclusive in any year.

If an event straddles two calendar years, it will count against the limits on temporary event notices (12 for each premises, 21 days for each premises, 50 per personal licence holder and 5 for non-holders) for each year. However, only one notice needs to be given.

For the purposes of determining the overall limits of 50 temporary event notices per personal licence holder (in a calendar year) and of 5 for a non-personal licence holder (in a calendar year), temporary event notices given by an associate or a person who is in business with a premises user (and that business involves carrying on licensable activities) count towards those totals. Note 14 below sets out the definition of an “associate”.


If a temporary event notice has been given for the same premises, by the same premises user, and would have effect within 24 hours before the start of the event period under the current proposal or within 24 hours after the end of that period, the temporary event notice given would be void and any licensable activities carried on under it would therefore be unlicensed.

For the purposes of determining whether or not the required gap of 24 hours is upheld, temporary event notices given by an associate or a person who is in business with a premises user (and that business involves carrying on licensable activities) count as if they had been given by the premises user. Note 15 below sets out the definition of an “associate”.

Note 15

An “associate” of the proposed premises user is:

- ④ the spouse or civil partner of that person;
- ④ a child, parent, grandchild, grandparent, brother or sister of that person;
- ④ an agent or employee of that person; or

 the spouse or civil partner of a person within (b) or (c).

For these purposes, a person living with another as that person's husband or wife is to be treated as that person's spouse.

Note 16

It is a requirement that you send at least one copy of this notice to the licensing authority at least ten working days (or five working days for a late notice) before the commencement of the proposed licensable activities. The authority will give you written acknowledgement of the receipt of the notice. This will be important proof that you gave the notice and when you gave it for the purposes of the Act. Some premises may be situated in two licensing authority areas, for example, where a building or field straddles the local authority boundary. Where this is the case, at least one copy of the notice must be sent to each of the licensing authorities identified, together with the appropriate fee in each case. In such circumstances, you will receive acknowledgements from all the relevant licensing authorities.

One copy must be sent to each of the chief officer of police and the local authority exercising environmental health functions for the area in which the premises is situated at least ten working days for a standard notice (or five working days for a late notice) before the commencement of the proposed licensable activities. Where the premises are situated in two police areas or environmental health areas, a further copy will need to be sent to the further police force and local authority exercising environmental health functions.

Note 17

Under the Licensing Act 2003, all temporary event notices are given subject to a mandatory condition requiring that where the licensable activities involve the supply of alcohol, all such supplies must be made by or under the authority of the named premises user. If there is a breach of this condition, the premises user and the individual making the supply in question would be liable to prosecution. For this purpose, the supply of alcohol includes both of the first two licensable activities listed in note 6 above.

Note 18

It is an offence knowingly or recklessly to make a false statement in, or in connection with, a temporary event notice. (A person is to be treated as making a false statement if he produces, furnishes, signs or otherwise makes use of a document that contains a false statement.) To do so could result in prosecution and a fine not exceeding level 5 on the standard scale.

Note 19

You should not complete section 10 of the notice, which is for use by the licensing authority. It may complete this section as one means of giving you written acknowledgement of its receipt of the notice.



TEMPORARY EVENT NOTICE

To: Ross Aylward-Tarten
Of: The Master Shipwright's House
Watergate Street
London
SE8 3JF

The Council of the London Borough of Lewisham have acknowledged the event as follows:

Premises: 20 Orion Business Centre, Surrey Canal Road, London SE14 5RT

Event date and time: 13 August 2021 (23:00 – 07:00 following morning)
14 August 2021 (23:00 – 07:00 following morning)

Directorate for Community Services
Licensing Authority
Holbeach Office
9 Holbeach Rd
Catford
SE6 4TW

**Proper Officer for Licensing
London Borough of Lewisham**

SHOULD A COUNTER NOTICE BE ISSUED IN ACCORDANCE WITH SECTION 105 OR 107 OF THE LICENSING ACT 2003 THIS EVENT WILL NOT BE PERMITTED.

A TEN DOES NOT RELIEVE THE PREMISES USER FROM ANY REQUIREMENTS UNDER PLANNING LAW FOR APPROPRIATE PLANNING PERMISSION WHERE IT IS REQUIRED.



Crime Enforcement and Regulation
Service
9 Holbeach Road
Catford
London SE6 4TW

LICENSING TEAM
9 Holbeach Road
London
SE6 4TW

Direct line: 0208 314 7237
Email: cer@lewisham.gov.uk

Date 4th August 2021
Our ref WK/ 202112607
WK/202112543
WK/202112394

Dear Licensing Team,

RE: Objection to Temporary Event Notice for Units 18 and 20, Orion Business Centre, Surrey Canal Rd, London SE14 5RT.

I am writing to object to the application made by Ross Aylward-Tarten for a Temporary Events Notice for the above premises.

The Crime, Enforcement and Regulation (CER) Service has received complaints from local residents with regards to noise nuisance causing a disturbance in the area.

On the 17th July 2021, Mark Adu-Brobby and I were providing an out of hour's service monitoring compliance and noise nuisance. At approx. 00:48 we attended unit 18 and observed what we believed to be an unacceptable level of noise emanating from the premises.

The premises was not providing an outside event and there were no patrons outside at the time of our visit. The owner of the business was stationed outside of the premises with 2 members of staff and between them did not find the noise level unacceptable until we approached them on the matter.

A verbal warning was issued to the owner and he was instructed to actively monitor the level of music observed outside of the premises. The Owner was also reminded of his obligations under the Licensing Act 2003 to promote key licensing objectives.

Despite this warning on the 24th July 2021, a complaint was received from a local resident alleging that the premises was causing noise nuisance till 04:30.

Another complaint was made to the CER Service on 31st July 2021. The complainant advised that they had been affected by loud amplified music till 04:00. The complainant also went on to report that incidences of this nature were taking place 4-5 times a week and on occasions till 07:00.

Again on 2nd August 2021, another complaint was received alleging that the premises was causing noise nuisance at 00:14.

The CER Service is investigating these concerns, however the need to safeguard key licensing objectives should take priority to minimise any negative impact on local residents.

As Ross Aylward-Tarten is the DPS for unit 18, I am of the view that the TEN application for units 18 and 20 should not be granted for the 13th and 14th August 2021. Additionally I am of the view that any future TEN application for these units, should also not be granted until such a time the CER Service acting as the Licensing Authority is confident that the premises and the DPS are competent to carry out licensable activity without causing a nuisance.

Should you require further information, please let me know.

I am willing to attend and present this objection in person at a Licensing Committee should this be required.

Kind regards,

F. Olaniran

Frank Olaniran
Crime, Enforcement & Regulation Officer

